The Toro Warranty

Landscape Contractor Equipment (LCE)
Int'l

Summary Description

The Toro Company and its affiliate, Toro Warranty Company, promise to repair the Toro Product below if defective in materials or workmanship for the period listed below.

The warranty applies only if you perform the routine maintenance specified in the *Operator's Manual*.

Toro makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

Products Covered

The following time periods apply from the original date of purchase:

Products	Details	Warranty Period Residential Use[1]	Commercial Use
Walk Behind Mowers			
53 cm & 76 cm		2 years	1 year
	Engine	2 years	1 year
Mid-Size Walk-Behind		2 years	
	Engine	2 years	
Grand Stand®		5 years or 1,200 hours[2]	
	Engine	3 years	
Z Master® Series Mowers			
Z Master® 6000 Series		5 years or 1,400 hours[2]	
	Engine	3 years	
Z Master® 7000 Series		5 years or 1,200 hours[2]	
	Engine	2 years	
Z Master® 8000 Series		2 years	
	Engine	2 years	1200 hours
Titan HD Mower and Engine		4 years or 500 hours[2]	
All Mowers			
	• Battery	2 years	
	• Attachments	2 years	

[1]Residential purposes means purchased by an individual and used on the same lot as your home. Use at an institution, as a rental, or at more than one location is considered commercial use and the commercial warranty applies.

[2]Whichever occurs first.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact your Toro Authorized Service Center to arrange service of the product. Visit http://www.toro.com and select WHERE TO BUY to locate a Toro service center in your area.
2. Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
3. For additional questions regarding warranty terms and conditions, you may contact Toro at:

   Toro Warranty Company
   Customer Care Department, RLC Division
   8111 Lyndale Avenue South
   Bloomington, MN 55420-1196 USA
   001-952-948-4707

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, such as fuel, lubricants, oil changes, cable/linkage adjustments, filters, spark plugs, air filters, blade sharpening or worn blades, or brake and clutch adjustments
- Components failing due to normal wear
- Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges unless otherwise specified
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Center
- Failure to follow the fueling instructions and requirements (consult the *Operator's Manual* for details), such as:
  - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over 1 month
  - Improper fuel
- Repairs or adjustments due to the following:
  - Contaminants in the fuel system
  - Failure to perform the required maintenance and/or adjustments
  - Rotary mower blade striking an object
  - Improper starting procedures
- Product failures resulting from the use of modified or unapproved accessories or non-Toro parts.
- Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; or the use of unapproved coolants, lubricants, additives, or chemicals

General Conditions

Purchasers outside the U.S. may have additional rights under the laws of the country in which they reside. Any applicable rights under those laws are not restricted by this warranty.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.