# The Toro Warranty

A Limited Warranty (see warranty periods below)

Residential Products (International)

# The Toro GTS Starting Guarantee

## Summary Description

The Toro Company promises, at its option, to repair or replace the Toro Product below if it is defective in materials or workmanship or if the engine does not start on the first or second pull (GTS Starting Guarantee), for the period listed below.

The GTS Starting Guarantee does not apply when the product is used commercially.

Toro makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

## Products Covered

The following time periods apply from the original date of purchase:

| Products | Warranty Period Residential* | Commercial |
|---|---|---|
| **Scarifier** | 2 years | 30 days |
| · Engine | 2 years | 1 year |
| **Walk Power Mowers** | | |
| · Cast Deck Unit | 5 years | 90 days |
| · Briggs and Stratton engine | 5 years GTS [1] | 90 days |
| · Steel Deck Unit | 2 years | 30 days |
| · Briggs and Stratton engine | 2 years GTS [1] | 90 days |
| · Toro engine | 2 years | 90 days |
| **TimeMaster® Mowers** | 3 years | 90 days |
| · Briggs and Stratton engine | 3 years GTS [1] | 90 days |
| · Electric Start Battery | 2 years | 2 years |
| **eTimeMaster® Mowers** | 3 years | 90 days |
| **Handheld Products** | | |
| · Electric Ultra Products | 2 years | 30 days |
| · 60V Flex Force™ Products | 3 years | 30 days |
| · Revolution® 60V | 3 years | 2 years |
| **60V Walk Power Mowers** | | |
| · Poly Deck | 3 years | 30 days |
| · Steel Deck | 3 years | 30 days |
| · Cast Deck Unit | 3 years | 90 days |
| · Cast Deck | 5 years | 90 days |
| **Flex Force™ (including Revolution®) Batteries and Chargers** | | |
| · 60V Charger (1A and 2A) | 3 years | 45 days |
| · 60V Charger (5.4A and 6-pod) | 3 years | 2 years |
| · 60V Battery (Under 7.5Ah) | 3 years | 45 days |
| · 60V Battery (7.5Ah and up) | 3 years | 2 years |
| **All Ride-On Units Below** | | |
| · Lead acid battery | 1 year parts and labor | |
| · Attachments | 1 year | 1 year |
| **TimeCutter® Mowers** | 3 years | 30 days |
| · Kawasaki Engine | 3 years | 3 years |
| · Briggs and Stratton Single Cylinder Engine | 3 years | 90 days |
| · Briggs and Stratton Twin Cylinder Engine | 3 years | 1 year |
| **eTimeCutter Mowers** | 3 years | 30 days |
| **Titan® Mowers** | 3 years or 300 hours [2] | |
| · Kawasaki engine | 3 years | 3 years or 300 hours[2] |
| · Belts, wheels, and tires | 90 days | 30 or 90 days[3] |

*Residential use means use of the product on the same lot as your home. Use at more than one location is considered commercial use and the commercial use warranty would apply.

[1]The Toro GTS Starting Guarantee does not apply when the product is used commercially.

[2]Whichever occurs first.

[3]Whichever matches the warranty period for the unit.

Warranty may be denied if the hour meter is disconnected, altered, or shows signs of being tampered with.

## Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, or if an able-bodied adult can no longer start your product in 1 or 2 pulls, follow this procedure:

1. Contact your Toro Authorized Service Center to arrange service of the product. Go to http://www.toro.com and select WHERE TO BUY to locate a Toro service center in your area.
2. Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
3. For additional information regarding warranty terms and conditions:

**Contact:** http://www.toro.com/support

**Download:** Download the MyToro app from the app store on your device.

**Write:** The Toro Company®, 8111 Lyndale Ave So., Bloomington, MN 55420

## Owner Responsibilities

It is your responsibility to maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts") are warranted for the period of time up to the scheduled replacement time for that part.

## Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, such as fuel, lubricants, oil changes, adjustments, filters, spark plugs, air filters, blade sharpening, or worn blades
- Components failing due to normal wear such as gaskets, o-rings, etc.
- Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Center
- Failure to follow the fueling instructions and requirements (consult the *Operator's Manual* for details), such as:
  - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over 1 month
  - Improper fuel
- Repairs or adjustments due to the following:
  - Contaminants in the fuel system
  - Failure to perform the required maintenance and/or adjustments
  - Rotary mower blade striking an object
  - Improper starting procedures
- Special operational conditions where starting may require more than 2 pulls:
  - First-time starts after extended period of non-use over 3 months or seasonal storage
  - Cool temperature starts such as those found in early spring or late autumn
- Product failures resulting from the use of modified or unapproved accessories or non-Toro parts.
- Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; accidental striking of an object; or the use of unapproved coolants, lubricants, additives, or chemicals

## General Conditions

All repairs covered by this warranty must be performed by an authorized dealer using Toro-approved replacement parts. Such repair is the sole remedy under this warranty.

**The Toro Company is not liable for indirect, incidental or consequential damages in connection with the use of the Toro product covered by this warranty, including any cost or expense of providing substitute equipment or service during periods of malfunction or non-use pending completion of repairs under this warranty.**

**All implied warranties, including merchantability and fitness for a particular purpose, are limited to the duration of the express warranty.**

The purchaser's home country may provide additional legal rights that are not restricted by this warranty.

## Countries Other than the United States, Mexico, or Canada

Customers who have purchased Toro products outside the United States, Mexico, or Canada should contact their Toro Authorized Service Center to obtain warranty policies for your country, province, or state. For additional questions regarding warranty terms and conditions, you may contact The Toro Company.