The Toro Warranty

A Limited Warranty (see warranty periods below)

Landscape Contractor Equipment (LCE)
Int'l

Summary Description

The Toro Company promises, at its option, to repair or replace the Toro Product below if defective in materials or workmanship for the period listed below.

Toro makes no other express warranty. The engine or battery manufacturer may provide its own warranty and/or special emission system warranty. If applicable, the documentation will be provided with your product.

Products Covered

The following time periods apply from the original date of purchase:

Products Details	Warranty Period Residential Use[1]	Commercial Use
Walk Behind Mowers		
53 cm & 76 cm	2 years	1 year
• Kawasaki Engine	3 years	3 years
Electric 53 cm	2 years	1 year
• Battery and Charger	1 year	1 year
Mid-Size Walk-Behind		
• Kawasaki Engine	3 years	3 years
• Floating Deck	3 years	3 years
Electric GrandStand®	5 years or 1,200 hours[2,3]	
• Battery and Charger	4 years or 1.5 megawatt hours	
GrandStand®	5 years or 1,200 hours[2,3]	
• Kawasaki Engine	3 years	3 years
Haven Robotic Mower		
• Unit and Charging Station	2 years	
• Battery	2 years	
ProLine® H600	2 years or 1500 hours[2]	
Z Master® Series		
Electric Z Master	5 years or 1,250 hours[2,3]	
• Battery and Charger	4 years or 1.5 megawatt hours	
2000 Series	4 years or 1,000 hours[2]	
• Toro Engine	4 years	4 years
• Kawasaki Engine	3 years	3 years
4000 Series	5 years or 1,250 hours[2,3]	
• Kawasaki Engine	3 years	3 years
7000 Series	5 years or 1,200 hours[2,3]	
• Kubota Engine	2 years	2 years
7500 Series	5 years or 1,500 hours [2,3]	
• Kohler Engine	3 years	3 years
• Yanmar Engine	3 years	3 years
96" Deck Transportation	Up to 300 miles	
8000 Series	2 years or 1,200 hours[2]	
• Kohler Engine	3 years	3 years
All Mowers	**Warranty Period**	
Lead Acid Battery	90 days parts and labor 91-365 days parts only	
Attachments	2 years	
Belts and Tires	2 years	

[1]Residential purposes means purchased by an individual and used on the same lot as your home. Use at an institution, as a rental, or at more than one location is considered commercial use and the commercial warranty applies.

[2]Whichever occurs first.

[3]No hour limit for the first 2 years.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact your Toro Authorized Service Center to arrange service of the product. Go to http://www.toro.com and select WHERE TO BUY to locate a Toro service center in your area.
2. Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
3. For additional questions regarding warranty terms and conditions:

Contact: http://www.toro.com/support
Download: Download the MyToro app from the app store on your device.
Write: The Toro Company®, 8111 Lyndale Ave So., Bloomington, MN 55420

Owner Responsibilities

It is your responsibility to maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts") are warranted for the period of time up to the scheduled replacement time for that part.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, such as fuel, lubricants, oil changes, adjustments, filters, spark plugs, air filters, blade sharpening, or worn blades.
- Components failing due to normal wear
- Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges unless otherwise specified
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Center
- Failure to follow the fueling instructions and requirements (consult the *Operator's Manual* for details), such as:
  - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over 1 month
  - Improper fuel
- Repairs or adjustments due to the following:
  - Contaminants in the fuel system
  - Failure to perform the required maintenance and/or adjustments
  - Rotary mower blade striking an object
  - Improper starting procedures
- Product failures resulting from the use of modified or unapproved accessories or non-Toro parts.
- Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; accidental striking of an object; or the use of unapproved coolants, lubricants, additives, or chemicals
- Autonomous products failing to detect certain objects that are not identified in exclusion zones or removed from the operating area prior to commencing autonomous operation, and any damages resulting from collisions with such objects, or from environmental conditions affecting sensor performance, such as rain, fog, or debris.

General Conditions

All repairs covered by this warranty must be performed by an authorized dealer using Toro-approved replacement parts. Such repair is the sole remedy under this warranty.

The Toro Company is not liable for indirect, incidental or consequential damages in connection with the use of the Toro product covered by this warranty, including any cost or expense of providing substitute equipment or service during periods of malfunction or non-use pending completion of repairs under this warranty.

All implied warranties, including merchantability and fitness for a particular purpose, are limited to the duration of the express warranty.

The purchaser's home country may provide additional legal rights that are not restricted by this warranty.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.