## Greensmaster 3360 and 3370 eTriFlex Diagnostic Fault Code Quick Reference Table



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| Fault<br>Number | Fault Title                                  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions  |
|-----------------|--|---------------------------|---|---|--|
| B1007           | Joystick<br>Raise/Lower Broken               | T1                        | This fault is reported when<br>the joystick lower and<br>joystick raise inputs are<br>active at the same time.  | The machine will not be<br>capable of a raise or a<br>lower, depending on<br>which switch failed. | <ol> <li>Test the joystick switches with the<br/>InfoCenter.</li> <li>Inspect and test the joystick wiring and<br/>connectors (P01, P04, P05).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |
| B1197           | Mode Switch Broken                           | T1                        | This fault is reported when<br>two or more signals from<br>the mode switch are active<br>at the same time.  | The traction motors are<br>disabled.<br>The signals begin at<br>P43, pins 1, 3, and 6.            | <ol> <li>Test the mode switch and use the icons on<br/>the InfoCenter to diagnose the issue.</li> <li>Test the wiring.</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol>                         |
| C0051           | Steering Wheel<br>Sensor - Out of<br>Range   | SC7                       | This fault is reported when<br>the steering wheel input<br>signals are outside the<br>permitted range.  | The traction motors are disabled.   | <ol> <li>Test the steering wheel sensor wiring and<br/>connector (P72) on the Lord steering<br/>device.</li> <li>Test the sensors.</li> </ol>  |
| C0526           | Steering Angle<br>Sensor - Out of<br>Range   | SC7                       | This fault is reported when<br>the steered angle input<br>voltages are outside the<br>permitted range.  | The traction motors are disabled.   | <ol> <li>Inspect and test the wiring and connector<br/>(P69) for the steering sensors on the third<br/>wheel.</li> <li>Test the sensors.</li> </ol>  |
| C0528           | Steering Angle<br>Sensor - Not<br>Responding | SC7                       | This fault occurs when the<br>steering unit is trying to<br>turn the rear wheel and the<br>controller senses<br>movement of the motor but<br>senses no movement on<br>the rear wheel (no change<br>in analog feedback<br>sensor). | The traction motors are disabled.   | <ol> <li>Test the steering sensors on the third<br/>wheel (P69).</li> <li>Verify that the gearbox is not blocking the<br/>motor.</li> <li>Verify that the gearbox is not damaged.</li> </ol>   |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions  |
|-----------------|--|---------------------------|--|---|--|
| C0529           | Steering Angle<br>Sensor Signal<br>Correlation Fault | SC7                       | This fault is reported when<br>the sum of the 2 signals on<br>the rear angle sensor are<br>not correlating correctly.                  | The traction motors are disabled.   | <ol> <li>Inspect and test the wiring and connector<br/>(P69) for the steering sensors on the third<br/>wheel.</li> <li>Test the sensors.</li> </ol>  |
| C1013           | ETR/RTR/OK to<br>Run - Short to<br>Battery           | T1                        | This fault is reported when<br>low current is detected on<br>the Engine Control signal,<br>indicating a short to a high<br>(+) source. | This short could be to<br>battery voltage or to<br>another signal that is in a<br>high state.<br>The circuit starts at P01<br>pin 10. | <ol> <li>Inspect the output circuit wiring and<br/>connectors (P01, P45, P70) for damage<br/>and corrosion.</li> <li>Test the wiring for the engine relay coil,<br/>and the resistance of the coil itself.</li> <li>a) Unplug connector P01, and unplug<br/>Kawasaki harness connector from the<br/>solenoid.</li> <li>b) Connector P01 pin 10 to ground should<br/>be 70 to 90 ohms.</li> <li>Test the wiring for the solenoid, and the<br/>resistance of the solenoid itself.</li> <li>a) Unplug connector P01, plug in the<br/>Kawasaki harness connector to the<br/>solenoid, and unplug Toro harness<br/>connector P45 from the engine relay.</li> <li>b) Connector P01 pin 10 to ground should<br/>be 20 to 30 ohms.</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes                  | Service Actions  |
|-----------------|---|---------------------------|---|-----------------------------------|--|
| C1014           | ETR/RTR/OK to<br>Run - Short to<br>Ground/Overcurrent | T1                        | This fault is reported when<br>overcurrent is detected on<br>the Engine Control signal,<br>indicating a short to<br>ground. | The circuit starts at P01 pin 10. | <ol> <li>Test the circuit wiring to ground.</li> <li>Test the wiring for the engine relay coil,<br/>and the resistance of the coil itself.</li> <li>a) Unplug connector P01, and unplug<br/>Kawasaki harness connector from the<br/>solenoid.</li> <li>b) Connector P01 pin 10 to ground should<br/>be 70 to 90 ohms.</li> <li>Test the wiring for the solenoid, and the<br/>resistance of the solenoid itself.</li> <li>a) Unplug connector P01, plug in the<br/>Kawasaki harness connector to the<br/>solenoid, and unplug Toro harness<br/>connector P45 from the engine relay.</li> <li>b) Connector P01 pin 10 to ground should<br/>be 20 to 30 ohms.</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |

| Fault<br>Number | Fault Title                                   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions  |
|-----------------|---|---------------------------|--|---|--|
| C1015           | ETR/RTR/OK to<br>Run - Open The<br>Circuit    | T1                        | This fault is reported when<br>an open circuit is detected<br>on the Engine Control<br>signal.   | The circuit starts at P01<br>pin 10.  | <ol> <li>Test the wiring for the engine relay coil,<br/>and the resistance of the coil itself.</li> <li>a) Unplug connector P01, and unplug<br/>Kawasaki harness connector from the<br/>solenoid.</li> <li>b) Connector P01 pin 10 to ground should<br/>be 70 to 90 ohms.</li> <li>Test the wiring for the solenoid, and the<br/>resistance of the solenoid itself.</li> <li>a) Unplug connector P01, plug in the<br/>Kawasaki harness connector to the<br/>solenoid, and unplug Toro harness<br/>connector P45 from the engine relay.</li> <li>b) Connector P01 pin 10 to ground should<br/>be 20 to 30 ohms.</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |
| C1023           | Park Brake<br>Disengage - Short to<br>Battery | T1                        | This fault is reported when<br>low current is detected on<br>the automatic Parking<br>Brake Off signal, indicating<br>a short to a high (+)<br>source. | This short could be to<br>battery voltage or to<br>another signal that is in a<br>high state.<br>The circuit starts at P01<br>pin 07. | <ol> <li>Inspect the output circuit wiring and<br/>connectors for damage and corrosion.</li> <li>Test the output circuit wiring.</li> <li>Test the resistance of the brake relay coil<br/>(should be 70 to 90 ohms).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol>   |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes   | Service Actions   |
|-----------------|--|---------------------------|--|--|---|
| C1024           | Park Brake<br>Disengage - Short to<br>Ground/Overcurrent       | T1                        | This fault is reported when<br>overcurrent is detected on<br>the automatic Parking<br>Brake Off signal, indicating<br>a short to ground. | Short circuit between the<br>Parking Brake Off signal<br>and ground.<br>The circuit starts at P01<br>pin 07. | <ol> <li>Test the circuit wiring to ground.</li> <li>Test the resistance of the brake relay coil<br/>(should be 70 to 90 ohms).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol>                                 |
| C1025           | Park Brake<br>Disengage - Open<br>Circuit                      | T1                        | This fault is reported when<br>an open circuit is detected<br>on the automatic Parking<br>Brake Off signal.                              | The circuit starts at P01 pin 07.  | <ol> <li>Test the output circuit wiring to the<br/>component connected.</li> <li>Test the resistance of the brake relay coil<br/>(should be 70 to 90 ohms).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol>     |
| C10C4           | Steering Wheel Feel<br>Output - Short to<br>Ground/Overcurrent | T1                        | This fault is reported when<br>overcurrent is detected on<br>the Steering Feedback<br>signal, indicating a short to<br>ground.           | The circuit starts at P01 pin 38.  | <ol> <li>Test the output circuit to ground.</li> <li>Test the resistance of the steering wheel<br/>sensor (pin 5 to pin 6 should be<br/>approximately 10 ohms).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions  |
|-----------------|--|---------------------------|---|---|--|
| C10C5           | Steering Wheel Feel<br>Output - Open<br>Circuit      | T1                        | This fault is reported when<br>an open circuit is detected<br>on the Steering Feedback<br>signal.                                   | The circuit starts at P01<br>pin 38.  | <ol> <li>Test the output circuit wiring to the<br/>component connected.</li> <li>Test the resistance of the steering wheel<br/>sensor (pin 5 to pin 6 should be<br/>approximately 10 ohms).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol>                              |
| C10E3           | 48V Logic Enable -<br>Short to Battery               | T1                        | This fault is reported when<br>low current is detected on<br>the Logic Relay signal,<br>indicating a short to a high<br>(+) source. | This short could be to<br>battery voltage or to<br>another signal that is in a<br>high state.<br>The circuit starts at P01<br>pin 08. | <ol> <li>Inspect the output circuit wiring and the<br/>connectors for damage and corrosion.</li> <li>Test the output circuit wiring.</li> <li>Test the resistance of the logic relay coil<br/>(should be 68 to 82 ohms).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |
| C10E4           | 48V Logic Enable -<br>Short to<br>Ground/Overcurrent | T1                        | This fault is reported when<br>overcurrent is detected on<br>the Logic Relay signal,<br>indicating a short to<br>ground.            | The circuit starts at P01 pin 08.   | <ol> <li>Test the circuit wiring to ground.</li> <li>Test the resistance of the logic relay coil<br/>(should be 68 to 82 ohms).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol>  |

