The Toro Warranty

A Limited Warranty

Summary Description

The Toro Company promises, at its option, to repair or replace the Toro Product below if defective in materials or workmanship for the period listed below.

Toro makes no other express warranty. The engine or battery manufacturer may provide its own warranty and/or special emission system warranty. If applicable, the documentation will be provided with your product.

Products and Warranty Periods

The following time periods apply from the original date of purchase:

Products	Warranty Period
All products (excluding products below)	2 years or 1,500 hours[1]
Aerators	2 years or 500 hours[1]
Turf Pro and Range Pro Series	2 years
Front wheels, front wheel pivots, axles, bearings, cutting head bearings, pantographs, lift jack	1 year

[1]Whichever comes first.

The rechargeable lithium-ion battery is warranted to be free from defects in materials and workmanship for a period of years as listed in the table below. Over time, battery consumption reduces the amount of energy capacity (MWh) available per full charge. Energy consumption varies due to operating characteristics, accessories, turf, terrain, adjustments, and temperature.

Products	Warranty Period
Toro HyperCell® Battery	
Vista® Shuttle Vehicle	5 years or 1.5 MWh[1]
Workman® Lithium Utility Vehicle	5 years or 1.5 MWh[1]
Greensmaster® eTriFlex® 3370 Traction Unit	4 years or 1.5 MWh[1]
Groundsmaster® e3200 and e3300 Traction Unit	4 years or 1.5 MWh[1]
GreensPro® 1700 Greens Roller	4 years or 1.5 MWh[1]
Non-Toro Battery	
Greensmaster eFlex® 1021, e1021, and e1026 Greensmower	8 years or 0.9 MWh[2]

[1]Whichever comes first. The MWh listed is for each individual battery.

[2]Non-Toro batteries are covered by the battery manufacturer.

Instructions for Obtaining Warranty Service

You are responsible for notifying the Commercial Products Distributor or Authorized Commercial Products Dealer from whom you purchased the Product as soon as you believe a warrantable condition exists. If you need help locating a Commercial Products Distributor or Authorized Dealer, or if you have questions regarding your warranty rights or responsibilities, you may contact us at:

Commercial Products Service Department
The Toro Company
8111 Lyndale Avenue South
Bloomington, MN 55420-1196
E-mail: commercial.warranty@toro.com

Owner Responsibilities

It is your responsibility to maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This warranty does not cover the following:

- Product failures which result from the use of non-Toro replacement parts, or from modified Toro-branded parts, or from installation and use of add-on or modified non-Toro branded accessories and products.
- Product failures which result from failure to perform recommended maintenance and/or adjustments.
- Product failures which result from operating the Product in an abusive, negligent, or reckless manner.
- Parts consumed through normal use. Examples include, but are not limited to, brake pads and linings, clutch linings, blades, reels, rollers and bearings (sealed or greasable), bed knives, spark plugs, castor wheels and bearings, tires, filters, belts, and certain sprayer components such as diaphragms, nozzles, flow meters, and check valves.
- Failures caused by outside influence, including, but not limited to, weather, storage practices, contamination, use of unapproved fuels, coolants, lubricants, additives, fertilizers, water, or chemicals.
- Failure or performance issues due to the use of fuels (e.g. gasoline, diesel, or biodiesel) that do not conform to the standards specified in the *Operator's Manual*.
- Normal noise, vibration, wear and tear, or deterioration. Normal "wear and tear" includes, but is not limited to, damage to seats due to use, worn painted surfaces, scratched decals, or windows.
- Cost of regular maintenance or parts, such as fuel, lubricants, oil changes, adjustments, filters, spark plugs, or air filters.
- Autonomous products failing to detect certain objects that are not identified in exclusion zones or removed from the operating area prior to commencing autonomous operation, and any damages resulting from collisions with such objects, or from environmental conditions affecting sensor performance, such as rain, fog, or debris.

General Conditions

Repair by an Authorized Toro Distributor or Dealer is your sole remedy under this warranty.

The Toro Company is not liable for indirect, incidental or consequential damages in connection with the use of the Toro Products covered by this warranty, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under this warranty. Except for the emissions or battery warranty referenced above, if applicable, there is no other express warranty. All implied warranties of merchantability and fitness for use are limited to the duration of this express warranty.

Note Regarding Emissions Warranty

The Emissions Control System on your Product may be covered by a separate warranty meeting requirements established by the U.S. Environmental Protection Agency (EPA) and/or the California Air Resources Board (CARB). The hour limitations set forth above do not apply to the Emissions Control System Warranty. Refer to the Engine Emission Control Warranty Statement supplied with your product or contained in the engine manufacturer's documentation.