



Emission Control Warranty Statement

For the United States, California, and Canada



Introduction

The California Air Resources Board (CARB), the U.S. Environmental Protection Agency (EPA), and The Toro® Company are pleased to explain the emission control system's warranty on your 2023-2024 model year equipment. The Toro Company warrants to the ultimate purchaser and each subsequent purchaser that this off-road utility vehicle engine and equipment, including all parts of its emission-control system was designed, built and equipped so as to conform at the time of sale with 40 CFR Part 1051 and Section 213 of the Clean Air Act and is free from defects in materials and workmanship that would cause the engine to fail to conform with applicable US EPA regulations. The Toro Company must warrant the emission control system on your equipment for the period listed below provided there has been no abuse, neglect, or improper maintenance of your equipment leading to the failure of the emission control system.

Manufacturer's Warranty Coverage

The emission-related warranty period for vehicles without an odometer is 30 months from when the engine is placed into service. The emission-related warranty period for vehicles with an odometer is 30 months from when the engine is placed into service, 500 hours after the engine and equipment is delivered to the ultimate purchaser, or 5000 kilometers after the engine and equipment is delivered to the ultimate purchaser, whichever comes first.

For California equipment owners only: The emission-related warranty period for high-priced¹ warranty parts on a vehicle without an odometer is extended to 60 months from when the engine is placed into service. The emission-related warranty period for high-priced¹ warranty parts on a vehicle with an odometer is extended to 60 months from when the engine is placed into service, 500 hours after the engine and equipment is delivered to the ultimate purchaser, or 5000 miles after the engine and equipment is delivered to the ultimate purchaser, whichever comes first.

Owner Responsibilities

As the equipment owner, you are responsible for performance of the required maintenance listed in your Operator's Manual. The Toro Company recommends that you retain all receipts covering maintenance on your equipment, but The Toro Company cannot deny warranty solely for the lack of receipts.

As the equipment owner, you should be aware that The Toro Company may deny you warranty coverage if your equipment or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

An add-on or modified part must be compliant with applicable CARB evaporative emission control standards. A violation of this requirement is punishable by civil and/or criminal punishment.

You are responsible for presenting your equipment to a Toro Company service center as soon as the problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. If you have a question regarding your warranty coverage, you should contact The Toro Company at 1-888-384-9939.

General Emissions Warranty Coverage

The Toro Company warrants to the ultimate purchaser and each subsequent purchaser that the equipment is:

- Designed, built, and certified to conform with all applicable emissions regulations; and
- Identical in all material respects to the parts as described in the application for certification; and
- Free from defects in materials and workmanship that could cause the failure of a warranted part

The warranty period begins on the date the engine and equipment is delivered to an ultimate purchaser. The warranted period is 30 months from when the engine is placed into service. The emission-related warranty period for vehicles with an odometer is 30 months from when the engine is placed into service, 500 hours or 5000 kilometers, whichever comes first.

For California equipment owners only: The emission-related warranty period for high-priced¹ warranty parts on a vehicle without an odometer is extended to 60 months from when the engine is placed into service. The emission-related warranty period for high-priced¹ warranty parts on a vehicle with an odometer is extended to 60 months from when the engine is placed into service, 500 hours after the engine and equipment is delivered to the ultimate purchaser, or 5000 miles after the engine and equipment is delivered to the ultimate purchaser, whichever comes first.

Subject to certain conditions and exclusions as stated below, the warranty on emissions-related parts is as follows:

1. Any warranted part that is not scheduled for replacement as required maintenance in the written instructions supplied, is warranted for the warranty period stated above. If the part fails during the period of warranty coverage, the part will be repaired or replaced by The Toro Company. Any such part repaired or replaced under warranty will be warranted for the remainder of the warranty period.
2. Any warranted part that is scheduled only for regular inspection in the written instructions supplied is warranted for the warranty period stated above. Any such part repaired or replaced under the warranty will not reduce the period of warranty coverage and will be warranted for the remainder of the warranty period.
3. Any warranted part that is scheduled for replacement as required maintenance in the written instructions supplied is warranted for the period of time prior to the first scheduled replacement date for that part. If the part fails before the first scheduled replacement, the part must be repaired or replaced by The Toro Company. Any such part repaired or replaced under warranty will be warranted for the remainder of the period up to the first scheduled replacement point for the part.
4. Repair or replacement of any warranted part under the warranty provisions herein must be performed at an Authorized Service Dealer at no charge to the owner.
5. Warranty services or repairs will be provided at all Service Dealers authorized to service the subject equipment.
6. The equipment owner will not be charged for diagnostic labor that is directly associated with diagnosis of a defective, emission-related warranted part, provided that such diagnostic work is performed at an Authorized Service Dealer.
7. The Toro Company is liable for damages to other engine or equipment components proximately caused by a failure under warranty of any warranted part.
8. Throughout the emission control system's warranty period stated above, The Toro Company will maintain a supply of warranted parts sufficient to meet the expected demand for such parts.

9. Manufacturer approved replacement parts may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of The Toro Company.
10. Add-on or modified parts that are not approved by The Toro Company may not be used. The use of a non-approved, add-on, or modified part by the purchaser will be grounds for disallowing a warranty claim. The Toro Company will not be liable to warrant failures of warranted parts caused by the use of non-approved, add-on, or modified parts.

¹ Please refer to California ARB's website to find the OHRV cost limits for high-priced warranted parts

Warranted Parts

I. The repair or replacement of any warranted part otherwise eligible for warranty coverage may be excluded from such coverage if The Toro Company demonstrates that the equipment has been abused, neglected, or improperly maintained, and that such abuse, neglect, or improper maintenance was the direct cause of the need for repair or replacement of the part. That notwithstanding, any adjustment of a component that has a factory installed, and properly operating, adjustment limiting device is still eligible for warranty coverage. The following emission warranty parts list are covered:

I. For exhaust emissions, emission-related components include any engine parts related to the following systems:

1. Air Induction System
2. Fuel System
3. Ignition System

II. The following parts are also considered emission-related components for exhaust emissions:

1. Aftertreatment devices
2. Crankcase ventilation valves
3. Sensors
4. Electronic control units

III. The following parts are considered emission-related components for evaporative emissions:

1. Fuel tank
2. Fuel cap
3. Fuel line
4. Fuel line fittings
5. Clamps*
6. Pressure relief valves*
7. Control valves*
8. Control solenoids*
9. Electronic controls*
10. Vacuum control diaphragms*
11. Control cables*
12. Control linkages*
13. Purge valves
14. Vapor hoses
15. Carbon canister
16. Canister mounting brackets

*As related to the evaporative emission control system