The Toro Warranty

A limited warranty (see warranty periods below)

SWS
Tree Care
Small Construction and Landscape Equipment

Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly warrant your Toro Products listed below to be free from defects in materials or workmanship.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

Products Covered

The following time periods apply from the original date of purchase:

Products	Warranty Period
Log Splitter	1 year
·Battery	90 days Parts and Labor 91-365 days Parts Only
·Engine	2 years
Stump Grinder	1 year
·Engine	2 years

Where a warrantable condition exists, we will repair the Product at no cost to you including diagnosis, labor, and parts.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact any Authorized Servicing Outlet to arrange service at their dealership. To locate one convenient to you, access our website at www.Toro.com. Select “Where to Buy” and select “Contractor” under product type. You may also call our toll free number below.
2. Bring the product and your proof of purchase (sales receipt) to them.
3. If for any reason you are dissatisfied with the Service Outlet’s analysis or with the assistance provided, contact us at:

   Toro Warranty Company
   SWS Customer Care Department
   8111 Lyndale Avenue South
   Bloomington, MN 55420-1196
   Toll Free: 800-888-9926

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator’s Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance (“Maintenance Parts”), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Product failures which result from installation and use of add-on, modified, or unapproved accessories
- Failure to perform required maintenance and/or adjustments
- Repairs necessary due to failure to follow recommended fuel procedure (consult the *Operator's Manual* for more details)
  - Removing contaminants from the fuel system is not covered
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
- Product failures which result from operating the product in an abusive, negligent or reckless manner
- Parts subject to consumption through use unless found to be defective. Examples of parts which are consumed include: belts, cutters, blades, teeth, spark plugs, tires, filters, etc.
- Failures caused by outside influence include, weather, storage, contamination, lubricants, additives, chemicals, etc.
- Normal “wear and tear” items incudes painted surfaces and scratched decals, etc.
- Any component covered by a separate manufacturer’s warranty
- Pickup and delivery charges

General Conditions

Repair by an Authorized Servicing Outlet or Self-Service as an Authorized Rental Customer is your sole remedy under the warranty.

Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental or consequential damages in connection with the use of the Toro Products covered by this warranty, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under this warranty. All implied warranties of merchantability and fitness for use are limited to the duration of this express warranty. Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Countries Other than the United States or Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

Australian Consumer Law: Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.