The Toro Warranty and The Toro GTS Starting Guarantee

Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below, when used for residential purposes[1], if defective in materials or workmanship or if it stops functioning due to the failure of a component, for the period listed below.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

Products Covered

The following time periods apply from the original date of purchase:

		Warranty Period	
Products	**Details**	**Residential[1]**	**Commercial**
Walk Power Mowers	• Cast Deck	5 years	90 Days
	Engine	5 years GTS [2]	90 Days
	Battery	2 years	
	• Steel Deck	2 years	30 Days
	Engine	2 years GTS [2]	90 Days
TimeMaster Mowers	Unit	3 years	90 Days
	Engine	3 years GTS [2]	90 Days
	Battery	2 years	
Electric Hand Held Products	Ultra Products	2 years	None
	Power Plex Products	3 years	None
	Battery	2 years	
Electric Walk Power Mowers		2 years	None
All Ride-On Units Below	Engine	See engine manufacturer's warranty	
	Battery	2 years	
	Attachments	2 years	
DH Lawn & Garden Tractors		2 years	30 Days
TimeCutter	Unit	3 years	30 Days
	Engine	3 years	2 years or 300 hours [3]
TimeCutter HD	Unit	3 years or 300 hours [3]	
	Engine	3 years or 300 hours [3]	

Some engines used on Toro Products are warranted by the engine manufacturer.

[1]Residential use means use of the product on the same lot as your home. Use at more than one location is considered commercial use and the commercial use warranty would apply.

[2]The Toro GTS Starting Guarantee does not apply when the product is used commercially.

[3]Whichever occurs first.

Warranty may be denied if the hour meter is disconnected, altered, or shows signs of being tampered with.

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact your seller to arrange service of the product. If for any reason it is impossible for you to contact your seller, you may contact any Toro Authorized Distributor to arrange service. Visit http://www.toro.com to locate a Toro distributor in your area.
2. Bring the product and your proof of purchase (sales receipt) to the servicing outlet. If for any reason you are dissatisfied with the servicing outlet's analysis or with the assistance provided, contact us at:

   Toro Warranty Company
   Toro Customer Care Department, RLC Division
   8111 Lyndale Avenue South
   Bloomington, MN 55420-1196 USA
   001–952–948–4707

Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or parts, such as filters, fuel, lubricants, oil changes, spark plugs, air filters, blade sharpening or worn blades, cable/linkage adjustments, or brake and clutch adjustments
- Components failing due to normal wear
- Any product or part which has been altered, misused, neglected, or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
  - Removing contaminants from the fuel system is not covered
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow proper maintenance procedures or recommended fuel procedure
  - Rotary mower blade striking an object
- Special operational conditions where starting may require more than two pulls:
  - First time starts after extended period of non-use over three months or seasonal storage
  - Cool temperature starts such as those found in early spring and late autumn
  - Improper starting procedures - if you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures. This can save an unnecessary visit to an Authorized Toro Service Dealer.