



Customer Service Bulletin Commercial Business Group

Reelmaster® 5200-D and 5400-D

Date: August 13, 2004

<u>Model/Serial Range:</u>	<u>Model Number:</u>	<u>Serial Numbers:</u>
	03540	230000101-240000549
	03543	230000101-240000599
	03544	230000101-240000600

Subject: Lift arms restrict the ground following capabilities of the cutting units.

SITUATION: There are two situations.

Situation One:

The number 4 and 5 lift arms do not travel to the float position due to a combination of reduced pressure and controller timing.

Situation Two:

The rotation of the rear cutting units from side to side is restricted by brackets that may have been erroneously installed on the rear lift arms.

CORRECTION:

Situation One:

Check the pressure at the base of any Lift Cylinder. At full throttle 250 PSI should be seen at the base of any Lift Cylinder. The Relief valve found directly below the Operator's heel should be adjusted to 250 PSI if the pressure is found to be low. In addition, the Controller Software should be updated with Software (106-9285) or newer. This software will change the lift timers to start only at the lift switch signal.

Situation Two:

Stop RH (93-3640) and Stop LH (83-5170) are not necessary for these units and should be removed and discarded whenever convenient or if any quality of cut issues arise from mismatched cutting units.

Contact your local Toro Distributor Service Department for assistance with either of the situations described.

