The Toro Warranty

A Three-Year Limited Warranty (45 Day Limited Warranty for Commercial Use)

SnowMaster
Power Max
Power Max HD

Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below, when used for residential purposes*, if defective in materials or workmanship or if it stops functioning due to the failure of a component, for the period listed below.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

*Residential purposes means use of the product on the same lot as your home. Use at more than one location is considered commercial use and the commercial warranty would apply.

Products and Warranty Periods

The following time periods apply from the original date of purchase:

Products	Warranty Period
SnowMaster	3 years
— Chute, chute deflector, and lower chute	Lifetime (original owner only)
Power Max and Power Max HD	3 years
— Chute, chute deflector, and impeller housing cover	Lifetime (original owner only)

Limited Warranty for Commercial Use

Gas-powered Toro Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. “Items and Conditions Not Covered” as specified herein are not covered by this warranty.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact any Authorized Toro Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, access our web site at www.Toro.com. You may also call the numbers listed in item #3 to use the 24-hour Toro Dealer locator system.
2. Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
3. If for any reason you are dissatisfied with the Service Dealer’s analysis or with the assistance provided, contact us at:

   Toro Warranty Company
   Customer Care Department, RLC Division
   8111 Lyndale Avenue South
   Bloomington, MN 55420-1196
   Toll free at 888-384-9939 (U.S. and Canadian customers)

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator’s Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance (“Maintenance Parts”), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or replacement of wear parts, such as rotor blades (paddles), scraper blades, belts, fuel, lubricants, oil changes, spark plugs, light bulbs, cable/linkage or brake adjustments
- Components failing due to normal wear
- Any product or part which has been altered or misused or neglected or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow the recommended fuel procedure (consult the Operator's Manual for details)
  - Removing contaminants from the fuel system
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
  - Failure to follow proper maintenance procedures
  - Improper fuel (consult your Operator's Manual if in doubt)
  - Snowthrower auger/paddles striking an object
- Special operational conditions where starting may require additional attempts:
  - First time starts after extended period of non-use over three months or seasonal storage
  - Starting in -10° F (-23° C) or below temperatures
- Improper starting procedures - if you are having difficulty starting your unit, please check the Operator's Manual to ensure that you are using the correct starting procedures. This can save an unnecessary visit to an Authorized Toro Service Dealer.

General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

All implied warranties of merchantability (that the product is fit for ordinary use) and fitness for use (that the product is fit for a particular purpose) are limited to the duration of the express warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Countries Other than the United States or Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

Australian Consumer Law: Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.