



Customer Service Bulletin Commercial Business Group

January 8, 2002

Reelmaster® 5500-D

<u>Model/Serial Range:</u>	<u>Model Numbers:</u>	<u>Serial Numbers:</u>
	03550	200000101-210009999
	03551	200000101-210009999

Subject: Oil from the differential can transfer to the hydraulic system on some units.

There have been instances where the differential oil is low at the same time the hydraulic system is overfilled. Investigation has revealed that in some instances oil has transferred from the differential to the main hydraulic system. The exact circumstances allowing this to happen to a very small percentage of units are unclear, but it is known that the transfer happens past the seal of the sectional pump.

Should you find that oil in the differential is low and the hydraulic system is overfilled, add or remove oil to correct the fluid levels. Run the machine for a 50-hour period and recheck the levels. If the level in the differential is again low while the hydraulic level increases, replace the sectional pump seal using Seal Kit (104-0576). The seal in this kit will be installed with a backup washer behind it and the lip facing out. Refer to figure below for more information regarding seal orientation.

Contact your local Toro Distributor for assistance with seal replacement.

