



# Power Clear® 621 QZR/QZE Snowthrower

Model No. 38458—Serial No. 313000001 and Up

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## Operator's Manual

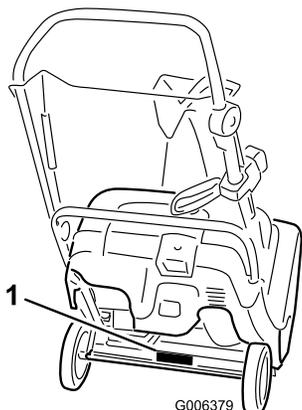
# Introduction

This machine is intended to be used by residential homeowners. It is designed for removing snow from paved surfaces, such as driveways and sidewalks, and other surfaces for traffic on residential or commercial properties. It is not designed for removing materials other than snow, nor is it designed for clearing off gravel surfaces.

Read this information carefully to learn how to operate and maintain your machine properly and to avoid injury and machine damage. You are responsible for operating the machine properly and safely.

You may contact Toro directly at [www.Toro.com](http://www.Toro.com) for machine and accessory information, help finding a dealer, or to register your machine.

Whenever you need service, genuine Toro parts, or additional information, contact an Authorized Service Dealer or Toro Customer Service and have the model and serial numbers of your machine ready. **Figure 1** identifies the location of the model and serial numbers on the machine. Write the numbers in the space provided.



**Figure 1**

1. Model and serial number location

|                                                              |
|--------------------------------------------------------------|
| <p><b>Model No.</b> _____</p> <p><b>Serial No.</b> _____</p> |
|--------------------------------------------------------------|

This manual identifies potential hazards and has safety messages identified by the safety alert symbol (**Figure 2**),

which signals a hazard that may cause serious injury or death if you do not follow the recommended precautions.



**Figure 2**

1. Safety alert symbol

This manual uses 2 words to highlight information.

**Important** calls attention to special mechanical information and **Note** emphasizes general information worthy of special attention.

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# Safety

Read and understand the contents of this manual before you start the engine.

The safety alert symbol shown in **Figure 2** is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

Improperly using or maintaining this machine could result in injury or death. To reduce this potential, comply with the following safety instructions.

This machine is capable of amputating hands and feet and of throwing objects. Failure to observe the following safety instructions could result in serious injury.

## Training

- Read, understand, and follow all instructions on the machine and in the manual(s) before operating this machine. Be thoroughly familiar with the controls and the proper use of the machine. Know how to stop the machine and disengage the controls quickly.
- Never allow children to operate the machine. Never allow adults to operate the machine without proper instruction.
- Keep the area of operation clear of all persons, particularly small children.
- Exercise caution to avoid slipping or falling.

## Preparation

- Thoroughly inspect the area where the machine is to be used and remove all doormats, sleds, boards, wires, and other foreign objects.
- Do not operate the machine without wearing adequate winter garments. Avoid loose fitting clothing that can get caught in moving parts. Wear footwear that will improve footing on slippery surfaces.
- Handle fuel with care; it is highly flammable.
  - Use an approved fuel container.
  - Never add fuel to a running engine or hot engine.
  - Fill fuel tank outdoors with extreme care. Never fill fuel tank indoors.
  - Never fill containers inside a vehicle or on a truck or trailer bed with a plastic liner. Always place containers on the ground, away from your vehicle, before filling.

- When practical, remove gas-powered machinery from the truck or trailer and refuel it on the ground. If this is not possible, then refuel such machinery on a trailer with a portable container, rather than from a gasoline dispenser nozzle.
- Keep the nozzle in contact with the rim of the fuel tank or container opening at all times, until refueling is complete. Do not use a nozzle lock-open device.
- Replace gasoline cap securely and wipe up spilled fuel.
- If fuel is spilled on clothing, change clothing immediately.
- Use extension cords and receptacles as specified by the manufacturer for all machines with electric starting motors.
- Do not attempt to clear snow from a gravel or crushed rock surface. This machine is intended for use only on paved surfaces.
- Never attempt to make any adjustments while the engine is running (except when specifically recommended by manufacturer).
- Always wear safety glasses or eye shields during operation or while performing an adjustment or repair to protect eyes from foreign objects that may be thrown from the machine.

