



# The Toro Warranty and The Toro GTS Starting Guarantee

Residential Snow Products  
Single and 2 Stage  
Electric Snow  
(Int'l)

## Summary Description

The Toro Company and its affiliate, Toro Warranty Company, promise to repair the Toro Product below if it is defective in materials or workmanship or if the engine does not start on the first or second pull (GTS Starting Guarantee\*), for the period listed below.

The warranty applies only if you perform the routine maintenance specified in the Operator's Manual.

The GTS Starting Guarantee does not apply when the product is used commercially.

Toro makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

\* GTS for Quickclear models only

## Products and Warranty Periods

Warranties are limited unless otherwise specified.

The following time periods apply from the original date of purchase:

| Warranty Period                                      |                       |                       |
|------------------------------------------------------|-----------------------|-----------------------|
| 2 Stage Snow (Limited Warranty)                      |                       |                       |
| Products                                             | Residential           | Commercial            |
| SnowMax                                              | 3 years               | 45 days               |
| — Chute, chute deflector, and lower chute            | Lifetime <sup>1</sup> | Lifetime <sup>1</sup> |
| Power Max and Power Max HD                           | 3 years               | 45 days               |
| — Chute, chute deflector, and impeller housing cover | Lifetime <sup>1</sup> | Lifetime <sup>1</sup> |
| Power Max 1428 and 1432                              | 3 years               | 1 year                |
| — Chute, chute deflector, and impeller housing cover | Lifetime <sup>1</sup> | Lifetime <sup>1</sup> |
| Single Stage Snow (Full Warranty)                    |                       |                       |
| Products                                             | Residential           | Commercial            |
| Powerlite                                            | 2 years (full)        | 45 days               |
| Quick Clear                                          | 2 years (full)        | 45 days               |
| — GTS Starting Guarantee                             | 2 years               | n/a                   |
| Electric Snow Products (Full Warranty)               |                       |                       |
| Products                                             | Residential           | Commercial            |
| 1800 Power Curve                                     | 2 years               | n/a                   |

<sup>1</sup> Original owner only.

## Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact your Toro Authorized Service Center to arrange service of the product. Visit <http://www.toro.com> and select Where to Buy to locate a Toro service center in your area.
2. Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
3. For additional questions regarding warranty terms and conditions, you may contact Toro at:

Toro Warranty Company  
Toro Customer Care Department, RLC Division  
8111 Lyndale Avenue South  
Bloomington, MN 55420-1196 USA  
001-952-948-4707

## Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the Operator's Manual. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

## Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or replacement of wear parts, such as rotor blades (paddles), scraper blades, belts, fuel, lubricants, oil changes, spark plugs, light bulbs, cable/linkage or brake adjustments
- Components failing due to normal wear
- Any product or part which has been altered or misused or neglected or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow the recommended fuel procedure (consult the Operator's Manual for details)
  - Removing contaminants from the fuel system
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
  - Failure to follow proper maintenance procedures
  - Improper fuel (consult your Operator's Manual if in doubt)
  - Snowthrower auger/paddles striking an object
- Special operational conditions where starting may require additional attempts:
  - First time starts after extended period of non-use over three months or seasonal storage
  - Starting in -10° F (-23° C) or below temperatures
- Improper starting procedures - if you are having difficulty starting your unit, please check the Operator's Manual to ensure that you are using the correct starting procedures. This can save an unnecessary visit to an Authorized Toro Service Dealer.

## General Conditions

The purchaser is covered by the national laws of each country. The rights to which the purchaser is entitled with the support of these laws are not restricted by this warranty.

## Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.