The Toro Warranty

A 2-Year Full Warranty (45 Day Limited Warranty for Commercial Use)

The Toro GTS Starting Guarantee

A 3-Year Full Warranty (Not Applicable for Commercial Use)

20 in, 21 in, and 22 in Recycler®
20 in Mulcher/Bagger
Walk Power Mowers
Steel Decks

Conditions

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below, when used for residential purposes*, if defective in materials or workmanship or if it stops functioning due to the failure of a component, for the period listed below.

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, guarantee that your Toro GTS (Guaranteed to Start) engine, when used for residential purposes*, will start on the first or second pull, provided the routine maintenance required in the *Operator's Manual* have been performed, or we will fix it free of charge. The GTS Starting Guarantee does not apply under commercial use.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

*Residential purposes means use of the product on the same lot as your home. Use at more than one location is considered commercial use and the commercial warranty would apply.

Products Covered

The following time periods apply from the original date of purchase:

		Warranty Period	
Products	**Details**	**Residential**	**Commercial**
20 in, 21 in, and 22 in Recycler and 20 in Mulcher/Bagger			
	Unit	2 - year full	45 days
	Attachments	2 - year full	45 days
	GTS	3 - year full	None
Engine[1]		3 - year full	
	Toro		45 days
	All Others		90 days
Battery		1 - year full	

[1]Some engines used on Toro Products are warranted by the engine manufacturer.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, or if a normal, able-bodied adult can no longer start your product's engine in one or two pulls, follow this procedure:

1. Contact any Authorized Toro Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, access our web site at www.Toro.com. You may also call the numbers listed in item #3 to use the 24-hour Toro Dealer locator system.
2. Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
3. If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

   Toro Warranty Company
   Customer Care Department, RLC Division
   8111 Lyndale Avenue South
   Bloomington, MN 55420-1196
   Toll free at 888-384-9939 (U.S. and Canadian customers)

Limited Warranty for Commercial Use

These Toro Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty. For the engine warranty periods, see the table above.

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual.* Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or parts, such as filters, fuel, lubricants, oil changes, spark plugs, air filters, blade sharpening or worn blades, cable/linkage adjustments, or brake and clutch adjustments
- Components failing due to normal wear
- Any product or part which has been altered, misused, neglected, or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
  - Removing contaminants from the fuel system is not covered
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow proper maintenance procedures or recommended fuel procedure
  - Rotary mower blade striking an object
- Special operational conditions where starting may require more than two pulls:
  - First time starts after extended period of non-use over three months or seasonal storage
  - Cool temperature starts such as those found in early spring and late autumn
  - Improper starting procedures - if you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures. This can save an unnecessary visit to an Authorized Toro Service Dealer.

General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Countries Other than the United States or Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

Australian Consumer Law: Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.