| Fault<br>Number | Fault Title                                   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes   | Service Actions   |
|-----------------|---|---------------------------|---|--|---|
| C10E5           | 48V Logic Enable -<br>Open Circuit            | T1                        | This fault is reported when<br>an open circuit is detected<br>on the Logic Relay signal.  | The circuit starts at P01<br>pin 08.   | <ol> <li>Test the output circuit wiring to the<br/>component connected.</li> <li>Test the resistance of the logic relay coil<br/>(should be 68 to 82 ohms).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |
| C1801           | Cutting Unit Motor -<br>High Temp<br>Shutdown | T2<br>T3<br>T4            | This fault is reported when<br>the cutting unit motor<br>temperature is greater than<br>130 °C (266 °F) in the<br>indicated cutting unit. | Disables the PTO.  | <ol> <li>Let the machine cool off.</li> <li>Check the reel to bedknife contact and the condition of the cutting unit.</li> <li>Reduce the reel speed.</li> <li>Reduce the mow speed.</li> <li>Test the 48V ground to the motor.</li> <li>Swap cutting unit motors between cutting units. Replace the motor if the fault moves to the new position (includes programming the replacement motor with Toro DIAG.)</li> </ol>                       |
| C180C           | Cutting Unit Motor -<br>High Temp Warning     | T2<br>T3<br>T4            | This fault is reported when<br>the motor temperature<br>greater than 120 °C (248<br>°F) in the indicated cutting<br>unit.                 | Motor current is limited<br>on a linear basis until the<br>motor temperature<br>reaches 130 °C (266 °F). | <ol> <li>Let the machine cool off.</li> <li>Check the reel to bedknife contact and the condition of the cutting unit.</li> <li>Reduce the reel speed.</li> <li>Reduce the mow speed.</li> <li>Test the 48V ground to the motor.</li> <li>Swap cutting unit motors between cutting units. Replace the motor if the fault moves to the new position (includes programming the replacement motor with Toro DIAG.)</li> </ol>                       |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions   |
|-----------------|--|---------------------------|---|---|---|
| C1811           | Cutting Unit Motor<br>Controller - High<br>Temp Shutdown | T2<br>T3<br>T4            | This fault is reported when<br>the motor controller<br>temperature is greater than<br>100 °C (212 °F) in the<br>indicated cutting unit. | Disables the PTO.   | <ol> <li>Let the machine cool off.</li> <li>Check the reel to bedknife contact and the condition of the cutting unit.</li> <li>Reduce the reel speed.</li> <li>Reduce the mow speed.</li> <li>Test the 48V ground to the motor.</li> <li>Swap cutting unit motors between cutting units. Replace the motor if the fault moves to the new position (includes programming the replacement motor with Toro DIAG.)</li> </ol> |
| C181C           | Cutting Unit Motor<br>Controller - High<br>Temp Warning  | T2<br>T3<br>T4            | This fault is reported when<br>the motor controller<br>temperature is greater than<br>90 °C (194 °F) in the<br>indicated cutting unit.  | Motor current is limited<br>on a linear basis until the<br>motor controller<br>temperature is greater<br>than or equal to 100 °C<br>(210 °F).                       | <ol> <li>Let the machine cool off.</li> <li>Check the reel to bedknife contact and the condition of the cutting unit.</li> <li>Reduce the reel speed.</li> <li>Reduce the mow speed.</li> <li>Test the 48V ground to the motor.</li> <li>Swap cutting unit motors between cutting units. Replace the motor if the fault moves to the new position (includes programming the replacement motor with Toro DIAG.)</li> </ol> |
| C1820           | Cutting Unit Motor<br>Speed Sensor - Out<br>of Range     | T2<br>T3<br>T4            | This fault is reported when<br>one of the three internal<br>hall effect sensors fails in<br>the indicated cutting unit.                 | Hall effect sensors are<br>used to detect the motor<br>speed. If a sensor fails,<br>the motor will have<br>trouble maintaining<br>speed and may become<br>unstable. | <ol> <li>Cycle the key switch.</li> <li>If the fault repeats, replace the motor.</li> <li>Use Toro DIAG to program the<br/>replacement motor.</li> </ol>  |
| C1821           | Cutting Unit Motor<br>Speed - High                       | T2<br>T3<br>T4            | This fault is reported when<br>the speed of the motor in<br>the indicated cutting unit is<br>greater than 2,500 RPM.                    |   | <ol> <li>Cycle the key switch.</li> <li>If the fault repeats, replace the motor.</li> <li>Use Toro DIAG to program the<br/>replacement motor.</li> </ol>  |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes   | Service Actions   |
|-----------------|--|---------------------------|--|--|---|
| C1822           | Cutting Unit Motor -<br>Stall                              | T2<br>T3<br>T4            | This fault is reported when<br>the speed of the motor in<br>the indicated cutting unit is<br>0 RPM for more than 3<br>seconds. | Disables the PTO.  | <ol> <li>Check the cutting unit and the motor for<br/>mechanical resistance.</li> <li>Check the bedknife adjustment and the<br/>condition of the reel.</li> <li>Try spinning the motor without a load. If it<br/>doesn't spin, replace the motor.</li> <li>Use Toro DIAG to program the<br/>replacement motor.</li> </ol>   |
| C1831           | Cutting Unit Motor<br>Internal Regulator<br>Voltage - High | T2<br>T3<br>T4            | This fault is reported when<br>the internal regulator<br>voltage in the indicated<br>cutting unit is greater than<br>15V.      |  | <ol> <li>Cycle the key switch.</li> <li>If the fault repeats, replace the motor.</li> <li>Use Toro DIAG to program the<br/>replacement motor.</li> </ol>  |
| C1832           | Cutting Unit Motor<br>Internal Regulator<br>Voltage - Low  | T2<br>T3<br>T4            | This fault is reported when<br>the internal regulator<br>voltage in the indicated<br>cutting unit is less than<br>10V.         | Disables the PTO.<br>Note: If this fault is<br>present on multiple<br>cutting unit motors,<br>check the 48V logic relay<br>and connector P47.              | <ol> <li>Inspect all cutting unit wiring and<br/>connectors.</li> <li>Inspect the battery terminals.</li> <li>Swap cutting unit motors between cutting<br/>units. Replace the motor if the fault moves<br/>to the new position (includes programming<br/>the replacement motor with Toro DIAG.)</li> </ol>  |
| C1841           | Cutting Unit Motor<br>Logic Voltage - High                 | T2<br>T3<br>T4            | This fault is reported when<br>the indicated cutting unit<br>measures the 48V logic<br>voltage at greater than<br>67.5V.       | Disables the PTO.<br>Note: If more than one<br>Logic Voltage - High<br>faults are reported, go to<br>fault U1501 and follow<br>the listed service actions. | <ol> <li>Swap cutting unit motors between cutting<br/>units. Replace the motor if the fault moves<br/>to the new position (includes programming<br/>the replacement motor with Toro DIAG.).</li> <li>Inspect the harness connectors at the<br/>cutting unit motor for damage, corrosion,<br/>debris, and proper alignment of the pins<br/>inside the connectors.</li> <li>Test the connectors for 48V with the engine<br/>shut off and the key in the On position.</li> <li>Test the power and ground wiring<br/>resistance in the harness connectors.</li> </ol> |

| Fault<br>Number | Fault Title                               | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions   |
|-----------------|---|---------------------------|--|---|---|
| C1842           | Cutting Unit Motor<br>Logic Voltage - Low | T2<br>T3<br>T4            | This fault is reported when<br>the indicated cutting unit<br>measures the 48V logic<br>voltage at less than 32V.       | Disables the PTO.<br>Note: If more than one<br>Logic Voltage - Low<br>faults are reported, go to<br>fault U1502 and follow<br>the listed service actions. | <ol> <li>Swap cutting unit motors between cutting<br/>units. Replace the motor if the fault moves<br/>to the new position (includes programming<br/>the replacement motor with Toro DIAG.)</li> <li>Check the 48V logic power connection to<br/>the motor.</li> </ol>   |
| C1851           | Cutting Unit Motor<br>Bus Voltage - High  | T2<br>T3<br>T4            | This fault is reported when<br>the indicated cutting unit<br>measures the 48V bus<br>voltage at greater than<br>67.5V. | Disables the PTO.<br>Note: If more than one<br>Bus Voltage - High faults<br>are reported, go to fault<br>U1511 and follow the<br>listed service actions.  | <ol> <li>Swap cutting unit motors between cutting<br/>units. Replace the motor if the fault moves<br/>to the new position (includes programming<br/>the replacement motor with Toro DIAG.).</li> <li>Inspect the harness connectors at the<br/>cutting unit motor for damage, corrosion,<br/>debris, and proper alignment of the pins<br/>inside the connectors.</li> <li>Test the connectors for 48V with the engine<br/>shut off and the key in the On position.</li> <li>Test the power and ground wiring<br/>resistance in the harness connectors.</li> </ol> |
| C1852           | Cutting Unit Motor<br>Bus Voltage - Low   | T2<br>T3<br>T4            | This fault is reported when<br>the indicated cutting unit<br>measures the 48V bus<br>voltage at less than 32V.         | Disables the PTO.<br>Note: If more than one<br>Bus Voltage - Low faults<br>are reported, go to fault<br>U1512 and follow the<br>listed service actions.   | <ol> <li>Test the 48V bus Maxi blade fuse under<br/>the left side cover.</li> <li>Check the 2 pin, 48V bus connector of the<br/>cutting unit motor.</li> <li>Swap cutting unit motors between cutting<br/>units. Replace the motor if the fault moves<br/>to the new position (includes programming<br/>the replacement motor with Toro DIAG.)</li> </ol>   |
| C1861           | Cutting Unit Motor -<br>Over Current      | T2<br>T3<br>T4            | This fault is reported when<br>the indicated cutting unit<br>detects an internal<br>overcurrent condition.             | Disables the PTO.   | <ol> <li>Cycle the key switch.</li> <li>If the fault repeats, replace the motor<br/>(includes programming the replacement<br/>motor with Toro DIAG.)</li> </ol>   |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions   |
|-----------------|--|---------------------------|---|---|---|
| C1901           | Lift/Lower Motor<br>Controller - High<br>Temp Shutdown | SC2<br>SC3<br>SC4         | This fault is reported when<br>the temperature of the<br>indicated actuator is<br>greater than 75 °C (167<br>°F). | Disables lift/lower.  | <ol> <li>Check for mechanical resistance in the<br/>system making the actuator work extra<br/>hard.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions<br/>displayed on the InfoCenter.</li> </ol>   |
| C190C           | Lift/Lower Motor<br>Controller - High<br>Temp Warning  | SC2<br>SC3<br>SC4         | This fault is reported when<br>the temperature of the<br>indicated actuator is<br>greater than 65 °C (149<br>°F). | Lift/Lower speed is<br>reduced until the<br>actuator temperature<br>drops below 65 °C (149<br>°F) or exceeds 75 °C<br>(167 °F). | <ol> <li>Check for mechanical resistance in the<br/>system making the actuator work extra<br/>hard.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions<br/>displayed on the InfoCenter.</li> </ol>   |
| C1910           | Lift/Lower Motor<br>Speed Sensor - Out<br>of Range     | SC2<br>SC3<br>SC4         | This fault is reported when<br>an internal sensor fails in<br>the indicated actuator.                             | Disables lift/lower.  | <ol> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions<br/>displayed on the InfoCenter.</li> </ol>   |
| C1912           | Lift/Lower Motor -<br>Stall                            | SC2<br>SC3<br>SC4         | This fault is reported when<br>the indicated actuator<br>draws the maximum<br>allowed current.                    | Disables lift/lower for 5 seconds.  | <ol> <li>Check for mechanical resistance in the<br/>system causing the actuator to work extra<br/>hard.</li> <li>Use the InfoCenter to recalibrate the<br/>actuators.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions<br/>displayed on the InfoCenter.</li> </ol> |

| Fault<br>Number | Fault Title                              | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions  |
|-----------------|--|---------------------------|--|---|--|
| C1919           | Lift/Lower Motor -<br>Position Error     | SC2<br>SC3<br>SC4         | This fault is reported when<br>an internal sensor fails in<br>the indicated actuator.                                | Disables lift/lower.  | <ol> <li>Verify proper power and ground to the<br/>actuator.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions<br/>displayed on the InfoCenter.</li> </ol> |
| C1921           | Lift/Lower Motor<br>Logic Voltage - High | SC2<br>SC3<br>SC4         | This fault is reported when<br>the indicated actuator<br>measures the 48V logic<br>voltage at greater than<br>67.5V. | Disables lift/lower.<br>Note: If more than one<br>Logic Voltage - High<br>faults are reported, go to<br>fault U1501 and follow<br>the listed service actions. | <ol> <li>Check the logic power connection to the actuator.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions displayed on the InfoCenter.</li> </ol>           |
| C1922           | Lift/Lower Motor<br>Logic Voltage - Low  | SC2<br>SC3<br>SC4         | This fault is reported when<br>the indicated actuator<br>measures the 48V logic<br>voltage at less than 32V.         | Disables lift/lower.<br>Note: If more than one<br>Logic Voltage - Low<br>faults are reported, go to<br>fault U1502 and follow<br>the listed service actions.  | <ol> <li>Check the logic power connection to the actuator.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions displayed on the InfoCenter.</li> </ol>           |
| C1931           | Lift/Lower Motor Bus<br>Voltage - High   | SC2<br>SC3<br>SC4         | This fault is reported when<br>the indicated actuator<br>measures the 48V bus<br>voltage at greater than<br>67.5V.   | Disables lift/lower.<br>Note: If more than one<br>Bus Voltage - High faults<br>are reported, go to fault<br>U1511 and follow the<br>listed service actions.   | <ol> <li>Check the bus power connection to the actuator.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions displayed on the InfoCenter.</li> </ol>             |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes   | Service Actions   |
|-----------------|---|---------------------------|--|--|---|
| C1932           | Lift/Lower Motor Bus<br>Voltage - Low                   | SC2<br>SC3<br>SC4         | This fault is reported when<br>the indicated actuator<br>measures the 48V bus<br>voltage at less than 32V.                                 | Disables lift/lower.<br>Note: If more than one<br>Bus Voltage - Low faults<br>are reported, go to fault<br>U1512 and follow the<br>listed service actions. | <ol> <li>Test the actuator 48V bus fuse (48V<br/>standard blade fuse (under seat),<br/>connector P42).</li> <li>Verify power and ground to the actuator.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions<br/>displayed on the InfoCenter</li> </ol> |
| C1941           | Lift/Lower Controller<br>- Internal Software<br>Failure | SC2<br>SC3<br>SC4         | This fault is reported when<br>the indicated actuator<br>detects an internal<br>software failure.  | Disables lift/lower.   | <ol> <li>Use Toro DIAG to reprogram the existing<br/>actuator.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions<br/>displayed on the InfoCenter.</li> </ol>  |
| C1942           | Lift/Lower Motor<br>Overload                            | SC2<br>SC3<br>SC4         | This fault is reported when<br>the indicated actuator<br>draws 3 amps for more<br>than 10 seconds and<br>reaches an overload<br>condition. | Disables lift/lower for 30 seconds.  | <ol> <li>Let the actuator rest for 30 seconds.</li> <li>Use the InfoCenter to recalibrate the actuators.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the actuator calibration instructions displayed on the InfoCenter.</li> </ol>  |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions   |
|-----------------|--|---------------------------|---|---|---|
| C1A01           | Steering Motor -<br>High Temp<br>Shutdown            | SC7                       | This fault is reported when<br>the temperature of the<br>steering motor is greater<br>than 120 °C (248 °F).                             | The traction motors are<br>disabled, and steering is<br>disabled. | <ol> <li>Check for extra mechanical load on the<br/>steering unit assembly.</li> <li>Allow steering unit assembly to cool down.</li> <li>If the fault repeats, replace the steering unit<br/>assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol>         |
| C1A11           | Steering Motor<br>Controller - High<br>Temp Shutdown | SC7                       | This fault is reported when<br>the temperature of the<br>controller in the steering<br>unit assembly is greater<br>than 80 °C (176 °F). | The traction motors are<br>disabled, and steering is<br>disabled. | <ol> <li>Check for extra mechanical load on the<br/>steering unit assembly.</li> <li>Allow the steering unit assembly to cool<br/>down.</li> <li>If the fault repeats, replace the steering unit<br/>assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol> |
| C1A20           | Steering Motor<br>Speed Sensor - Out<br>of Range     | SC7                       | This fault is reported when<br>a sensor fails inside the<br>motor.  | The traction motors are disabled, and steering is disabled.       | <ol> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol>   |

