



## The Toro Warranty

A One-Year Limited Warranty

SERIES 2  
Compact Tool Carriers  
(CUE) Products

### Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly warrant your Toro Compact Utility Equipment ("Product") to be free from defects in materials or workmanship.

This warranty covers the cost of parts, labor, and transportation (up to 300 miles round trip).

### Products Covered

The following time periods apply from the original date of purchase:

| Products                                                                             | Warranty Period                                           |
|--------------------------------------------------------------------------------------|-----------------------------------------------------------|
| Pro Sneak<br>Compact Tool Carriers,<br>Trenchers, Stump Grinders,<br>and Attachments | 1 year or 1000 operating hours,<br>whichever occurs first |
| Kohler Engines                                                                       | 3 years*                                                  |
| All other Engines                                                                    | 2 years*                                                  |

Where a warrantable condition exists, we will repair the Product at no cost to you including diagnosis, labor, and parts.

\*Some engines used on Toro Products are warranted by the engine manufacturer.

### Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact any Authorized Toro Compact Utility Equipment (CUE) Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, access our website at [www.Toro.com](http://www.Toro.com). You may also call our Toro Customer Care Department toll free at the number below.
2. Bring the product and your proof of purchase (sales receipt) to the Service Dealer.
3. If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

SWS Customer Care Department  
Toro Warranty Company  
8111 Lyndale Avenue South  
Bloomington, MN 55420-1196  
Toll Free: 888-384-9940

### Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

### Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Product failures which result from the use of non-Toro replacement parts, or from installation and use of add-on, modified, or unapproved accessories
- Product failures which result from failure to perform required maintenance and/or adjustments
- Product failures which result from operating the Product in an abusive, negligent or reckless manner
- Parts subject to consumption through use unless found to be defective. Examples of parts which are consumed, or used up, during normal product operation include, but are not limited to, belts, clutches, drive chains, filters, gaskets, O-rings, scratched decals, seals, spark plugs, tires, wear plates, windows, wipers, or worn painted surfaces.
- Failures caused by outside influence. Items considered to be outside influence include, but are not limited to, weather, storage practices, contamination, use of unapproved coolants, lubricants, additives, or chemicals, etc.
- Normal "wear and tear" items. Normal "wear and tear" includes, but is not limited to, worn painted surfaces, scratched decals, etc.
- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
  - Removing contaminants from the fuel system is not covered
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
- Any component covered by a separate manufacturer's warranty

### General Conditions

Repair by an Authorized Toro Compact Utility Equipment (CUE) Service Dealer is your sole remedy under this warranty.

**Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental or consequential damages in connection with the use of the Toro Products covered by this warranty, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under this warranty. All implied warranties of merchantability and fitness for use are limited to the duration of this express warranty. Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you.**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Except for the engine warranty coverage and the Emissions warranty referenced below, if applicable, there is no other express warranty. The Emissions Control System on your Product may be covered by a separate warranty meeting requirements established by the U.S. Environmental Protection Agency (EPA) or the California Air Resources Board (CARB). The hour limitations set forth above do not apply to the Emissions Control System Warranty. Refer to the California Emission Control Warranty Statement supplied with your Product or contained in the engine manufacturer's documentation for details.

### Countries Other than the United States or Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

**Australian Consumer Law:** Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.