## Operation

- Do not put hands or feet near or under rotating parts. Keep clear of the discharge opening at all times.
- Exercise extreme caution when operating on or crossing gravel drives, walks, or roads. Stay alert for hidden hazards or traffic.
- After striking a foreign object, stop the engine, remove the ignition key, thoroughly inspect the machine for any damage, and repair the damage before restarting and operating the machine.
- If the machine should start to vibrate abnormally, stop the engine and check immediately for the cause. Vibration is generally a warning of trouble.
- Stop the engine whenever you leave the operating position, before unclogging the rotor blade housing or discharge chute, and when making any repairs, adjustments or inspections.
- When cleaning, repairing, or inspecting the machine, stop the engine and make certain that the rotor blades and all moving parts have stopped.
- Do not run the engine indoors, except when starting the engine and for transporting the machine in or out of the building. Open the outside doors; exhaust fumes are dangerous.
- Exercise extreme caution when operating on slopes.
- Never operate the machine without proper guards and other safety protective devices in place and working.

# Toro Snowthrower Safety

The following list contains safety information specific to Toro products or other safety information that you must know.

- Never direct the discharge toward people or areas where property damage can occur. Keep children and others away.
- Do not overload the machine capacity by attempting to clear snow at too fast a rate.
- Look behind and use care when backing up with the machine.
- Disengage power to the rotor blades when machine is transported or not in use.
- Never operate the machine without good visibility or light. Always be sure of your footing, and keep a firm hold on the handles. Walk; never run.
- Never touch a hot engine or muffler (Figure 3).

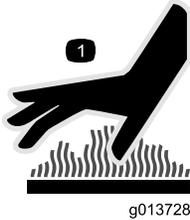


Figure 3

1. Symbol stamped on the exhaust baffle indicating a hot surface.

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## Clearing a Clogged Discharge Chute

Hand contact with the rotating rotor blades inside the discharge chute is the most common cause of injury associated with snowthrowers. Never use your hand to clean out the discharge chute.

To clear the chute:

- **Shut the engine off!**
- Wait 10 seconds to be sure the rotor blades have stopped rotating.
- Always use a clean-out tool, not your hands.

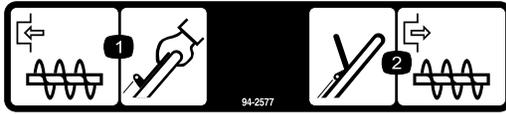
## Maintenance and Storage

- Check all fasteners at frequent intervals for proper tightness to be sure the machine is in safe working condition.
- Never store the machine with fuel in the fuel tank inside a building where ignition sources are present, such as hot water heaters, space heaters, or clothes dryers. Allow the engine to cool before storing in any enclosure.
- Always refer to the *Operator's Manual* for important details if the machine is to be stored for an extended period.
- Maintain or replace safety and instruction labels, as necessary.
- Run the machine a few minutes after throwing snow to prevent freeze-up of the rotor blades.

- **Rotating rotor blades can injure fingers or hands.** Stay behind the handles and away from the discharge opening while operating the machine. **Keep your face, hands, feet, and any other part of your body or clothing away from moving or rotating parts.**
- Before adjusting, cleaning, repairing, and inspecting the machine, and before unclogging the discharge chute, **stop the engine, remove the key, and wait for all moving parts to stop.**
- **Before** leaving the operating position, stop the engine, remove the ignition key, and wait for all moving parts to stop.
- If a shield, safety device, or decal is damaged, illegible, or lost, repair or replace it before beginning operation. Also, tighten any loose fasteners.
- **Do not** smoke while handling gasoline.
- **Do not** use the machine on a roof.
- Do not touch the engine while it is running or soon after it has stopped because the engine may be hot enough to cause a burn.
- Perform only those maintenance instructions described in this manual. Before performing any maintenance, service, or adjustment, stop the engine and remove the key. If major repairs are ever needed, contact an Authorized Service Dealer.
- Do not change the governor settings on the engine.
- When storing the machine for more than 30 days, drain the fuel from the fuel tank to prevent a potential hazard. Store fuel in an approved fuel container. Remove the key from the ignition switch before storing the machine.
- Purchase only genuine Toro replacement parts and accessories.

