The Toro Warranty

A Five-Year Limited Residential Warranty

No Commercial Warranty

Internal Use:

Chore Products

Summary Description

The Toro Company promises to repair the Toro Product below if defective in materials or workmanship for the period listed below.

The warranty applies only if you register the product with us and perform the routine maintenance specified in the *Operator's Manual*. The warranty is valid only for the original owner of the product and terminates immediately if the product is sold or transferred.

Toro makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

Products and Warranty Periods

The following time periods apply from the original date of purchase:

	Warranty Period	
Products	**Residential***	**Commercial**
Front or Rear Tine Tiller	5 years	n/a
▪ Briggs Engine	2 years	n/a
Cultivator	5 years	n/a
▪ Toro Engine	5 years	n/a
Front Tine Tiller/Cultivator	5 years	n/a
▪ Toro Engine	5 years	n/a
String Mower	5 years	n/a
▪ Briggs Engine	2 years	n/a
Earth Auger	5 years	n/a
▪ Toro Engine	5 years	n/a
Walk Behind Edger	5 years	n/a
▪ Engine	5 years	n/a

*Residential purposes means purchased by an individual and used on the same lot as your home. Use at an institution, as a rental, or at more than one location is considered commercial use and the commercial warranty applies.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact your Toro Authorized Service Center to arrange service of the product. Go to http://www.toro.com and select WHERE TO BUY to locate a Toro service center in your area.
2. Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
3. For additional information regarding warranty terms and conditions:

Contact: http://www.toro.com/support

Download: Download the MyToro app from the app store on your device.

Write: 8111 Lyndale Avenue South, Bloomington, MN 55420

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

The Toro Company is not liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

All implied warranties, including merchantability and fitness for a particular purpose, are limited to the duration of the express warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, such as fuel, lubricants, blades, bearings, belts, tines, debris deflector chain, wheels, tires, tri-hammers, j-hammers, chipper knives, seals, bushings, clutches, pulleys, trimmer line, debris shield, line cutter, grips, shafts, springs and cables.
- Routine maintenance items such as batteries, filter elements, O-rings, seals, lubricants, tune-ups, rotating parts, accessory parts such as hiller furrowers, edger kits, dethatcher kits, manual canister, battery box, nylon collection bag, collection bag mounts, augers, extensions, shocktops, nylon parts bags and height adjustment heads.
- Continued use of the product after a sudden change in vibration or running the product below minimum oil levels.
- Components failing due to normal wear
- Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Center
- Failure to follow the fueling instructions and requirements (consult the *Operator's Manual* for details), such as:
  - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over 1 month
  - Improper fuel
- Repairs or adjustments due to the following:
  - Contaminants in the fuel system
  - Failure to perform the required maintenance and/or adjustments
  - Improper starting procedures
- Product failures resulting from the use of modified or unapproved accessories or non-Toro parts.
- Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; or the use of unapproved coolants, lubricants, additives, or chemicals
- Claims by someone other than the original owner or for a product that has not been registered with us.

Countries Other than the United States, Mexico, or Canada

Customers who have purchased Toro products outside the United States, Mexico, or Canada should contact their Toro Authorized Service Center to obtain warranty policies for your country, province, or state. For additional questions regarding warranty terms and conditions, you may contact The Toro Company.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.