



Customer Service Bulletin Commercial Business Group

Greensmaster® Flex 21

Date: 12/20/01

<u>Model/Serial Range:</u>	<u>Model Number:</u>	<u>Serial Numbers:</u>
	04021	210000001-210000889

Subject: Traction Cable breakage.

The original Traction Cable (99-3764) may fail at the upper end just below the retaining ball if the ball becomes wedged inside the spring, preventing free movement. Over-adjusting the cable may promote the ball to become wedged. Do not adjust the lever operating force beyond the maximum 16 lb. listed in the Operator's Manual.

Note: Refer to Bulletin regarding Weak Traction Drive condition ([click to view](#)).

If the traction cable breaks, replacement Traction Cable (105-5328) will prevent a recurrence. The spring on this replacement cable has been designed to prevent the retaining ball from becoming wedged, even when over-tensioned. All orders for the original traction cable will be automatically cross-referenced to this part.