



The Toro Warranty

A limited warranty (see warranty periods below)

Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly warrant your Toro Concrete, Masonry, and Compaction Equipment Products listed below to be free from defects in materials or workmanship.

Conditions and Products Covered

This warranty covers the cost of parts and labor, but you must pay transportation costs.

The following time periods apply from the original date of purchase:

Products	Warranty Period
Concrete Mixers	1 year
• Spindle Bearings	Lifetime*
• Engine ¹	2 years
Mortar Mixers	1 year
• Drum Bearings and Seals	Lifetime*
• Engine ¹	2 years
Forward Plate Compactors	2 years
• Engine ²	2 years
Reversible Plates	1 year
• Engine ¹	2 years
Rammer Compactors	2 years
• Engine ¹	2 years
Mud Buggy	1 year
• Honda Engine ¹	2 years
• Kohler Engine ¹	3 years
Power Trowels	1 year
• Engine ¹	2 years

Where a warrantable condition exists, we will repair the Product at no cost to you including diagnosis, labor, and parts.

*Lifetime Warranty - Original Owner Only - If the bearing(s) or seal(s) on your mixer fail, it will be replaced under warranty, at no cost for parts or labor.

¹Some engines used on Toro Products are warranted by the engine manufacturer.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure**:

1. Contact any Authorized Servicing Outlet to arrange service at their dealership. To locate one convenient to you, access our website at www.Toro.com. Select "Where to Buy" and select "Contractor" under product type. You may also call our toll free number below.
2. Bring the product and your proof of purchase (sales receipt) to them.
3. If for any reason you are dissatisfied with the Service Outlet's analysis or with the assistance provided, contact us at:

Toro Warranty Company
SWS Customer Care Department
8111 Lyndale Avenue South
Bloomington, MN 55420-1196
Toll Free: 800-888-9926

**Toro Authorized Rental Customers who have purchased products directly from Toro and have signed the Toro Rental Customer Agreement have the ability to perform their own warranty work. Please visit Toro's Rental Portal for electronic warranty claim filing procedures or call the toll free number above.

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by

a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Product failures which result from the use of non-Toro replacement parts, or from installation and use of add-on, modified, or unapproved accessories
- Product failures which result from failure to perform required maintenance and/or adjustments
- Product failures which result from operating the product in an abusive, negligent, or reckless manner
- Parts subject to consumption through use unless found to be defective. Examples of parts which are consumed, or used up, during normal product operation include, but are not limited to: belts, wipers, spark plugs, tires, filters, gaskets, wear plates, seals, O-rings, drive chains, or clutches.
- Failures caused by outside influence. Items considered to be outside influence include, but are not limited to, weather, storage practices, contamination, use of unapproved coolants, lubricants, additives, or chemicals, etc.
- Normal "wear and tear" items. Normal "wear and tear" includes, but is not limited to, worn painted surfaces, scratched decals, etc.
- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
 - Removing contaminants from the fuel system is not covered
 - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
 - Failure to drain the fuel system prior to any period of non-use over one month
- Any component covered by a separate manufacturer's warranty
- Pickup and delivery charges

General Conditions

Repair by an Authorized Servicing Outlet or Self-Service as an Authorized Rental Customer is your sole remedy under the warranty.

Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental or consequential damages in connection with the use of the Toro Products covered by this warranty, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under this warranty. All implied warranties of merchantability and fitness for use are limited to the duration of this express warranty. Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Except for the engine warranty coverage and the Emissions warranty referenced below, if applicable, there is no other express warranty. The Emissions Control System on your Product may be covered by a separate warranty meeting requirements established by the U.S. Environmental Protection Agency (EPA) or the California Air Resources Board (CARB). Refer to the California Emission Control Warranty Statement supplied with your Product or contained in the engine manufacturer's documentation for details.

Countries Other than the United States or Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

Australian Consumer Law: Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.