The Toro Warranty

A Three-Year Limited Warranty (1 Year Limited Warranty for Commercial Use)

Power
Max HD
Commercial

The Toro Extended Warranty

[1] The Toro-engine warranty is extended 1 year, to 4 years, when the Toro Maintenance Kit is purchased at the same time of the machine purchase.

Summary Description

The Toro Company and its affiliate, Toro Warranty Company, promise to repair the Toro Product below if defective in materials or workmanship for the period listed below.

The warranty applies only if you perform the routine maintenance specified in the *Operator's Manual*.

Toro makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

Products and Warranty Periods

The following time periods apply from the original date of purchase:

	Warranty Period	
Products	**Residential***	**Commercial**
Power Max HD Commercial	3 years	1 years
• Toro Engine	3 years[1]	1 year
• Plastic chute, chute deflector, and impeller housing cover	Lifetime (original owner only)	

*Residential purposes means purchased by an individual and used on the same lot as your home. Use at an institution, as a rental, or at more than one location is considered commercial use and the commercial warranty applies.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact your Toro Authorized Service Center to arrange service of the product. Visit http://www.toro.com and select Where to Buy to locate a Toro service center in your area.
2. Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
3. For additional questions regarding warranty terms and conditions, you may contact Toro at:

   Toro Warranty Company
   Customer Care Department, RLC Division
   8111 Lyndale Avenue South
   Bloomington, MN 55420-1196
   Toll free at 888-384-9939 (U.S. and Canadian customers)

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance service or parts, such as: rotor blades (paddles), scraper blades, belts, fuel, lubricants, oil changes, spark plugs, light bulbs, cable/linkage, or brake adjustments
- Components failing due to normal wear
- Any product or part which has been altered or misused or neglected or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Center
- Failure to follow fueling instructions and requirements (consult the *Operator's Manual* for details) such as:
  - Removing contaminants from the fuel system
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
  - Improper fuel
- Repairs or adjustments due to the following:
  - Failure to perform required maintenance and/or adjustments
  - Snowthrower auger/paddles striking an object
- Improper starting procedures - if you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures.
- Product failures which result from the use of non-Toro replacement parts, from installation or use of modified or unapproved accessories
- Failures caused by outside influence including, but not limited to: weather, storage practices, contamination, use of unapproved coolants, lubricants, additives, or chemicals

General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

All implied warranties, including merchantability and fitness for a particular purpose, are limited to the duration of the express warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Countries Other than the United States or Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Authorized Service Center to obtain warranty policies for your country, province, or state. For additional questions regarding warranty terms and conditions, you may contact Toro Warranty Company.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.