Customer Service Bulletin
Commercial Business Group

General Maintenance Information

Date: March 17, 2004

Model/Serial Range:	Model Number:	Serial Numbers:
	ALL	ALL

Subject: Use of hydraulic oils other than listed in Operator's Manuals.

There are many lubricating products on the market with claims ranging to all extremes. Hydraulic oil attracts a lot of attention due to the quantities used and the potential damage it can create should a leak occur. Due to the growing number of new hydraulic fluids on the market today and the varied manufacturer's claims we feel it necessary to reiterate Toro's recommendations.

The ONLY oils Toro supports for ANY product are referenced in the Operators Manual for the specific product in question. If the oil chosen does not meet the specifications of the listed oil types, failure due to improper lubrication may occur. The following statement is listed in most Operator Manuals to address that concern:

Toro will not assume responsibility for damage caused by improper substitutes, so use only products from reputable manufacturers who will stand behind their recommendation.

Failures due to lubricating oil issues are not covered under Toro's Warranty agreement.