| Fault<br>Number | Fault Title                         | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions   |
|-----------------|-------------------------------------|---------------------------|--|---|---|
| C1A22           | Steering Motor -<br>Stall           | SC7                       | This fault is reported when<br>the steering motor draws<br>too much current for too<br>long (longer than 1 second<br>when the traction speed is<br>higher than 15%, or longer<br>than 5 seconds when the<br>traction speed is lower<br>than 5%). | The traction motors are disabled, and steering is disabled.       | <ol> <li>Check for a physical obstruction that is<br/>stopping the steering system from turning.</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol>  |
| C1A27           | Steering Motor<br>Position Error    | SC7                       | This fault is reported when<br>there is a disagreement<br>between the motor<br>encoder in the steering unit<br>assembly and external<br>steering range sensor.   | Traction motors are disabled.                                     | <ol> <li>Verify the alignment of the position sensor.</li> <li>Verify that the gearbox is not blocking the motor.</li> <li>Verify that the gearbox is not damaged.</li> <li>Verify that the wiring to the position sensor is good (at connector P69).</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions displayed on the InfoCenter. (Calibrate the Steering Center first, then calibrate the Steering Range.)</li> </ol> |
| C1A32           | Steering Motor Bus<br>Voltage - Low | SC7                       | This fault is reported when<br>the motor in the steering<br>unit assembly detects that<br>the 48V bus voltage did not<br>reach at least 14V within<br>3.2 seconds of key on.   | The traction motors are<br>disabled, and steering is<br>disabled. | <ol> <li>Test the 30A standard blade fuse (under<br/>seat) for the 48V bus.</li> <li>Verify proper power and ground to the<br/>steering unit assembly (P46).</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Range.)</li> </ol>  |

| Fault<br>Number | Fault Title                                 | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions   |
|-----------------|---|---------------------------|---|---|---|
| C1A41           | Steering Controller -<br>Over Current       | SC7                       | This fault can be reported<br>when a current sensor fails<br>in the controller of the<br>steering unit assembly, or<br>when actual high current is<br>detected for an extended<br>period of time. | The traction motors are<br>disabled, and steering is<br>disabled. | <ol> <li>Visually inspect the outside of the rear<br/>wheel caster fork.</li> <li>Manually check that the rear caster fork<br/>moves easily through its entire range.</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol> |
| C1A55           | Steering Motor<br>Phase U - Open<br>Circuit | SC7                       | This fault is reported when<br>the controller in the<br>steering unit assembly<br>detects an open circuit on<br>motor phase U.  | The traction motors are disabled, and steering is disabled.       | <ol> <li>Test the 30A, 48V bus standard blade fuse<br/>(under the operator's seat) and the power<br/>connection to the 48V battery.</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol>                                   |
| C1A5C           | Steering Motor<br>Phase V - Open<br>Circuit | SC7                       | This fault is reported when<br>the controller in the<br>steering unit assembly<br>detects an open circuit on<br>motor phase V.  | The traction motors are disabled, and steering is disabled.       | <ol> <li>Test the 30A, 48V bus standard blade fuse<br/>(under the operator's seat) and the power<br/>connection to the 48V battery.</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol>                                   |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions   |
|-----------------|---|---------------------------|---|---|---|
| C1A5D           | Steering Motor<br>Phase W - Open<br>Circuit           | SC7                       | This fault is reported when<br>the controller in the<br>steering unit assembly<br>detects an open circuit on<br>motor phase W.  | The traction motors are<br>disabled, and steering is<br>disabled. | <ol> <li>Test the 30A, 48V bus standard blade fuse<br/>(under the operator's seat) and the power<br/>connection to the 48V battery.</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol> |
| C1A69           | Steering Wheel<br>Sensor - Feedback<br>Noisy          | SC7                       | This fault is reported when<br>the controller detects<br>electrical noise on the<br>output of the steering<br>wheel feedback sensor<br>(also called the Lord<br>steering device). | The traction motors are disabled, and steering is disabled.       | <ol> <li>Test the steering wheel sensor wiring<br/>(P72).</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol>   |
| C1A6C           | Steering Controller -<br>Internal Hardware<br>Failure | SC7                       | This fault is reported when<br>an internal hardware<br>component of the controller<br>in the steering unit<br>assembly fails.   | The traction motors are disabled, and steering is disabled.       | <ol> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol>   |
| C1A7D           | Steering Controller -<br>Internal Software<br>Failure | SC7                       | This fault is reported when<br>an unexpected software<br>error occurs.  | The traction motors are disabled, and steering is disabled.       | <ol> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol>   |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions  |
|-----------------|--|---------------------------|---|---|--|
| C1A7E           | Steering Motor<br>Software - Hardware<br>Incompatibility | SC7                       | This fault is reported when<br>the software is not<br>compatible with the<br>hardware.  | The traction motors are disabled, and steering is disabled.   | <ol> <li>Use Toro DIAG to reprogram the machine.</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol> |
| P0524           | Oil Pressure Low -<br>Kill Engine                        | T1                        | This fault is reported when<br>the oil pressure is low for<br>more than 10 seconds<br>while the engine is running.  | The controller shuts off<br>the engine.<br>Caution is advised when<br>the operator is cranking<br>the engine for very short<br>times. If the engine only<br>turns over one or two<br>revolutions, the engine<br>can be off, but the oil<br>pressure can take many<br>seconds to drop.   | <ol> <li>Check the oil level.</li> <li>Inspect and test the wiring and connectors<br/>(P70, pin F to P01, pin 24).</li> <li>Test the engine oil pressure switch.</li> <li>Test the oil pump.</li> </ol>  |
| P058E           | Battery - High<br>Temp Shutdown                          | SC8                       | The BMS controller<br>reported to the TEC-5004<br>controller (T1) that the<br>temperature of one or<br>more batteries was<br>greater than 70 °C<br>(158 °F), and then shut off<br>power to the machine. | While this fault is active,<br>the battery management<br>system (BMS) controller<br>keeps the battery<br>contactor open, not<br>allowing battery power<br>to go to the machine. As<br>a result, the machine<br>will not respond when<br>the key switch is turned<br>to the On position. | Allow the machine to cool.   |

| Fault<br>Number | Fault Title                       | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions  |
|-----------------|-----------------------------------|---------------------------|--|---|--|
| P058F           | Battery - Low Temp<br>Shutdown    | SC8                       | The BMS controller<br>reported to the TEC-5004<br>controller (T1) that the<br>temperature of one or<br>more batteries was less<br>than -20 °C (-4 °F), and<br>then shut off power to the<br>machine. | While this fault is active,<br>the battery management<br>system (BMS) controller<br>keeps the battery<br>contactor open, not<br>allowing battery power<br>to go to the machine. As<br>a result, the machine<br>will not respond when<br>the key switch is turned<br>to the On position. | Allow the machine to warm.   |
| P063C           | Generator Logic<br>Voltage - Low  | Τ6                        | This fault is reported when<br>the starter/generator<br>measures the 48V logic<br>voltage at less than 36V.  | Disables the PTO and<br>disables the<br>starter/generator.<br>Note: If more than one<br>Logic Voltage - Low<br>faults are reported, go to<br>fault U1502 and follow<br>the listed service actions.  | <ol> <li>Inspect the harness connector (P21).</li> <li>Install a replacement controller onto the<br/>existing starter/generator.</li> <li>Install the starter/generator assembly into<br/>the machine.</li> <li>Use Toro DIAG to program the<br/>starter/generator controller.</li> </ol>                |
| P063D           | Generator Logic<br>Voltage - High | Τ6                        | This fault is reported when<br>the starter/generator<br>measures the 48V logic<br>voltage at greater than<br>65V.  | Disables the PTO and<br>disables the<br>starter/generator.<br>Note: If more than one<br>Logic Voltage - High<br>faults are reported, go to<br>fault U1501 and follow<br>the listed service actions.   | <ol> <li>Test the starter/generator.</li> <li>Verify that all starter/generator motor-to-<br/>controller connections are good.</li> <li>Install a replacement starter/generator<br/>assembly into the machine.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator motor.</li> </ol> |

| Fault<br>Number | Fault Title                                       | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes                  | Service Actions   |
|-----------------|---|---------------------------|---|-----------------------------------|---|
| P06E9           | Starter Timeout                                   | T1                        | This fault is reported when<br>the primary controller (T1)<br>detects that the starter was<br>engaged for more than the<br>maximum permitted crank<br>time. This fault could be<br>caused by the key switch<br>being held in the Start<br>position for more than 15<br>seconds, or by the key<br>switch and/or its wiring<br>being defective. | Disables the starter<br>output.   | <ol> <li>Cycle the key switch.</li> <li>Inspect the key switch wiring (connector P57).</li> <li>Test the key switch.</li> <li>Swap the primary controller (T1) with a known-good unit (includes using Toro DIAG to save the TD2 file out of the original TEC-5004, to program the known-good TEC-5004, and to restore the TD2 file into the final replacement TEC-5004).</li> </ol>   |
| P0A1B           | Traction Controller -<br>Short                    | SC5<br>SC6                | This fault is reported when<br>either the controller FET<br>has shorted, or the motor<br>phases have shorted, or<br>the phase wires from the<br>motor to controller are<br>shorted in the indicated<br>drive unit.  | The traction motors are disabled. | <ol> <li>Verify that U, V, and W motor phases are<br/>correctly connected.</li> <li>Test each motor phase to ground.</li> <li>Check the phase resistance to 48V and<br/>48V ground after the controller's internal<br/>capacitor bank has been de-energized.</li> <li>Replace the indicated controller.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol> |
| P0A2A           | Traction Motor -<br>Temperature Sensor<br>Failure | SC5<br>SC6                | This fault is reported when<br>the temperature sensor in<br>the indicated motor is out<br>of the normal operating<br>range.   | Traction performance is limited.  | <ol> <li>Test the wiring to the motor.</li> <li>Replace the indicated motor.</li> <li>Calibrate the traction motors.</li> </ol>   |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions   |
|-----------------|---|---------------------------|--|---|---|
| P0A2F           | Traction Motor -<br>High Temp Warning               | SC5<br>SC6<br>T5          | This fault is reported when<br>the motor temperature in<br>the indicated drive unit is<br>greater than:<br>150 °C (302 °F) for SC5,<br>SC6 (Zapi)<br>120 °C (248 °F) for T5<br>(Toro): | Traction performance is limited.  | <ol> <li>Reduce ground speed.</li> <li>Check for mechanical resistance in the<br/>wheels that would make the motors work<br/>extra hard.</li> <li>Replace the indicated motor.</li> <li>For SC5 and SC6: Calibrate the traction<br/>motors.<br/>For T5: use Toro DIAG to program the<br/>replacement motor.</li> </ol>  |
| P0A36           | Generator -<br>Temperature Sensor<br>Failure        | Τ6                        | This fault is reported when<br>the FET sensor and the<br>motor sensor fail.  | Disables the PTO,<br>disables the<br>starter/generator, and<br>disables start.  | <ol> <li>Replace the starter/generator if this fault<br/>continues to appear.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator.</li> </ol>   |
| P0A3B           | Generator Motor -<br>High Temp Warning              | T6                        | This fault is reported when<br>the motor temperature is<br>greater than 120 °C (248<br>°F).  | When the temperature<br>reaches 120 °C (248 °F),<br>motor current is limited<br>on a linear basis until the<br>temperature reaches 130<br>°C (266 °F).<br>Note: this fault is not<br>produced by a bad<br>sensor.                 | <ol> <li>Clean the air intake screen on the back of<br/>the starter/generator.</li> <li>Be sure the starter/generator is pulling air<br/>through the air intake by testing with a<br/>piece of paper.</li> <li>Let the machine cool.</li> <li>Reduce cutting loads by reducing the reel<br/>speed or reducing mow speed.</li> <li>Replace the starter/generator motor.</li> </ol>   |
| P0A3C           | Traction Motor<br>Controller - High<br>Temp Warning | SC5<br>SC6<br>T5          | This fault is reported when<br>the motor temperature in<br>the indicated drive unit is:<br>greater than 85 °C (185<br>°F) (SC5 and SC6)<br>greater than 90 °C (194<br>°F) (T5)         | When the temperature<br>reaches the threshold for<br>this fault, motor current<br>is limited on a linear<br>basis until the<br>temperature reaches the<br>high temp shutdown<br>threshold.<br>Traction performance is<br>limited. | <ol> <li>Reduce the ground speed.</li> <li>Check for mechanical resistance in the<br/>wheels that would make the motors work<br/>extra hard.</li> <li>For SC5 and SC6: Replace the controller<br/>after the controller's internal capacitor bank<br/>has been de-energized.<br/>For T5: Replace the motor on the rear<br/>wheel.</li> <li>Use Toro DIAG to program the<br/>replacement.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol> |

