



The Toro Starting Guarantee

A Five-Year Full Warranty on All
Toro GTS®-5 Engines

Conditions and Products Covered

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly guarantee that your Toro Engine will start on the first or second pull for five years from the date of purchase—if you provide the routine maintenance it requires—or we will fix it free of charge. This warranty covers the cost of parts and labor, but you must pay transportation costs. This covers Toro rotary mower and snow product engines.

Instructions for Obtaining Warranty Service

If a normal, able-bodied adult can no longer start your product's engine in one or two pulls, follow this procedure:

1. Contact any Toro Authorized or Master Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, refer to the Yellow Pages of your telephone directory (look under "Lawn Mowers") or access our website at www.Toro.com. U.S. Customers may also call 800-421-9684 to use our 24-hour Toro dealer locator system.
2. Bring the product, your maintenance records, and your proof of purchase (sales receipt) to the Service Dealer.

If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Customer Care Department, Consumer Division
Toro Warranty Company
8111 Lyndale Avenue South
Bloomington, MN 55420-1196
800-348-2424 (U.S. customers)
877-484-9255 (Canada customers)

Owner Responsibilities

You must maintain your Toro Engine by following the maintenance schedule detailed in the operator's manual. You must record this work in the maintenance chart provided in your operator's manual and keep your proof of purchase. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

Items and Conditions Not Covered

There is no other express warranty except for The Toro Total Coverage Guarantee and special emission system coverage on some products. This warranty does not cover the following:

- Any repairs on products used commercially
- Normal maintenance including replacement of spark plugs, air filter, fuel filter, and carburetor adjustments

Guaranteed to Start Maintenance Record

To keep the starting guarantee in effect, you must perform the following maintenance according to the recommended maintenance schedule. Follow the procedures in this operator's manual and record all maintenance activities on this chart.

Date	Hours Used	Air Cleaner Service (mowers only)	Change Oil (does not apply to two-cycle)	Lubricate Wheels (mowers only)	Check Spark Plug	Storage Preparation

- Oil change and lubrication
- Repairs or adjustments due to the following:
 - failure to follow proper maintenance procedures
 - rotary mower blade or snowthrower auger/paddles striking an object
 - contaminants in the fuel system
 - improper fuel or fuel mixture (consult your operator's manual if in doubt)
 - failure to drain the fuel system prior to any period of non-use over three months
 - operation misuse, neglect, or accidents
 - repairs or attempted repairs by anyone other than an Authorized Service Dealer
- Special operational conditions where starting may require more than two pulls, including the following:
 - first time starts after extended period of non-use or seasonal storage
 - cool temperature starts such as those found in early spring and late autumn (applies to rotary products only)
 - improper starting procedures

If you are having difficulty starting your unit, please check the operator's manual to ensure that you are using the correct starting procedures. This can save an unnecessary visit to a Service Dealer.

All warranty repairs reimbursable under this warranty must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts.

General Conditions

Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental or consequential damages in connection with the use of the Toro Products covered by this warranty, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under this warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

