



## Warranty Update for Models - Serial Numbers

20065	280000001 – 280072441	20087	280000001 – 280009000
20064	280000001 – 280070155	20110	280000001 – 280001676
20086	280000001 – 280011041	20111	280000001 – 280001951

## Addendum

### The Toro Total Coverage Guarantee

A Two - Year Full Warranty (Limited Warranty for Commercial Use)

22 in Recycler®  
Walk Power Mowers

### The Toro GTS (Guaranteed to Start) Starting Guarantee

A Three - Year Full Warranty (Not Applicable for Commercial Use)

#### Conditions and Products Covered under The Toro Total Coverage Guarantee

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair any Toro Product used for residential purposes\*, if defective in materials or workmanship or if it stops functioning due to the failure of a component for a period of two (2) years from the date of purchase.

This Warranty applies to all 22 in Recycler® walk power mowers and their accessories. This warranty covers the cost of parts and labor, but you must pay transportation costs.

The following time periods apply from the date of purchase:

#### Products

All Products and Attachments  
Batteries

#### Warranty Period

2 - year Full warranty  
1 - year Full warranty

#### Limited Warranty for Commercial Use\*

Gas-powered Toro Products used for commercial, institutional, or rental use are warranted for 45 days against defects in materials or workmanship.

#### Conditions and Products Covered under The Toro GTS Starting Guarantee

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly guarantee that your Toro GTS engine, when used for residential purposes\*, will start on the first or second pull for three (3) years from the date of purchase, if you provide the routine maintenance it requires, or we will fix it free of charge.

This Warranty applies to all 22 in Recycler® walk power mowers and their accessories. This warranty covers the cost of parts and labor, but you must pay transportation costs.

This Toro Starting Guarantee does not apply when the product is used commercially.\*

### The following applies to both the Toro Total Coverage Guarantee & the Toro GTS Starting Guarantee:

#### Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or parts, such as filters, fuel, lubricants, oil changes, spark plugs, air filters blade sharpening/worn blade on mowers, cable/linkage adjustments, or brake and clutch adjustments
- Any product or part which has been altered or misused and requires replacement or repair due to accidents or lack of proper maintenance
- Repairs necessary due to improper battery care, failure to use fresh fuel (less than one month old), or failure to properly prepare the unit prior to any period of non-use over one month
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow proper maintenance procedures
  - Rotary mower blade striking an object
  - Contaminants in the fuel system
  - Improper fuel (consult your *Operator's Manual* if in doubt)
  - Failure to drain the fuel system prior to any period of non-use over one month
- Special operational conditions where starting may require more than two pulls:
  - First time starts after extended period of non-use over one month or seasonal storage
  - Cool temperature starts such as those found in early spring and late autumn
  - Improper starting procedures

If you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures. This can save an unnecessary visit to a Service Dealer.

#### Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

#### Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, or if a normal, able-bodied adult can no longer start your product's engine in one or two pulls, follow this procedure:

1. Contact any Authorized Toro Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, refer to the *Yellow Pages* of your telephone directory (look under "Lawn Mowers") or access our web site at [www.Toro.com](http://www.Toro.com). You may also call the numbers listed in item #3 to use the 24-hour Toro Dealer locator system.
2. Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
3. If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at: Customer Care Department, Consumer Division, Toro Warranty Company, 8111 Lyndale Avenue South, Bloomington, MN 55420-1196; or call us toll free at 866-214-9807 (U.S. customers) or 866-214-9808 (Canadian customers).

#### General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts.

**Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties. Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you.**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### Countries Other than the United States or Canada

Customers who have purchased Toro products exported from the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

\*Residential purposes means use of the product on the same lot as your home. Use at more than one location is considered commercial use, and the commercial use warranty would apply.