



Customer Service Bulletin Commercial Business Group

Reelmaster® 5000 Series

<u>Model/Serial Range:</u>	<u>Model Numbers:</u>	<u>Serial Numbers:</u>
	03500	00001-29999
	03501	00001-29999
	03502	20001-89999
	03530	40001-89999
	03531	42101-89999
	03540	80001-210009999
	03541	80001-210009999
	03543	90400-210009999
	03544	90400-210009999

Subject: Cutting Unit Roll Pin can break or shear.

A Roll Pin limits cutting Unit travel. During transport, bouncing cutting units expose this pin to repeated impacts that may break or weaken this pin. If a weakened pin breaks while mowing, damage to the Cutting Unit is possible. Refer to Customer Bulletin: [Cutting Unit Roll Pin Shearing](#) for additional information on this subject. As a result of ongoing field testing and product improvement, the Roll Pin will be replaced by Grooved Pin (104-9312) for this application.

Grooved Pin (104-9312) can be used in place of the Roll Pin on any 5000 series machines. No additional part or changes are necessary.

The Grooved Pin is hardened but may bend or break if the cutting unit comes in contact with a heavy or immovable object. Bent or damaged pins should be immediately replaced to avoid damage to the cutting unit should they break while mowing.

