# The Toro Warranty

A Limited Warranty (see warranty periods below)

# The Toro GTS Starting Guarantee

Consumer Mowers

21 and 22in (Steel and Cast) Walk Power Mowers
Robotic Mowers
Domestic

## Summary Description

The Toro Company promises, at its option, to repair or replace the Toro Product below if it is defective in materials or workmanship or if the engine does not start on the first or second pull (GTS Starting Guarantee), for the period listed below.

The GTS Starting Guarantee does not apply when the product is used commercially.

Toro makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

## Products and Warranty Periods

The following time periods apply from the original date of purchase:

| Products | Warranty Period Residential* | Commercial |
|---|---|---|
| 21-inch and 22-inch Recycler | | |
| Black Steel Deck Unit | 5 years | 45 days |
| • Briggs and Stratton Engine** | 5 years GTS[1] | 90 days |
| Steel Deck Unit | 2 years | 45 days |
| • Briggs and Stratton Engine** | 3 years GTS[1] | 90 days |
| Cast Deck Unit | 5 years | 45 days |
| • Briggs and Stratton Engine** | 5 years GTS[1] | 45 days |
| • Toro Engine | 5 years GTS[1] | 45 days |
| Electric Start Battery | 1 year | n/a |
| Electric 21-inch and 22-inch Recycler | | |
| Steel or Resin Deck Unit | 2 years | 45 days |
| Cast Deck Unit | 5 years | 45 days |
| Haven Robotic Mower | | |
| Unit and Charging Station | 2 years | |
| Battery | 2 years | |
| **Flex Force (including Revolution) Batteries and Chargers** | | |
| 60V Charger (1A and 2A) | 3 years | 45 days |
| 60V Charger (5.4A and 6-pod) | 3 years | 2 years |
| 60V Battery (Under 7.5Ah) | 3 years | 45 days |
| 60V Battery (7.5Ah and up) | 3 years | 2 years |
| Belts and wheels (walk mowers) | 90 days | 45 days |

*Residential purposes means purchased by an individual and used on the same lot as your home. Use at an institution, as a rental, or at more than one location is considered commercial use and the commercial warranty applies.

**The engine warranty is provided by the engine manufacturer.

[1]The Toro GTS Starting Guarantee does not apply when the product is used commercially.

[2]Whichever occurs first.

## Owner Responsibilities

It is your responsibility to maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part.

## Countries Other than the United States, Mexico, or Canada

Customers who have purchased Toro products outside the United States, Mexico, or Canada should contact their Toro Authorized Service Center to obtain warranty policies for your country, province, or state. For additional questions regarding warranty terms and conditions, you may contact The Toro Company.

## Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, such as fuel, lubricants, oil changes, adjustments, filters, spark plugs, air filters, blade sharpening, or worn blades
- Components failing due to normal wear such as gaskets, o-rings, etc.
- Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Center
- Failure to follow the fueling instructions and requirements (consult the *Operator's Manual* for details), such as:
  - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over 1 month
  - Improper fuel
- Repairs or adjustments due to the following:
  - Contaminants in the fuel system
  - Failure to perform the required maintenance and/or adjustments
  - Rotary mower blade striking an object
  - Improper starting procedures
- Special operational conditions where starting may require more than 2 pulls:
  - First-time starts after extended period of non-use over 3 months or seasonal storage
  - Cool temperature starts such as those found in early spring or late autumn
- Product failures resulting from the use of modified or unapproved accessories or non-Toro parts.
- Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; accidental striking of an object; or the use of unapproved coolants, lubricants, additives, or chemicals
- Autonomous products failing to detect certain objects that are not identified in exclusion zones or removed from the operating area prior to commencing autonomous operation, and any damages resulting from collisions with such objects, or from environmental conditions affecting sensor performance, such as rain, fog, or debris.

## General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

**The Toro Company is not liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.**

**All implied warranties, including merchantability and fitness for a particular purpose, are limited to the duration of the express warranty.**

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.