| Fault<br>Number | Fault Title                                    | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes   | Service Actions  |
|-----------------|--|---------------------------|---|--|--|
| P0A3E           | Generator Controller<br>- High Temp<br>Warning | T6                        | This fault is reported when<br>the controller temperature<br>is greater than 90 °C (194<br>°F).   | When the temperature<br>reaches 90 °C (194 °F),<br>motor current is limited<br>on a linear basis until the<br>temperature reaches 100<br>°C (212 °F).<br>Note: This fault is not<br>produced by a bad<br>sensor. | <ol> <li>Clean the air intake screen on the back of<br/>the starter/generator.</li> <li>Be sure the starter/generator is pulling air<br/>through the air intake by testing with a<br/>piece of paper.</li> <li>Let the machine cool.</li> <li>Reduce cutting loads by reducing the reel<br/>speed or reducing mow speed.</li> <li>Replace the starter/generator controller if<br/>this fault continues to appear.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator controller.</li> </ol> |
| P0A44           | Traction Motor<br>Speed - High                 | SC5<br>SC6<br>T5          | This fault is reported when<br>the ground speed<br>measured by the indicated<br>drive unit is more than the<br>allowed maximum speed of<br>the machine. | The traction motors are disabled.  | <ol> <li>Inspect the wiring of the speed sensors.</li> <li>Check supply voltage to the speed sensor.</li> <li>Replace the indicated motor.</li> <li>For SC5: Calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.<br/>For T5, use Toro DIAG to program the<br/>replacement motor.</li> </ol>   |
| P0A54           | Traction Controller -<br>Over Current          | SC5<br>SC6<br>T5          | This fault is reported when<br>the current draw from the<br>motor in the indicated drive<br>unit exceeds hardware and<br>software limits.               | The traction motors are disabled.  | <ol> <li>Cycle the key switch to clear the fault.</li> <li>Contact the Toro Technical Assistance<br/>Center and report that this fault occurred.</li> </ol>  |
| P0A5A           | Generator Current<br>Sensor Out of<br>Range    | Τ6                        | This fault is reported when<br>one of the sensors inside<br>the starter/generator<br>controller fails.  | Disables the PTO and disables the starter/generator.   | <ol> <li>Cycle the key switch.</li> <li>If the fault repeats, replace the<br/>starter/generator controller.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator controller.</li> </ol>   |
| P0A5C           | Generator Hardware<br>DC Over Current          | T6                        | This fault is reported when<br>the starter/generator<br>controller detects an<br>internal overcurrent<br>condition.                                     | Disables the PTO and disables starter/generator.   | <ol> <li>Cycle the key switch.</li> <li>If the fault repeats, replace the<br/>starter/generator controller.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator controller.</li> </ol>   |

| Fault<br>Number | Fault Title                            | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions  |
|-----------------|--|---------------------------|---|---|--|
| P0A80           | Battery - Internal<br>Hardware Failure | SC8                       | This fault is reported when<br>a hardware component in<br>one or more Samsung<br>batteries has failed.  | While this fault is active,<br>the battery management<br>system (BMS) controller<br>keeps the battery<br>contactor open, not<br>allowing battery power<br>to go to the machine. As<br>a result, the machine<br>will not respond when<br>the key switch is turned<br>to the On position. | <ol> <li>Create a Samsung battery output file, as<br/>described in Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Deliver the Samsung battery output file to<br/>the Toro Technical Assistance Center<br/>(TAC) by attaching it to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol>  |
| P0AA1           | Battery Contactor -<br>Stuck Closed    | SC8                       | This fault is reported when<br>the battery contactor<br>inside the Samsung BMS<br>controller is measured to<br>be closed when it should<br>be open. |   | <ol> <li>Create a Samsung battery output file, as<br/>described in Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Create a TD2 file, as described in the Toro<br/>DIAG Software User's Guide.</li> <li>Deliver the two files to the Toro Technical<br/>Assistance Center (TAC) by attaching<br/>them to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol> |
| P0AA2           | Battery Contactor -<br>Stuck Open      | SC8                       | This fault is reported when<br>the battery contactor<br>inside the Samsung BMS<br>controller is measured to<br>be open when it should be<br>closed. |   | <ol> <li>Create a Samsung battery output file, as<br/>described in Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Deliver the Samsung battery output file to<br/>the Toro Technical Assistance Center<br/>(TAC) by attaching it to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol>  |

| Fault<br>Number | Fault Title                              | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions   |
|-----------------|--|---------------------------|---|---|---|
| P0AC2           | Battery - Over<br>Current                | SC8                       | This fault is reported when<br>a battery is supplying too<br>much current for too long.<br>This can be caused by too<br>much power draw or by a<br>defective battery. | While this fault is active,<br>the battery management<br>system (BMS) controller<br>keeps the battery<br>contactor open, not<br>allowing battery power<br>to go to the machine. As<br>a result, the machine<br>will not respond when<br>the key switch is turned<br>to the On position. | <ol> <li>Inspect the wiring for the batteries and the<br/>battery controller.</li> <li>Create a Samsung battery output file, as<br/>described in Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Deliver the Samsung battery output file to<br/>the Toro Technical Assistance Center<br/>(TAC) by attaching it to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol> |
| P0AE4           | Hybrid/EV -<br>Contactor Stuck<br>Open   | Т6                        | This fault is reported when<br>there is a problem with<br>control of the 48V<br>contactor—the contactor is<br>open when it should be<br>closed.                       | Disables the PTO, the starter/generator, and lift/lower.  | <ol> <li>Test the contactor.</li> <li>Test the circuit protection diode (across the contactor).</li> <li>Test the wiring.</li> </ol>  |
| P0AE5           | Hybrid/EV -<br>Contactor Stuck<br>Closed | T6                        | This fault is reported when<br>there is a problem with<br>control of the 48V<br>contactor—the contactor is<br>closed when it should be<br>open.                       | Disables the PTO,<br>disables the<br>starter/generator,<br>disables start, and<br>disables lift/lower.  | <ol> <li>Test the contactor.</li> <li>Test the circuit protection diode (across the contactor).</li> <li>Test the wiring.</li> </ol>  |
| P0AE6           | Precharge Failure                        | Τ6                        | This fault is reported when<br>the minimum precharge<br>voltage (38V) was not<br>achieved in the appropriate<br>time.   | Disables the PTO,<br>disables the<br>starter/generator, and<br>disables lift/lower.   | Disconnect one cutting unit motor or lift/lower<br>actuator at a time until the fault stops<br>repeating. Start with a component that may<br>have just blown a fuse. The starter/generator<br>or precharge controller must remain<br>connected because it reports this fault. If one<br>cutting unit motor is reporting a COMM fault,<br>that is likely the shorted motor.  |

| Fault<br>Number | Fault Title                   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions  |
|-----------------|-------------------------------|---------------------------|--|---|--|
| POAFA           | Battery - Low<br>Voltage      | SC8                       | This fault is reported when<br>the voltage of a cell inside<br>one of the batteries was<br>measured to be too low<br>but the battery may be<br>recoverable via software<br>or by using the battery<br>charger. | While this fault is active,<br>the battery management<br>system (BMS) controller<br>keeps the battery<br>contactor open, not<br>allowing battery power<br>to go to the machine. As<br>a result, the machine<br>will not respond when<br>the key switch is turned<br>to the On position. | <ol> <li>Attempt to charge the batteries.</li> <li>Use Toro DIAG to recover the batteries.</li> <li>Create a Samsung battery output file, as<br/>described in Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Deliver the Samsung battery output file to<br/>the Toro Technical Assistance Center<br/>(TAC) by attaching it to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol>   |
| POAFB           | Battery - High<br>Voltage     | SC8                       | This fault is reported when<br>the voltage of a cell inside<br>one of the batteries was<br>measured to be too high.  | While this fault is active,<br>the battery management<br>system (BMS) controller<br>keeps the battery<br>contactor open, not<br>allowing battery power<br>to go to the machine. As<br>a result, the machine<br>will not respond when<br>the key switch is turned<br>to the On position. | <ol> <li>Create a Samsung battery output file, as<br/>described in Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Deliver the Samsung battery output file to<br/>the Toro Technical Assistance Center<br/>(TAC) by attaching it to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol>  |
| P0C06           | Traction Motor<br>Phase Short | SC5<br>SC6                | This fault is reported when<br>two traction motor phases<br>in the indicated drive unit<br>are shorted together but<br>not shorted to ground.  | The traction motors are disabled.   | <ol> <li>Verify that the U, V, and W motor phase<br/>cables are connected in the correct order.</li> <li>Check the motor power cables.</li> <li>Replace the indicated motor.</li> <li>Calibrate the traction motors.</li> <li>Replace the controller after the controller's<br/>internal capacitor bank has been de-<br/>energized.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol> |

| Fault<br>Number | Fault Title                            | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions   |
|-----------------|--|---------------------------|--|---|---|
| P0C19           | Traction Motor<br>Power Mismatch       | SC5<br>SC6                | This fault is reported when<br>the motor in the indicated<br>drive unit is not responding<br>to the power setpoint.  | The controller loses the ability to control the motor.<br>The traction motors are disabled.   | <ol> <li>Verify that the U, V, and W motor phase<br/>cables are connected in the correct order.</li> <li>Test the speed feedback sensor (sin-cos)<br/>wiring.</li> <li>Calibrate the traction motors.</li> <li>Contact the Toro Technical Assistance<br/>Center and report that this fault occurred.</li> </ol>   |
| P0D2F           | Traction Motor Logic<br>Voltage - Low  | SC5<br>SC6<br>T5          | This fault is reported when<br>the motor in the indicated<br>drive unit measures the<br>48V logic voltage at less<br>than 32V for T5 (Toro), or<br>38V for SC5, SC6 (Zapi)         | The traction motors are<br>disabled.<br>Note: If more than one<br>Logic Voltage - Low<br>faults are reported, go to<br>fault U1502 and follow<br>the listed service actions.  | <ol> <li>Test the 48V logic voltage at the controller.</li> <li>For SC5 and SC6: Replace the controller<br/>after the controller's internal capacitor bank<br/>has been de-energized.<br/>For T5: Replace the motor on the rear<br/>wheel.</li> <li>Use Toro DIAG to program the<br/>replacement.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol> |
| P0D30           | Traction Motor Logic<br>Voltage - High | SC5<br>SC6<br>T5          | This fault is reported when<br>the motor in the indicated<br>drive unit measures the<br>48V logic voltage at<br>greater than 67.5V for T5<br>(Toro), or 65V for SC5,<br>SC6 (Zapi) | The traction motors are<br>disabled.<br>Note: If more than one<br>Logic Voltage - High<br>faults are reported, go to<br>fault U1501 and follow<br>the listed service actions. | <ol> <li>For SC5 and SC6: Replace the controller<br/>after the controller's internal capacitor bank<br/>has been de-energized.<br/>For T5: Replace the motor on the rear<br/>wheel.</li> <li>Use Toro DIAG to program the<br/>replacement.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol>   |

