



## Customer Service Bulletin Commercial Business Group

### Multi Pro<sup>®</sup> Hose Reel or Spray Gun Kits

Date: March 20, 2003

#### Units Affected:

#### Model Numbers

#### Serial Numbers

41134

220000101 - 230000164

41133

220000101 - 230000200

**Subject: Hose Reel or Spray Gun Difficult to Adjust.**

#### SITUATION:

Note: This information pertains to all Hose Reel or Spray Gun Kits that use this Ball Valve (104-9069) now and in the future. The situation described has only been found on very few units within the listed range. Improperly positioned Ball Valve handles will cause a lack of adjustability with the hose reel. The result of the handle being positioned improperly is high system pressures that cannot be lowered and excessive vibration due to system going over relief constantly.

#### CORRECTION:

Verify the handle of the Ball Valve controlling the Hose Reel or Spray Gun Kits is positioned correctly. When positioned correctly the arrow on the handle always points to the largest opening in the Ball. To verify the handle is correctly positioned:

- Turn the handle counterclockwise until it contacts the stop.
- Verify that the arrow is pointing toward the rear of the vehicle.
- Remove the rear hose from the Ball Valve and verify that the largest hole in the Ball is facing the rear of the machine. (Refer to figures 1 and 2)

If the handle is positioned incorrectly in reference to the large hole, remove the handle and reposition correctly.

Figure 1

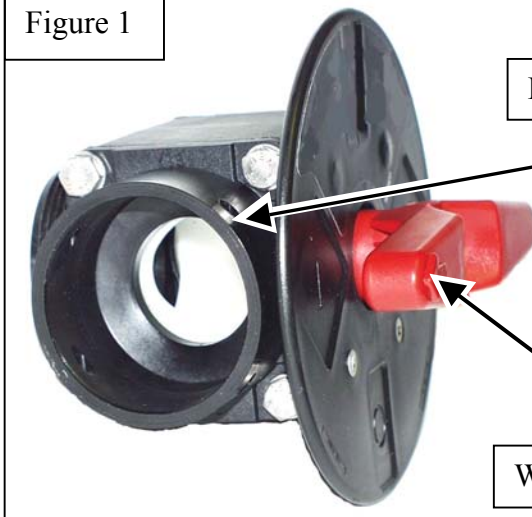


Figure 2

Rear hose removed – large hole should be visible

With Arrow pointing to the

