The Toro Warranty

A Limited Warranty (see warranty periods below)

Residential Snow Products

Single and 2-Stage
Electric Snow
International

Summary Description

The Toro Company promises, at its option, to repair or replace the Toro Product below if defective in materials or workmanship for the period listed below.

Toro makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

Products and Warranty Periods

Warranties are limited unless otherwise specified.

The following time periods apply from the original date of purchase:

	Warranty Period	
Products	**Residential***	**Commercial**
SnowMax® Snowthrowers	3 years	45 days
• Toro Engine	3 years	45 days
• Chute, chute deflector	Lifetime[1]	Lifetime[1]
Power Max® Snowthrowers	3 years	45 days
• Toro Engine	3 years	45 days
• Impeller housing	Lifetime[1]	Lifetime[1]
Power Max HD Snowthrowers	3 years	45 days
• Toro Engine	3 years	45 days
• Impeller housing	Lifetime[1]	Lifetime[1]

	Warranty Period	
60V Snow Products	**Residential***	**Commercial**
Power Shovel™ 60V	3 years	n/a
Power Clear® 60V Snowthrowers	3 years	n/a
SnowMax 60V Snowthrowers	3 years	45 days
• Chute, chute deflector	Lifetime[1]	Lifetime[1]
Power Max 60V Snowthrowers	3 years	45 days
• Impeller housing	Lifetime[1]	Lifetime[1]
Flex-Force™ (including Revolution®) Batteries and Chargers		
60V Charger (1A and 2A)	3 years	45 days
60V Charger (5.4A and 6-pod)	3 years	2 years
60V Battery (Under 7.5Ah)	3 years	45 days
60V Battery (7.5Ah and up)	3 years	2 years
All Products		
Belts, tires, and wheels	90 days	

* Residential purposes means purchased by an individual and used on the same lot as your home. Use at an institution, as a rental, or at more than one location is considered commercial use and the commercial warranty applies.

[1] Original owner only.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact your Toro Authorized Service Center to arrange service of the product. Go to http://www.toro.com and select WHERE TO BUY to locate a Toro service center in your area.
2. Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
3. For additional questions regarding warranty terms and conditions:

Contact: http://www.toro.com/support
Download: Download the MyToro app from the app store on your device.
Write: The Toro Company®, 8111 Lyndale Ave So., Bloomington, MN 55420

Owner Responsibilities

It is your responsibility to maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts") are warranted for the period of time up to the scheduled replacement time for that part.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, such as fuel, lubricants, oil changes, adjustments, rotor blades (paddles), scraper blades, spark plugs, or light bulbs
- Components failing due to normal wear such as belts, gaskets, o-rings, etc.
- Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Center
- Failure to follow the fueling instructions and requirements (consult the *Operator's Manual* for details), such as:
  - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over 1 month
  - Improper fuel
- Repairs or adjustments due to the following:
  - Contaminants in the fuel system
  - Failure to perform the required maintenance and/or adjustments
  - Snowthrower auger/paddles striking an object
  - Improper starting procedures
- Product failures resulting from the use of modified or unapproved accessories or non-Toro parts.
- Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; or the use of unapproved coolants, lubricants, additives, or chemicals

General Conditions

All repairs covered by this warranty must be performed by an authorized dealer using Toro-approved replacement parts. Such repair is the sole remedy under this warranty.

The Toro Company is not liable for indirect, incidental or consequential damages in connection with the use of the Toro product covered by this warranty, including any cost or expense of providing substitute equipment or service during periods of malfunction or non-use pending completion of repairs under this warranty.

All implied warranties, including merchantability and fitness for a particular purpose, are limited to the duration of the express warranty.

The purchaser's home country may provide additional legal rights that are not restricted by this warranty.

Countries Other than the United States, Mexico, or Canada

Customers who have purchased Toro products outside the United States, Mexico, or Canada should contact their Toro Authorized Service Center to obtain warranty policies for your country, province, or state. For additional questions regarding warranty terms and conditions, you may contact The Toro Company.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.