



## Customer Service Bulletin Commercial Business Group

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**Groundsmaster<sup>®</sup> 4500/4700-D**

**Date: October 22, 2003**

<b><u>Model/Serial Range:</u></b>	<b><u>Model Number:</u></b>	<b><u>Serial Numbers:</u></b>
	30856	220000101-230000782
	30868	220000101-230000725

**Subject: Loud Hydraulic Noise when Lifting Decks**

Some units may emit a loud high pitch hydraulic noise when the decks are being raised or when it goes over lift relief. The decks will still lift but the noise can be loud enough to cause operator concern. The noise will seem to be coming from under the operators seat area, and is caused by the Triple Pump Assembly Proportional Valve vibrating rapidly.

If this noise develops, an improved Proportional Valve is now available. This improved valve has a design that will eliminate the loud hydraulic noise when lifting or going over the lift relief.

Contact your local authorized Toro Commercial Products Distributor for additional information and assistance regarding this issue.