| Fault<br>Number | Fault Title                               | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions   |
|-----------------|---|---------------------------|---|---|---|
| P0E8E           | Traction Motor Bus<br>Voltage - Low       | SC5<br>SC6<br>T5          | This fault is reported when<br>the motor in the indicated<br>drive unit measures the<br>48V bus voltage at less<br>than 32V for T5 (Toro), or<br>38V for SC5, SC6 (Zapi).             | The traction motors are<br>disabled.<br>Note: If more than one<br>Bus Voltage - Low faults<br>are reported, go to fault<br>U1512 and follow the<br>listed service actions.  | <ol> <li>Test the 48V bus voltage at the controller.</li> <li>Test the MIDI fuse for the controller (SC5 fuse under the operator's seat, SC6 fuse under the left side cover)</li> <li>For SC5 and SC6: Replace the controller after the controller's internal capacitor bank has been de-energized.<br/>For T5: Replace the motor on the rear wheel.</li> <li>Use Toro DIAG to program the replacement.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol> |
| P0E8F           | Traction Motor Bus<br>Voltage - High      | SC5<br>SC6<br>T5          | This fault is reported when<br>the motor in the indicated<br>drive unit measures the<br>48V bus voltage at greater<br>than:<br>67.5V for T5 (Toro), or 65V<br>for SC5, SC6 (Zapi).    | The traction motors are<br>disabled.<br>Note: If more than one<br>Bus Voltage - High faults<br>are reported, go to fault<br>U1511 and follow the<br>listed service actions. | <ol> <li>For SC5 and SC6: Replace the controller<br/>after the controller's internal capacitor bank<br/>has been de-energized.<br/>For T5: Replace the motor on the rear<br/>wheel.</li> <li>Use Toro DIAG to program the<br/>replacement.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol>  |
| P1501           | Traction Motor -<br>High Temp<br>Shutdown | SC5<br>SC6<br>T5          | This fault is reported when<br>the motor temperature in<br>the indicated drive unit is<br>greater than:<br>170 °C (338 °F) for SC5,<br>SC6 (Zapi)<br>130 °C (266 °F) for T5<br>(Toro) | The traction motors are disabled.   | <ol> <li>Attempt to cool off the traction motor.</li> <li>Check for mechanical resistance in the motors.</li> <li>Check air pressure in all 3 tires.</li> <li>For SC5 and SC6 only:         <ul> <li>a) Check the adjustment of the brakes.</li> <li>b) Verify the Steering System – Center Calibration.</li> </ul> </li> <li>Replace the indicated motor.</li> <li>For SC5 and SC6: Calibrate the traction motors         <ul> <li>For T5, use Toro DIAG to program the replacement motor.</li> </ul> </li> </ol>  |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes                  | Service Actions  |
|-----------------|--|---------------------------|--|-----------------------------------|--|
| P1511           | Traction Motor<br>Controller - High<br>Temp Shutdown | T5                        | This fault is reported when<br>the controller temperature<br>is greater than 100 °C (212<br>°F)  | The traction motors are disabled. | <ol> <li>Reduce ground speed.</li> <li>Check for mechanical resistance in the<br/>wheels.</li> <li>Replace the motor.</li> <li>Use Toro DIAG to program the<br/>replacement motor.</li> </ol>  |
| P1520           | Traction Motor<br>Speed Sensor - Out<br>of Range     | SC5<br>SC6<br>T5          | SC5, SC6: This fault is<br>reported when the speed<br>sensor reading in the<br>indicated drive unit is<br>outside normal operating<br>range.<br>T5: This fault is reported by<br>the rear traction motor<br>controller(T5) in the<br>optional 3-wheel drive<br>when one of the three hall<br>effect sensors in the motor<br>fails.   | The traction motors are disabled. | <ol> <li>For SC5 and SC6 only: Test the speed<br/>feedback sensor (sin-cos) wiring.</li> <li>Replace the indicated motor.</li> <li>For SC5: Calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.<br/>For T5, use Toro DIAG to program the<br/>replacement motor.</li> </ol>  |
| P1522           | Traction Motor<br>Speed Sensor - Stall               | SC5<br>SC6<br>T5          | SC5, SC6: This fault is<br>reported when the speed<br>sensor reading in the<br>indicated drive unit<br>indicates a stalled motor.<br>T5: This fault is reported by<br>the rear traction motor<br>controller(T5) in the<br>optional 3-wheel drive<br>when the speed of the rear<br>traction motor is 0 RPM for<br>more than 3 seconds | The traction motors are disabled. | <ol> <li>For SC5 and SC6 only:         <ul> <li>a) Test the speed feedback sensor (sincos) wiring.</li> <li>b) Check the adjustment of the brakes.</li> <li>c) Verify the Steering System – Center Calibration.</li> </ul> </li> <li>Check for mechanical resistance in the motors.</li> <li>Check air pressure in all 3 tires.</li> <li>For SC5 and SC6: Replace the controller after the controller's internal capacitor bank has been de-energized.<br/>For T5: Replace the motor on the rear wheel.</li> <li>Use Toro DIAG to program the replacement.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then calibrate the traction motors.</li> </ol> |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes                        | Service Actions  |
|-----------------|--|---------------------------|---|---|--|
| P1527           | Traction Motor<br>Speed Sensor -<br>Data Invalid       | SC5<br>SC6                | This fault is reported when<br>the speed sensor reading<br>in the indicated drive unit is<br>invalid.   | The traction motors are disabled.       | <ol> <li>Test the speed feedback sensor (sin-cos) wiring.</li> <li>Replace the indicated motor.</li> <li>Calibrate the traction motors.</li> </ol>   |
| P1529           | Traction Motor<br>Speed Sensor -<br>Wrong Direction    | SC5<br>SC6                | This fault is reported when<br>the speed sensor in the<br>indicated drive unit shows<br>the motor moving in the<br>wrong direction.   | The traction motors are disabled.       | <ol> <li>Test the speed feedback sensor (sin-cos) wiring.</li> <li>Test the cables on the U, V, and W phases.</li> <li>Replace the indicated motor.</li> <li>Calibrate the traction motors.</li> </ol> |
| P152C           | Traction Motor<br>Speed Sensor -<br>Feedback Noisy     | SC5<br>SC6                | This fault is reported when<br>the speed sensor feedback<br>in the indicated drive unit is<br>noisy.  | The traction motors are disabled.       | <ol> <li>Test the speed sensor wiring.</li> <li>Check the adjustment of the brakes.</li> <li>Replace the indicated motor.</li> <li>Calibrate the traction motors.</li> </ol>                           |
| P1531           | Traction Motor<br>Internal Regulator -<br>Voltage High | Τ5                        | This fault is reported by the<br>rear traction motor<br>controller(T5) in the<br>optional 3-wheel drive<br>when its internal regulator<br>voltage reading is greater<br>than 15V. | The Traction 3 (3WD) motor is disabled. | <ol> <li>Inspect the wiring and connectors (P19, P20).</li> <li>Replace the motor.</li> <li>Use Toro DIAG to program the replacement motor.</li> </ol>   |
| P1532           | Traction Motor<br>Internal Regulator -<br>Voltage Low  | T5                        | This fault is reported by the<br>rear traction motor<br>controller(T5) in the<br>optional 3-wheel drive<br>when its internal regulator<br>voltage reading is less than<br>10V.    | motor is disabled.                      | <ol> <li>Inspect the wiring and connectors (P19, P20).</li> <li>Replace the motor.</li> <li>Use Toro DIAG to program the replacement motor.</li> </ol>   |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions  |
|-----------------|---|---------------------------|--|---|--|
| P1541           | Traction Motor<br>Phase - Voltage<br>High           | SC5<br>SC6                | This fault is reported when<br>the motor phase voltage in<br>the indicated drive unit is<br>out-of-range high.                 | The traction motors are disabled.                                       | <ol> <li>Inspect and test the cables on the U, V,<br/>and W phases.</li> <li>Test the wheel motor contactor.</li> <li>Replace the indicated controller after the<br/>controller's internal capacitor bank has<br/>been de-energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol> |
| P1542           | Traction Motor<br>Phase - Voltage<br>Low            | SC5<br>SC6                | This fault is reported when<br>the motor phase voltage in<br>the indicated drive unit is<br>out-of-range low.                  | The traction motors are disabled.                                       | <ol> <li>Inspect and test the cables on the U, V,<br/>and W phases.</li> <li>Test the wheel motor contactor.</li> <li>Replace the indicated controller after the<br/>controller's internal capacitor bank has<br/>been de-energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol> |
| P1554           | Traction Motor<br>Contactor Coil -<br>Short Circuit | SC5                       | This fault is reported when<br>the coil engage output<br>(NMC signal) of the right-<br>hand traction controller is<br>shorted. | The traction motors are disabled.<br>The circuit starts at P35, pin 12. | <ol> <li>Test the wire between the controller and<br/>the motor.</li> <li>Test the wheel motor contactor.</li> <li>Replace the controller after the controller's<br/>internal capacitor bank has been de-<br/>energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>Calibrate the traction pedal, then calibrate<br/>the traction motors.</li> </ol>  |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions   |
|-----------------|---|---------------------------|---|---|---|
| P1555           | Traction Motor<br>Contactor Coil -<br>Open Circuit    | SC5                       | This fault is reported when<br>an open circuit is detected<br>on the NMC signal from<br>the controller.     | The traction motors are disabled.<br>The circuit starts at P35, pin 12. | <ol> <li>Test the wire between the controller and<br/>the motor.</li> <li>Test the wheel motor contactor.</li> <li>Replace the controller after the controller's<br/>internal capacitor bank has been de-<br/>energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>Calibrate the traction pedal, then calibrate<br/>the traction motors.</li> </ol>   |
| P156C           | Traction Controller -<br>Internal Hardware<br>Failure | SC5<br>SC6                | This fault is reported when<br>an internal component of<br>controller fails in the<br>indicated drive unit. | The traction motors are disabled.                                       | <ol> <li>Replace the indicated controller after the<br/>controller's internal capacitor bank has<br/>been de-energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol>   |
| P156D           | Traction Controller -<br>Internal Software<br>Failure | SC5<br>SC6                | This fault is reported when<br>an unexpected software<br>error occurs in the<br>indicated drive unit.       | The traction motors are disabled.                                       | <ol> <li>Use Toro DIAG to force reprogram the<br/>existing indicated traction controller.</li> <li>Replace the indicated controller after the<br/>controller's internal capacitor bank has<br/>been de-energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol> |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes                  | Service Actions  |
|-----------------|--|---------------------------|---|-----------------------------------|--|
| P156E           | Traction Motor<br>Software - Hardware<br>Incompatibility | SC5<br>SC6                | This fault is reported when<br>the software in the<br>indicated drive unit is not<br>compatible with the<br>hardware.   | The traction motors are disabled. | <ol> <li>Use Toro DIAG to update the machine<br/>software.</li> <li>Replace the indicated controller after the<br/>controller's internal capacitor bank has<br/>been de-energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then<br/>calibrate the traction motors.<br/>For SC6: Calibrate the traction motors.</li> </ol> |
| P1A01           | Battery Charging -<br>High Temp<br>Shutdown              | SC8                       | This fault is reported when<br>a battery temperature was<br>measured to be greater<br>than 60 °C (140 °F) and<br>the battery controller will<br>not allow it to be charged. |                                   | <ol> <li>Let the machine cool off before trying to<br/>charge the battery again.</li> <li>Disconnect the charger from the machine<br/>for at least 5 seconds and then reconnect<br/>it.</li> <li>Charge the battery in a cooler<br/>environment.</li> </ol>  |
| P1A02           | Battery Charging -<br>Low Temp<br>Shutdown               | SC8                       | This fault is reported when<br>a battery temperature was<br>measured to be less than<br>-10 °C (14 °F) and the<br>battery controller will not<br>allow it to be charged.    |                                   | <ol> <li>Let the machine warm up before trying to<br/>charge the battery again.</li> <li>Disconnect the charger from the machine<br/>for at least 5 seconds and then reconnect<br/>it.</li> <li>Charge the battery in a warmer<br/>environment.</li> </ol>   |

