



Customer Service Bulletin Commercial Business Group

Greensmaster® Flex 21

Date: September 23, 2003

<u>Model/Serial Range:</u>	<u>Model Number:</u>	<u>Serial Numbers:</u>
	04021	210000101-230001956

Subject: Reel drive clutch slipping.

The reel drive may slip and result in a poor quality of cut. This condition may exist due to an improper cable adjustment. Check the cable adjustment as identified in the Operator's Manual and the Service Manual. The reel cable adjustment works in combination with the traction cable, so it is important to follow the technique described in these manuals.

If the reel drive continues to experience problems with slipping, the cone clutch inside the transmission will require replacement. Contact your local Toro distributor for details regarding this issue.