



**Count on it.**

**Customer Golf  
Service Education Information  
October 21-23, 2008  
March 10-12, 2009  
March 17-19, 2009**

Program cost will be \$950 per person. This includes three nights lodging, a Monday evening reception, breakfasts, lunch each day and dinner Tuesday and Wednesday. Also included are all program materials, transportation from the hotel and Toro. Transportation to Minneapolis, any additional nights lodging, other meals or incidentals will be the participant's responsibility. Billing will be through the distributorship.

Any additions or deletions to these program outlines will be posted on [www.toro.com](http://www.toro.com) under the Golf Course Management or Sports Fields and Grounds, Customer Care, Education and Technical Reference.

**PROGRAMS**

**Cutting Unit Technology** - Covers reel mower design, set-up and adjustments.

**Greensmaster** - Both walk and triplex Greensmaster.

**Hydraulics** – Systems, components and schematics.

**Electrical** – Interlock Systems Schematics, and Troubleshooting.

**Services** – Preventive maintenance systems

**Toro Systems** - Toro information systems internet access. A review and copy of the Toro Service CD will also be supplied.

**Open Forum** – A time to discuss any issues or topics about Toro products. This is your chance to ask questions and get answers.

**Tours** – Toro's Test and Product Development lab.

Agenda

Monday 6:00 pm – Welcome Reception

Tuesday 8:00 to 4:30 – Training Content

Wednesday 8:00 to 4:30 – Training Content

Thursday 8:00 to 3:00 – Training Content



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**Customer Grounds  
Service Education Information  
September 30 - October 2, 2008 Grounds Session  
February 24-26, 2009 Grounds Session**

Program cost will be \$950 per person. This includes three nights lodging, a Monday evening reception, breakfasts, lunch each day and dinner Tuesday and Wednesday. Also included are all program materials, transportation from the hotel and Toro. Transportation to Minneapolis, any additional nights lodging, other meals or incidentals will be the participant's responsibility. Billing will be through the distributorship.

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**PROGRAMS**

**Rotary Cutting Unit Technology** - Covers rotary mower design, set-up and adjustments.

**Groundsmaster** – Diagnostics, maintenance and repairs.

**Hydraulics** – Systems, components and schematics.

**Electrical** – Interlock Systems Schematics, and Troubleshooting.

**Services** – Preventive maintenance systems

**Toro Systems** - Toro information systems internet access. A review and copy of the Toro Service CD will also be supplied.

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