| Fault<br>Number | Fault Title                        | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes | Service Actions  |
|-----------------|------------------------------------|---------------------------|---|------------------|--|
| P1A11           | Battery Charging<br>Voltage - High | SC8                       | This fault is reported when<br>a battery cell voltage was<br>measured to be higher<br>than the allowed threshold<br>while the battery charger<br>was connected. The<br>battery controller will not<br>allow it to be charged. |                  | <ol> <li>Verify that the correct battery charger is<br/>being used.</li> <li>Disconnect the charger from the machine<br/>for at least 5 seconds and then reconnect<br/>it.</li> <li>Check the battery charger for faults.</li> <li>Try a different battery charger.</li> <li>Create a Samsung battery output file, as<br/>described in the Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Deliver the Samsung battery output file to<br/>the Toro Technical Assistance Center<br/>(TAC) by attaching it to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol>  |
| P1A21           | Battery Charging -<br>Over Current | SC8                       | This fault is reported when<br>a battery cell charging<br>current was measured to<br>be greater than the<br>allowed threshold. The<br>battery controller will not<br>allow it to be charged.                                  |                  | <ol> <li>Verify that the correct battery charger is<br/>being used.</li> <li>Disconnect the charger from the machine<br/>for at least 5 seconds and then reconnect<br/>it.</li> <li>Check the battery charger for faults.</li> <li>Try a different battery charger.</li> <li>Inspect battery wiring and charger cable<br/>for damage or corrosion.</li> <li>Create a Samsung battery output file, as<br/>described in the Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Deliver the Samsung battery output file to<br/>the Toro Technical Assistance Center<br/>(TAC) by attaching it to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol> |

| Fault<br>Number | Fault Title                                     | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions   |
|-----------------|---|---------------------------|---|---|---|
| P1B01           | Generator Motor -<br>High Temp<br>Shutdown      | T6                        | This fault is reported when<br>the motor temperature is<br>greater than 130 °C (266<br>°F).           | Disables the PTO and<br>disables the<br>starter/generator.<br>Note: This fault is not<br>produced by a bad<br>sensor. | <ol> <li>Clean the air intake screen on the<br/>starter/generator.</li> <li>Be sure the starter/generator is pulling air<br/>through the air intake by testing with a<br/>piece of paper.</li> <li>Let machine cool.</li> <li>Reduce cutting loads by reducing the reel<br/>speed or reducing mow speed.</li> <li>Replace the starter/generator motor if this<br/>fault continues to appear.</li> </ol>   |
| P1B11           | Generator Controller<br>- High Temp<br>Shutdown | T6                        | This fault is reported when<br>the controller temperature<br>is greater than 100 °C (212<br>°F).      | Disables the PTO and<br>disables the<br>starter/generator.<br>Note: This fault is not<br>produced by a bad<br>sensor. | <ol> <li>Clean the air intake screen on the<br/>starter/generator.</li> <li>Be sure the starter/generator is pulling air<br/>through the air intake by testing with a<br/>piece of paper.</li> <li>Let machine cool.</li> <li>Reduce cutting loads by reducing the reel<br/>speed or reducing mow speed</li> <li>Replace the starter/generator controller if<br/>this fault continues to appear.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator controller.</li> </ol> |
| P1B20           | Generator Motor<br>Speed Sensor Out<br>of Range | Τ6                        | This fault is reported when<br>the Hall effect sensors in<br>the motor provide an<br>invalid reading. |   | <ol> <li>Inspect the wiring between the<br/>starter/generator motor and controller.</li> <li>Install a replacement starter/generator<br/>assembly into the machine.</li> <li>Use Toro DIAG to program the<br/>starter/generator controller.</li> </ol>  |
| P1B21           | Generator Motor<br>Speed - High                 | Τ6                        | This fault is reported when<br>the speed of the motor is<br>greater than 3,600 RPM.                   |   | <ol> <li>Check the engine governor if the engine<br/>RPM is consistently high.</li> <li>Inspect the wiring between the<br/>starter/generator motor and the controller.</li> <li>Replace the starter/generator motor.</li> </ol>   |
| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions  |
|-----------------|---|---------------------------|---|---|--|
| P1B2C           | Generator Motor -<br>Stall                              | T6                        | This fault is reported when<br>the starter/generator motor<br>stalls for 3 seconds or<br>more.                  | Disables the PTO and disables the starter/generator.  | <ol> <li>Verify that the starter/generator can spin<br/>freely.</li> <li>Inspect the wiring between the<br/>starter/generator and the controller.</li> <li>Replace the controller.</li> <li>Use Toro DIAG to program the<br/>starter/generator controller.</li> </ol>          |
| P1B31           | Generator Motor<br>Internal Regulator<br>Voltage - High | T6                        | This fault is reported when<br>the internal regulator<br>voltage is greater than<br>18V.                        | Disables the PTO and disables the starter/generator.  | <ol> <li>Inspect the logic relay and harness<br/>connectors.</li> <li>Inspect the starter/generator connector and<br/>harness connector.</li> <li>Replace the starter/generator controller.</li> <li>Use Toro DIAG to program the<br/>starter/generator controller.</li> </ol> |
| P1B41           | Generator Bus<br>Voltage - High                         | Τ6                        | This fault is reported when<br>the starter/generator<br>measures the 48V bus<br>voltage at greater than<br>65V. | Disables the PTO and<br>disables the<br>starter/generator.<br>Note: If more than one<br>Bus Voltage - High faults<br>are reported, go to fault<br>U1511 and follow the<br>listed service actions. | <ol> <li>Test the starter/generator.</li> <li>Inspect the wiring between the<br/>starter/generator and the controller.</li> <li>Replace the starter/generator assembly.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator.</li> </ol>                    |
| P1B42           | Generator Bus<br>Voltage - Low                          | Τ6                        | This fault is reported when<br>the starter/generator<br>measures the 48V bus<br>voltage at less than 36V.       | Disables the PTO and<br>disables the<br>starter/generator.<br>Note: If more than one<br>Bus Voltage - Low faults<br>are reported, go to fault<br>U1512 and follow the<br>listed service actions.  | <ol> <li>Test the starter/generator.</li> <li>Inspect the wiring between the<br/>starter/generator and the controller.</li> <li>Replace the starter/generator assembly.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator.</li> </ol>                    |
| P1B4C           | Generator Hardware<br>Over Voltage                      | Т6                        | This fault is reported when<br>the voltage protection<br>hardware inside the<br>starter/generator trips.        | Disables the PTO and disables the starter/generator.  | <ol> <li>Replace the starter/generator controller.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator.</li> </ol>   |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions   |
|-----------------|---|---------------------------|--|---|---|
| P1B51           | Generator Hardware<br>Phase Over Current                          | Τ6                        | This fault is reported when<br>the current sensor on<br>phase current indicates an<br>internal short.  | Disables the PTO and disables the starter/generator.  | <ol> <li>Replace the starter/generator controller.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator.</li> </ol>  |
| P1B6C           | Generator Internal<br>Hardware Failure                            | Τ6                        | This fault is reported when<br>the hardware phase<br>overcurrent and hardware<br>overvoltage trip.   | Disables the PTO and disables the starter/generator.  | <ol> <li>Replace the starter/generator controller.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator.</li> </ol>  |
| P210E           | Traction Pedal 1<br>Sensor/Switch<br>Analog vs Analog<br>conflict | SC5                       | This fault is reported when<br>the traction pedal sensor<br>reports different positions.   | The traction motors are disabled.   | <ol> <li>Test the wiring to the sensors (P36).</li> <li>Check the sensor wiring to the TEC controller (P01).</li> <li>Replace the traction pedal position sensor.</li> <li>Calibrate the traction pedal.</li> </ol>   |
| P2503           | Alternator -<br>Charging Too Low                                  | T1                        | This fault is reported when<br>the TEC senses that the<br>12V charging system is<br>less than 8.8V.<br>Note: The alternator<br>consists of a stator coil,<br>flywheel magnets, and an<br>external voltage regulator. | Disables the PTO.<br>Note: One 12V AGM<br>battery, an alternator<br>(stator coil and flywheel<br>magnets), and an<br>external voltage<br>regulator combine to<br>provide the 12V system<br>electrical power.<br>If the engine wiring or<br>the flywheel need repair<br>or replacement, refer to<br>the Kawasaki FS481V<br>Service Manual. | <ol> <li>Test the alternator: Measure AC voltage at<br/>the voltage regulator input.<br/>should be approximately 21 VAC at 2,400<br/>RPM.</li> <li>Test the regulator: Measure DC voltage at<br/>the voltage regulator output<br/>should be approximately 15 VDC at 2,400<br/>RPM.</li> <li>Test the 15A mini blade style fuse in the<br/>12V fuse holder (under the right side<br/>cover).</li> <li>Inspect connectors for damage and<br/>corrosion (P70).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |

| Fault<br>Number | Fault Title                        | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes   | Service Actions   |
|-----------------|------------------------------------|---------------------------|---|--|---|
| P2504           | Alternator -<br>Charging Too High  | T1                        | This fault is reported when<br>the TEC senses that the<br>12V charging system is<br>greater than 16.3V.<br>Note: The alternator<br>consists of a stator coil,<br>flywheel magnets, and an<br>external voltage regulator | Note: One 12V AGM<br>battery, an alternator<br>(stator coil and flywheel<br>magnets), and an<br>external voltage<br>regulator combine to<br>provide the 12V system<br>electrical power.<br>If the engine wiring or<br>the flywheel need repair<br>or replacement, refer to<br>the Kawasaki FS481V<br>Service Manual. | <ol> <li>Test the alternator: Measure AC voltage at<br/>the voltage regulator input.<br/>should be approximately 21 VAC at 2,400<br/>RPM.</li> <li>Test the regulator: Measure DC voltage at<br/>the voltage regulator output<br/>should be approximately 15 VDC at 2,400<br/>RPM.</li> <li>Inspect connectors for damage and<br/>corrosion.</li> <li>Test the wiring between the 12V battery<br/>and the alternator.</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |
| P2530           | Key Start/Run<br>Correlation Fault | T1                        | This fault is reported when<br>the Key Start input is<br>active, but the Key Run<br>input is off.   | Machine will be shut off<br>since the Key Run input<br>is inactive.  | <ol> <li>Inspect the key switch wiring and connector<br/>(P57).</li> <li>Inspect the TEC harness/connector for<br/>loose wires (P01).</li> <li>Test the key switch.</li> </ol>  |
| P2BE8           | Traction Motor<br>Contactor - Open | SC5                       | This fault is reported when<br>the wheel motor main<br>contactor is detected open<br>when it should be closed.  | The traction motors are disabled.  | <ol> <li>Test the wiring (P35, J13).</li> <li>Test the 60A MIDI fuse to the SC5<br/>controller (under the operator's seat).</li> <li>Test the wheel motor contactor.</li> <li>Replace the right-hand traction controller<br/>(SC5) after the controller's internal<br/>capacitor bank has been de-energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>Calibrate the traction pedal, then calibrate<br/>the traction motors.</li> </ol>   |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes                  | Service Actions   |
|-----------------|---|---------------------------|---|-----------------------------------|---|
| P2BE9           | Traction Motor<br>Contactor - Closed                    | SC5                       | This fault is reported when<br>traction motor contactor is<br>detected closed when it<br>should be open.  | The traction motors are disabled. | <ol> <li>Test the wiring (P35, J13).</li> <li>Test the wheel motor contactor.</li> </ol>  |
| P2BEA           | Traction Motor<br>Precharge Failure                     | SC5<br>SC6                | This fault is reported when<br>there is a short on the 48V<br>traction bus or too much<br>resistance or capacitance<br>in the indicated drive unit.           | The traction motors are disabled. | <ol> <li>Check if an external load is installed on the traction 48v bus. If there is, remove it.</li> <li>Replace the indicated traction controller after the controller's internal capacitor bank has been de-energized.</li> <li>Use Toro DIAG to program the replacement controller.</li> <li>Cycle the key switch.</li> <li>For SC5: Calibrate the traction pedal, then calibrate the traction motors. For SC6: Calibrate the traction motors.</li> </ol> |
| U0110           | CAN Bus<br>Communication<br>Fault - Traction<br>Motor 1 | T1                        | This fault is reported when<br>the primary controller (T1)<br>never establishes or loses<br>communication with the<br>right-hand traction<br>controller(SC5). | The traction motors are disabled. | <ol> <li>Test the wiring from the controller SC5 to<br/>the CAN bus in connector P35.</li> <li>Verify power to the controller SC5.</li> <li>Replace the right-hand traction controller<br/>(SC5) after the controller's internal<br/>capacitor bank has been de-energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Calibrate the traction pedal, then calibrate<br/>the traction motors.</li> </ol>                        |
| U0111           | CAN Bus<br>Communication<br>Fault - Battery             | T1                        | This fault is reported when<br>the primary controller (T1)<br>never establishes or loses<br>communication with the<br>battery controller.                     |                                   | <ol> <li>Test the CAN bus wiring in connector P12.</li> <li>Test the CAN bus wiring through the<br/>system interface harness (the adapter<br/>cable between the Toro harness<br/>connector P12 and the Samsung BMS<br/>controller).</li> <li>Verify power and ground to the battery<br/>controller.</li> <li>Replace the battery controller.</li> <li>Use Toro DIAG to program the<br/>replacement battery controller</li> </ol>                              |

