

Customer Bulletin

Commercial Products

July 25, 2019

Reelmaster® Replacement Seats

| Bulletin Type | Information Only |
|---------------|------------------|
|---------------|------------------|

Status Final Release

Affected Units

| Model | Model Number | Serial Number |
|-------------------|-----------------|------------------------|
| Reelmaster 5410 | 03606 | 315000001 to 403430000 |
| | 03606A | 315000001 to 315999999 |
| Reelmaster 5510 | 03607 | 315000001 to 403430000 |
| | 03607A | 315000001 to 315999999 |
| Reelmaster 5010-H | 03674 | 315000001 to 403430000 |
| Reelmaster 5410 | 03675 | 315000001 to 403410000 |
| | 03675N | 315000001 to 315999999 |
| Reelmaster 5510 | 03676 | 315000001 to 403410000 |
| | 03676N | 315000001 to 315999999 |
| Reelmaster 5610 | 03678 | 315000001 to 403410000 |
| Reelmaster 5610 | 03679 | 316000001 to 403410000 |
| Reelmaster 3100 | 03170 | 310000001 to 403430000 |
| Reelmaster 3100 | 03171 | 310000001 to 403430000 |

Situation Important Information

Toro has changed the seats for the Reelmaster product lines and obsoleted the previous offering P/N 104-4620. This change requires a new seat assembly and base to be installed when a seat replacement is required.

Corrective Action Fix as Fail

Customers requiring a replacement seat on the model and serial numbers listed will require a different seat assembly and base kits versus previous replacements. Model and Serial Numbers outside the scope of this bulletin do not require any special action.

When a new seat configuration is ordered, the new seat assembly and base or attaching hardware must be ordered as shown in the table below.

| Model Number | New Seat Kit Model/Part Number | Seat Mounting Plate |
|---|--------------------------------------|----------------------------|
| 03606/A, 03607/A, 03674, 03675/N, 03676/N, 03678, 03679 | 139-2700 | 138-6985-03 |
| 03170, 03171 | 139-2679 | 121-3655-03; Quantity 2 |