



## Customer Service Bulletin Commercial Business Group

### Reelmaster® 5000 Series - Basket Kit

Date: October 14, 2002

Model/Serial Range:    Model Number:

03532

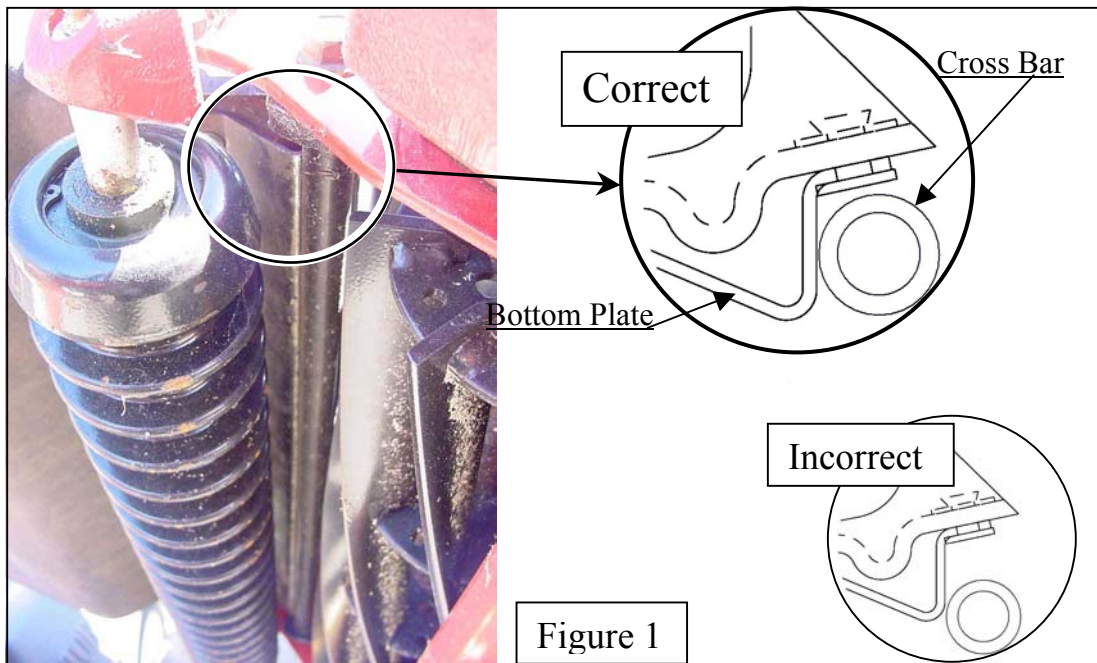
Serial Numbers:

210000101-220000462

**Subject:    Baskets hit the reel due to installation or dimensional problems.**

SITUATION: The Baskets can fall into the Reels causing contact and possible damage to the Basket or the Reel. While mounting the Basket to the Cutting Unit, the Bottom Plate must rest on the outside of the Cross Bar of the Cutting Unit. Improper or careless practices while replacing the basket can allow the Bottom Plate of the Basket to be installed on the inside of the Cross Bar. Improper distance from the Basket Pin to the Bottom plate can allow the Basket to fall past the Cross Bar and contact the reel.

CORRECTION: If the Baskets are contacting the Reel, verify the Bottom Plate rests against the outside (front) of the cross Bar as shown in figure 1.



Installation Note: Insert the Basket Pins into the bracket first, and then set the latch. The basket should pivot freely on the Pins allowing the front of the Basket to be raised easily. When the Basket is released the Bottom Plate should rest against the Cross Bar as shown in figure 1. Raising the front of the basket after it is in position will help to assure the basket is properly mounted. Note: If the basket is mounted improperly, raising the front of the basket will not be possible or will be difficult.

If the Basket is mounted properly, but falls over the Cross Bar when weight is applied to the top of the basket: check that the distance from the top of the Pin to the bottom of the Bottom Plate is 5.90-6.0 inches (150-152 mm), as shown in figure 2.

If this dimension is off, enlarge the mounting hole for the pin to allow the pin to move to the correct dimension. Do not enlarge the hole more than is required to attain the correct dimension.