| Fault<br>Number | Fault Title                                   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes                            | Service Actions   |
|-----------------|---|---------------------------|--|---|---|
| U0120           | CAN Bus<br>Communication<br>Fault - Generator | T1                        | This fault is reported when<br>the primary controller<br>never establishes or loses<br>communication with the<br>starter/generator controller.   | Disables the PTO and the starter/generator. | <ol> <li>Test the wiring from the controller to the<br/>CAN bus in connector P21.</li> <li>Verify power and ground to the<br/>starter/generator controller in connector<br/>P21.</li> <li>If the fault continues to occur, replace the<br/>starter/generator controller.</li> <li>Use Toro DIAG to program the<br/>replacement starter/generator controller.</li> </ol>   |
| U012A           | CAN Bus<br>Communication<br>Fault - Precharge | T1                        | This fault is reported when<br>the primary controller (T1)<br>never establishes or loses<br>communication with the<br>precharge controller (T6). |   | <ol> <li>Test the CAN bus wiring in connector P02.</li> <li>Test power and ground at the precharge<br/>controller in connector P03.</li> <li>Test the 3-amp standard blade fuse<br/>(machine wire harness on left side of the<br/>center battery set).</li> <li>Swap the precharge TEC controller with a<br/>known good unit.</li> <li>Use Toro DIAG to program the<br/>replacement precharge controller.</li> </ol>  |
| U0131           | CAN Bus<br>Communication<br>Fault - Steering  | T1                        | This fault is reported when<br>the primary controller<br>never establishes or loses<br>communication with the<br>steering unit assembly.         | The traction motors are disabled.           | <ol> <li>Test the wiring from the steering unit<br/>assembly to the CAN bus in connector<br/>P46.</li> <li>Verify power and ground to the steering<br/>unit assembly.</li> <li>Replace the steering unit assembly.</li> <li>Use Toro DIAG to program the<br/>replacement steering unit assembly.</li> <li>Cycle the key switch.</li> <li>Follow the steering calibration instructions<br/>displayed on the InfoCenter. (Calibrate the<br/>Steering Center first, then calibrate the<br/>Steering Range.)</li> </ol> |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes                  | Service Actions   |
|-----------------|---|---------------------------|--|-----------------------------------|---|
| U0156           | CAN Bus<br>Communication<br>Fault - IC                  | T1                        | This fault is reported by<br>the primary controller (T1)<br>if it never establishes or<br>loses communication with<br>the InfoCenter. This fault<br>may also be reported by<br>the InfoCenter if the<br>primary controller(T1)<br>loses 12V logic power. |                                   | <ol> <li>Verify 12V logic power to the primary<br/>controller (T1) at connector P01, pin 40.</li> <li>Verify 12V power and to the InfoCenter at<br/>connector P52, pin 2.</li> <li>Test the wiring from the InfoCenter to the<br/>CAN bus.</li> <li>Replace the InfoCenter.</li> <li>Use Toro DIAG to program the<br/>replacement InfoCenter.</li> </ol>  |
| U0292           | CAN Bus<br>Communication<br>Fault - Traction<br>Motor 2 | T1                        | This fault is reported when<br>the primary controller<br>never establishes or loses<br>communication with the<br>controller in the left drive<br>unit.   | The traction motors are disabled. | <ol> <li>Test the wiring from the SC6 controller to<br/>the CAN bus in connector P34.</li> <li>Verify power to the controller.</li> <li>Replace the left-hand traction SC6<br/>controller after the controller's internal<br/>capacitor bank has been de-energized.</li> <li>Use Toro DIAG to program the<br/>replacement controller.</li> <li>Cycle the key switch.</li> <li>Calibrate the traction motors.</li> </ol> |
| U029B           | CAN Bus<br>Communication<br>Fault - Traction<br>Motor 3 | T1                        | This fault is reported when<br>the primary controller<br>never establishes or loses<br>communication with the<br>controller (T5) in the motor<br>on the rear wheel.  | The traction motors are disabled. | <ol> <li>Test the wiring from the controller (T5) in<br/>the motor on the rear wheel to the CAN<br/>bus in connector P19.</li> <li>Test the 48V bus Maxi blade fuse under<br/>the left side cover.</li> <li>Verify power and ground to the motor on<br/>the rear wheel in connector P20.</li> <li>Replace the motor on the rear wheel.</li> <li>Use Toro DIAG to program the<br/>replacement motor .</li> </ol>         |
| U0320           | Software Version<br>Incompatibility -<br>Steering       | T1                        | This fault is reported when<br>the steering firmware is<br>incompatible.   | Disables the machine.             | Use Toro DIAG to reprogram the machine.   |
| U1011           | Controller Logic<br>Voltage High                        | T1                        | The primary controller<br>(T1) is reporting that it is<br>measuring the logic<br>voltage as greater than<br>16.3V.   |                                   | <ol> <li>Check the output of the DC-to-DC<br/>converter on the InfoCenter.</li> <li>Replace the DC-to-DC converter.</li> <li>Swap the primary TEC with a known good<br/>unit.</li> </ol>  |

| Fault<br>Number | Fault Title                                | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes   | Service Actions  |
|-----------------|--|---------------------------|--|--|--|
| U1012           | Controller Logic<br>Voltage Low            | T1                        | The primary controller<br>(T1) is reporting that it is<br>measuring the logic<br>voltage as less than 8.8V.  |  | <ol> <li>Check the output of the DC-to-DC<br/>converter on the InfoCenter.</li> <li>Measure the logic voltage at the DC-to-DC<br/>converter.</li> <li>Measure the logic voltage at the primary<br/>controller (T1).</li> <li>Replace the DC-to-DC converter.</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |
| U1012           | Controller Logic<br>Voltage Low            | T6                        | The precharge controller<br>(T6) is reporting that it is<br>measuring the logic<br>voltage as less than 32V.   |  | <ol> <li>Test power and ground at the T6<br/>precharge controller.</li> <li>Swap the precharge TEC controller with a<br/>known good unit.</li> <li>Use Toro DIAG to program the<br/>replacement precharge controller.</li> </ol>   |
| U1025           | TEC Fuse 5 Failure                         | T1                        | This fault is reported when<br>the fuse has failed for<br>outputs 13–16 on the<br>primary controller (T1).   | Connector P01, pin 38, output will not function.   | <ol> <li>Test the 7.5A mini blade style fuse in the<br/>12V fuse holder (under the right side<br/>cover).</li> <li>Test the wiring (P68).</li> </ol>   |
| U110C           | Model Number<br>Unknown                    | T1                        | This fault is reported when<br>the model number not<br>recognized.   | Disables the engine.   | Use Toro DIAG to reprogram the machine.  |
| U1117           | Source Address<br>Contention Fault         | T1                        | This fault is reported when<br>the primary controller<br>receives a message from<br>another controller on the<br>CAN bus using the same<br>source address. | Disables the machine.<br>Note: Most often, this<br>fault is caused by<br>installing a controller that<br>was programmed while it<br>was installed in another<br>machine. | Use Toro DIAG to reprogram the machine.  |
| U111F           | Source ID - CU<br>Motor ID Out of<br>Range | T1                        | This fault is reported when<br>multiple cutting units are<br>reporting the same node ID<br>or address.   | Disables mow.  | <ol> <li>Inspect for loose wire or connector.</li> <li>Test the internal resistance of the motor ID pin (pin 2 of the 4-pin motor connector). It should be 18 to 20 kohm.</li> <li>Test the resistance of the ID module.</li> </ol>  |

| Fault<br>Number | Fault Title                                    | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions  |
|-----------------|--|---------------------------|---|---|--|
| U1121           | 48V Devices Offline                            | T1                        | This fault is reported when<br>the primary controller (T1)<br>on CAN bus A cannot<br>communicate with any of<br>the 48V devices, which<br>are all on CAN bus B. | PTO and<br>starter/generator are<br>disabled.<br>Note: If this U1121 fault<br>repeats with one of the<br>48V Logic Enable faults<br>(C10E3, C10E4, or<br>C10E5) repeating<br>and/or the U1502 48V<br>system Logic Voltage —<br>Low fault repeating,<br>troubleshoot the faults<br>in this order<br>1) C10E3, C10E4, or<br>C10E5<br>2) U1502<br>3) U1121 | <ol> <li>Verify that the 48V battery disconnect is<br/>plugged in.</li> <li>Inspect CAN bus isolation module<br/>connector and harness connector P50 for<br/>damage and corrosion.</li> <li>Check for 12V at the CAN bus isolation<br/>module.</li> <li>Test the CAN bus wiring in harness<br/>connector P50.</li> <li>Verify that 48V logic power is good.</li> </ol> |
| U1122           | CAN Bus<br>Communication<br>Fault - CU Motor 1 | T1                        | This fault is reported when<br>the primary controller (T1)<br>never establishes or loses<br>communication with cutting<br>unit 1.                               | Disables the PTO.   | <ol> <li>Test the wiring from the controller to the<br/>CAN bus (P24).</li> <li>Verify 48V logic power to the cutting unit.</li> <li>Swap cutting unit motors between cutting<br/>units. Replace the motor if the fault moves<br/>to the new position (includes programming<br/>the replacement motor with Toro DIAG.)</li> </ol>                                      |
| U1123           | CAN Bus<br>Communication<br>Fault - CU Motor 2 | T1                        | This fault is reported when<br>the primary controller (T1)<br>never establishes or loses<br>communication with cutting<br>unit 2.                               | Disables the PTO.   | <ol> <li>Test the wiring from the controller to the<br/>CAN bus (P26).</li> <li>Verify 48V logic power to the cutting unit.</li> <li>Swap cutting unit motors between cutting<br/>units. Replace the motor if the fault moves<br/>to the new position (includes programming<br/>the replacement motor with Toro DIAG.)</li> </ol>                                      |
| U1124           | CAN Bus<br>Communication<br>Fault - CU Motor 3 | T1                        | This fault is reported when<br>the primary controller (T1)<br>never establishes or loses<br>communication with cutting<br>unit 3.                               | Disables the PTO.   | <ol> <li>Test the wiring from the controller to the<br/>CAN bus (P22).</li> <li>Verify 48V logic power to the cutting unit.</li> <li>Swap cutting unit motors between cutting<br/>units. Replace the motor if the fault moves<br/>to the new position (includes programming<br/>the replacement motor with Toro DIAG.)</li> </ol>                                      |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes  | Service Actions  |
|-----------------|---|---------------------------|--|---|--|
| U1128           | CAN Bus<br>Communication<br>Fault - Lift/Lower<br>Motor 1 | T1                        | This fault is reported when<br>the primary controller (T1)<br>never establishes or loses<br>communication with<br>lift/lower actuator 1. | Disables the PTO.   | <ol> <li>Test the wiring from the actuator to the<br/>CAN bus (P62).</li> <li>Verify 48V logic power to the actuator.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the Lift-lower 1 calibration<br/>instructions displayed on the InfoCenter.</li> </ol>  |
| U1129           | CAN Bus<br>Communication<br>Fault - Lift/Lower<br>Motor 2 | T1                        | This fault is reported when<br>the primary controller<br>never establishes or loses<br>communication with<br>lift/lower actuator 2.      | Disables the PTO.   | <ol> <li>Test the wiring from the actuator to the<br/>CAN bus (P61)</li> <li>Verify 48V logic power to the actuator.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the Lift-lower 2 calibration<br/>instructions displayed on the InfoCenter.</li> </ol>   |
| U112A           | CAN Bus<br>Communication<br>Fault - Lift/Lower<br>Motor 3 | T1                        | This fault is reported when<br>the primary controller<br>never establishes or loses<br>communication with<br>lift/lower actuator 3.      | Disables the PTO.   | <ol> <li>Test the wiring from the actuator to the<br/>CAN bus. (P59)</li> <li>Verify 48V logic power to the actuator.</li> <li>Replace the actuator.</li> <li>Use Toro DIAG to program the<br/>replacement actuator.</li> <li>Cycle the key switch.</li> <li>Follow the Lift-lower 3 calibration<br/>instructions displayed on the InfoCenter.</li> </ol>  |
| U1140           | Communication<br>Fault - Battery Cell<br>Module           | SC8                       | The BMS controller never<br>established<br>communication or lost<br>communication with one<br>or more batteries.                         | While this fault is active,<br>the battery management<br>system (BMS) controller<br>keeps the battery<br>contactor open, not<br>allowing battery power<br>to go to the machine. As<br>a result, the machine<br>will not respond when<br>the key switch is turned<br>to the On position. | <ol> <li>Inspect the M/S (8 batteries) Samsung<br/>interface wire harness.</li> <li>Create a Samsung battery output file, as<br/>described in Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Deliver the Samsung battery output file to<br/>the Toro Technical Assistance Center<br/>(TAC) by attaching it to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol> |

| Fault<br>Number | Fault Title  | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes      | Service Actions                         |
|-----------------|--|---------------------------|--|-----------------------|---|
| U1301           | Software Version<br>Incompatibility - CU<br>Motor 1              | T1                        | This fault is reported when<br>the cutting unit 1 software<br>is incompatible.   | Disables the engine.  | Use ToroDIAG to reprogram the machine.  |
| U1302           | Software Version<br>Incompatibility - CU<br>Motor 2              | T1                        | This fault is reported when<br>the cutting unit 2 software<br>is incompatible.   | Disables the engine.  | Use ToroDIAG to reprogram the machine.  |
| U1303           | Software Version<br>Incompatibility - CU<br>Motor 3              | T1                        | This fault is reported when<br>the cutting unit 3 software<br>is incompatible.   | Disables the engine.  | Use ToroDIAG to reprogram the machine.  |
| U1304           | Software Version<br>Incompatibility -<br>Lift/Lower Motor 1      | T1                        | This fault is reported when<br>the lift/lower actuator 1<br>software is incompatible.                                    | Disables the engine.  | Use ToroDIAG to reprogram the machine.  |
| U1305           | Software Version<br>Incompatibility -<br>Lift/Lower Motor 2      | T1                        | This fault is reported when<br>the lift/lower actuator 2<br>software is incompatible.                                    | Disables the engine.  | Use ToroDIAG to reprogram the machine.  |
| U1306           | Software Version<br>Incompatibility -<br>Lift/Lower Motor 3      | T1                        | This fault is reported when<br>the lift/lower actuator 3<br>software is incompatible.                                    | Disables the engine.  | Use ToroDIAG to reprogram the machine.  |
| U1307           | Software Version<br>Incompatibility -<br>Generator               | T1                        | This fault is reported when<br>the starter/generator<br>software is incompatible.  | Disables the engine.  | Use ToroDIAG to reprogram the machine.  |
| U1308           | Software Version<br>Incompatibility -<br>Precharge<br>Controller | T1                        | This fault is reported when<br>the software in the<br>precharge controller<br>(TEC-2401 or TEC-2402)<br>is incompatible. | Disables the machine. | Use Toro DIAG to reprogram the machine. |
| U130A           | Software Version<br>Incompatibility -<br>InfoCenter              | T1                        | This fault is reported when<br>the InfoCenter software is<br>incompatible.   | Disables the machine. | Use ToroDIAG to reprogram the machine.  |
| U130B           | Software Version<br>Incompatibility -<br>Traction Motor 1        | T1                        | This fault is reported when<br>the right drive unit firmware<br>is incompatible.   | Disables the machine. | Use ToroDIAG to reprogram the machine.  |
| U130C           | Software Version<br>Incompatibility -<br>Traction Motor 2        | T1                        | This fault is reported when<br>the left drive unit firmware<br>is incompatible.  | Disables the machine. | Use ToroDIAG to reprogram the machine.  |

| Fault<br>Number | Fault Title   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes                  | Service Actions   |
|-----------------|---|---------------------------|--|-----------------------------------|---|
| U130D           | Software Version<br>Incompatibility -<br>Traction Motor 3   | T1                        | This fault is reported when<br>the rear drive unit firmware<br>is incompatible.                            | Disables the machine.             | Use ToroDIAG to reprogram the machine.  |
| U130E           | Software Version<br>Incompatibility -<br>Processor Mismatch | SC5<br>SC6<br>SC7         | This fault is reported when<br>the software in the<br>indicated component is<br>incompatible.              | The traction motors are disabled. | Use ToroDIAG to reprogram the machine.  |
| U130F           | Software Version<br>Incompatibility -<br>Unknown            | T1                        | This fault is reported when<br>the primary controller has<br>detected an incompatible<br>software version. | Disables the machine.             | Use ToroDIAG to reprogram the machine.  |
| U1311           | Software Version<br>Incompatibility -<br>Battery            | T1                        | This fault is reported when<br>the SC8 battery controller<br>software is incompatible.                     | Disables the machine.             | <ol> <li>Use Toro DIAG to reprogram the battery<br/>controller.</li> <li>Create a Samsung battery output file, as<br/>described in Toro DIAG Commercial<br/>Products User's Guide.</li> <li>Deliver the Samsung battery output file to<br/>the Toro Technical Assistance Center<br/>(TAC) by attaching it to a support case.</li> <li>Follow the repair advice provided by Toro<br/>TAC.</li> </ol> |

| Fault<br>Number | Fault Title                        | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes  | Service Actions  |
|-----------------|------------------------------------|---------------------------|---|---|--|
| U1501           | 48V System Logic<br>Voltage - High | T1                        | This fault is reported when<br>3 or more components on<br>the machine are reporting<br>a Logic Voltage - High<br>fault. | PTO is disabled and the<br>starter/generator won't<br>generate.<br>Note: This fault may be<br>dependent upon how<br>aggressive the operator<br>is driving the machine. If<br>they are trying to do<br>frequent aggressive<br>braking and/or driving<br>down hills and braking,<br>they may see this fault<br>repeat because this<br>machine uses<br>regenerative braking. | <ul> <li>For the 3360 only:</li> <li>1) Test the starter/generator.</li> <li>2) Inspect the wiring between the starter/generator and the controller.</li> <li>3) Install a replacement starter/generator assembly into the machine.</li> <li>4) Use Toro DIAG to program the starter/generator controller.</li> <li>For the 3370 only:</li> <li>There are not many ways that the 3370 machine can have its 48V system logic voltage reach the 67.5V level necessary to cause 3 or more components on the machine to report a logic voltage - high fault. Here are some things to consider: <ul> <li>If the fault occurred with already fully charged li-ion batteries during a regenerative charge (i.e., while the machine is coasting, the traction motors charge the battery pack), everything is likely fine. Cycle the key switch and continue operation.</li> <li>If the fault occurred immediately after fully charging the li-ion batteries, verify that the correct battery charger is being used.</li> </ul> </li> </ul> |

| Fault<br>Number | Fault Title                       | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes | Service Actions  |
|-----------------|-----------------------------------|---------------------------|--|------------------|--|
| U1502           | 48V System Logic<br>Voltage - Low | T1                        | This fault is reported when<br>3 or more components on<br>the machine are reporting<br>a Logic Voltage - Low<br>fault. | PTO is disabled. | <ul> <li>For the 3360 only:</li> <li>1) Test the 100A BF1 style fuse (under the operator's seat).</li> <li>2) Test the 5A standard blade fuse (under the operator's seat)</li> <li>3) Inspect and test the 48V battery pack.</li> <li>4) Test the logic relay and inspect connectors.</li> <li>5) Test the 48V power wires on the logic relay.</li> <li>6) Test the starter/generator.</li> <li>7) Inspect the wiring between the starter/generator and the controller</li> <li>8) Install a replacement starter/generator assembly into the machine.</li> <li>9) Use Toro DIAG to program the starter/generator controller.</li> <li>For the 3370 only:</li> <li>1) Attempt to charge the batteries.</li> <li>2) Test the 5A standard blade fuse (under the operator's seat)</li> <li>4) Test the logic relay and inspect connectors.</li> <li>5) Test the 48V power wires on the logic relay.</li> <li>6) Use Toro DIAG to recover the batteries.</li> <li>7) Create a Samsung battery output file, as described in Toro DIAG Commercial Products User's Guide.</li> <li>8) Deliver the Samsung battery output file to the Toro Technical Assistance Center (TAC) by attaching it to a support case.</li> <li>9) Follow the repair advice provided by Toro TAC.</li> </ul> |

| Fault<br>Number | Fault Title                      | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description   | Additional Notes | Service Actions  |
|-----------------|----------------------------------|---------------------------|--|------------------|--|
| U1511           | 48V System Bus<br>Voltage - High | T1                        | This fault is reported when<br>3 or more components on<br>the machine are reporting<br>a Bus Voltage - High fault. | PTO is disabled. | <ul> <li>For the 3360 only:</li> <li>1) Test the starter/generator.</li> <li>2) Inspect the wiring between the starter/generator and the controller.</li> <li>3) Install a replacement starter/generator assembly into the machine.</li> <li>4) Use Toro DIAG to program the starter/generator controller.</li> <li>For the 3370 only:</li> <li>There are not many ways that the 3370 machine can have its 48V system logic voltage reach the 67.5V level necessary to cause 3 or more components on the machine to report a logic voltage - high fault. Here are some things to consider: <ul> <li>If the fault occurred with already fully charged li-ion batteries during a regenerative charge (i.e., while the machine is coasting, the traction motors charge the battery pack), everything is likely fine. Cycle the key switch and continue operation.</li> <li>If the fault occurred immediately after fully charging the li-ion batteries, verify that the correct battery charger is being used.</li> </ul> </li> </ul> |

| Fault<br>Number | Fault Title                     | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes | Service Actions  |
|-----------------|---------------------------------|---------------------------|---|------------------|--|
| U1512           | 48V System Bus<br>Voltage - Low | T1                        | This fault is reported when<br>3 or more components on<br>the machine are reporting<br>a Bus Voltage - Low fault. | PTO is disabled. | <ul> <li>For the 3360 only:</li> <li>1) Test the 100A BF1 style fuse (under the operator's seat).</li> <li>2) Test the 5A standard blade fuse (under the operator's seat)</li> <li>3) Inspect and test the 48V battery pack.</li> <li>4) Test the logic relay and inspect connectors.</li> <li>5) Test the 48V power wires on the logic relay.</li> <li>6) Test the starter/generator.</li> <li>7) Inspect the wiring between the starter/generator and the controller.</li> <li>8) Install a replacement starter/generator assembly into the machine.</li> <li>9) Use Toro DIAG to program the starter/generator controller.</li> <li>For the 3370 only:</li> <li>1) Attempt to charge the batteries.</li> <li>2) Test the 175A Mega fuse (behind the left side cover).</li> <li>3) Test the logic relay and inspect connectors.</li> <li>5) Test the 48V power wires on the logic relay.</li> <li>6) Use Toro DIAG to recover the batteries.</li> <li>7) Create a Samsung battery output file, as described in Toro DIAG Commercial Products User's Guide.</li> <li>8) Deliver the Samsung battery output file to the Toro Technical Assistance Center (TAC) by attaching it to a support case.</li> <li>9) Follow the repair advice provided by Toro</li> </ul> |
|                 |                                 |                           |   |                  | TAC.   |

| Fault<br>Number | Fault Title                   | Controller(s)<br>Affected | Fault Condition/Circuit<br>Description  | Additional Notes      | Service Actions  |
|-----------------|-------------------------------|---------------------------|---|-----------------------|--|
| U1700           | Board Internal Error          | T6                        | The precharge controller<br>(T6) has a power/ground<br>problem or an internal<br>failure.                   |                       | <ol> <li>Test power and ground at the precharge<br/>controller.</li> <li>Test the 3-amp standard blade fuse<br/>(machine wire harness on left side of the<br/>center battery set).</li> <li>Swap the precharge controller with a<br/>known good unit.</li> <li>Use Toro DIAG to program the<br/>replacement precharge controller.</li> </ol>                                   |
| U1701           | Board Internal Error<br>- IPE |                           | This fault is reported when<br>inputs or outputs in the<br>primary controller are not<br>working correctly. | Disables the machine. | <ol> <li>Test the 12V battery voltage at the primary<br/>controller (T1) controller (P01).</li> <li>Swap the primary controller (T1) with a<br/>known-good unit (includes using Toro<br/>DIAG to save the TD2 file out of the<br/>original TEC-5004, to program the known-<br/>good TEC-5004, and to restore the TD2<br/>file into the final replacement TEC-5004).</li> </ol> |