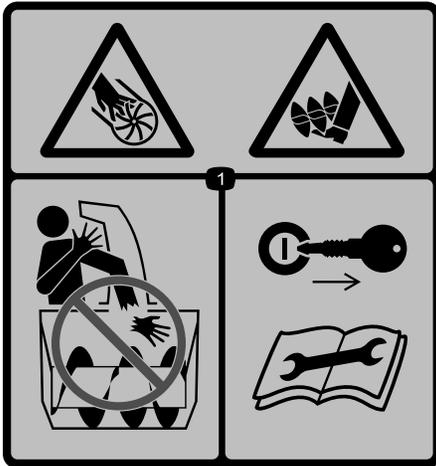
# Safety and Instructional Decals

**Important:** Safety and instruction decals are located near areas of potential danger. Replace damaged decals.



**94-2577**

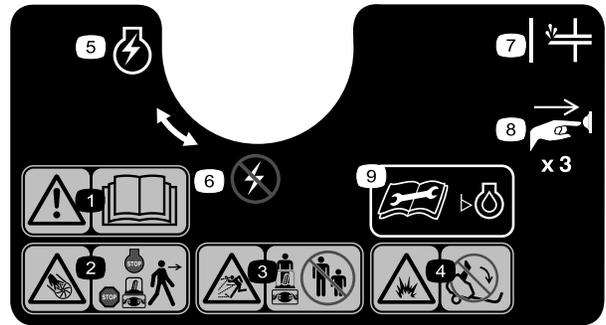
1. To engage the rotor blades, hold the control bar against the handle.
2. To disengage the rotor blades, release the control bar.



**115-5698**

Order part no. 117-9121

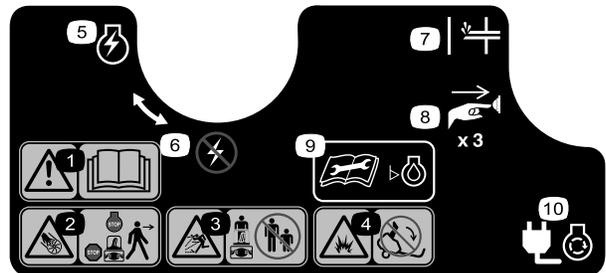
1. Cutting/dismemberment hazards, impeller and auger—do not place your hand in the chute; remove the ignition key and read the instructions before servicing or performing maintenance.



**117-9102 (Model 38458 only)**

Order part no. 117-6036

- |                                                                                       |                                                                        |
|---------------------------------------------------------------------------------------|------------------------------------------------------------------------|
| 1. Warning—read the <i>Operator's Manual</i> .                                        | 6. Engine switch Off                                                   |
| 2. Cutting/dismemberment hazard, impeller—stop the engine before leaving the machine. | 7. Primer                                                              |
| 3. Thrown object hazard—keep bystanders a safe distance from the machine.             | 8. Push the primer three times to prime the engine.                    |
| 4. Fuel spill hazard—do not tip machine backward.                                     | 9. Read the <i>Operator's Manual</i> before checking engine oil level. |
| 5. Engine switch On                                                                   |                                                                        |



**117-9103 (Model 38459 only)**

Order part no. 117-6046

- |                                                                                       |                                                                        |
|---------------------------------------------------------------------------------------|------------------------------------------------------------------------|
| 1. Warning—read the <i>Operator's Manual</i> .                                        | 6. Engine switch Off                                                   |
| 2. Cutting/dismemberment hazard, impeller—stop the engine before leaving the machine. | 7. Primer                                                              |
| 3. Thrown object hazard—keep bystanders a safe distance from the machine.             | 8. Push the primer three times to prime the engine.                    |
| 4. Fuel spill hazard—do not tip machine backward.                                     | 9. Read the <i>Operator's Manual</i> before checking engine oil level. |
| 5. Engine switch On                                                                   | 10. Plug the machine in to power the electric starter.                 |

# Setup

## Loose Parts

Use the chart below to verify that all parts have been shipped.

| Procedure | Description              | Qty.   | Use                          |
|-----------|--------------------------|--------|------------------------------|
| <b>1</b>  | No parts required        | –      | Unfold the handle.           |
| <b>2</b>  | Screws<br>Chute assembly | 3<br>1 | Install the discharge chute. |

# 1

## Unfolding the Handle

### No Parts Required

### Procedure

1. Loosen the handle knobs, pull out the “U”-shaped handle locks until you can move the handle freely, and rotate the handle to the operating position (Figure 4).

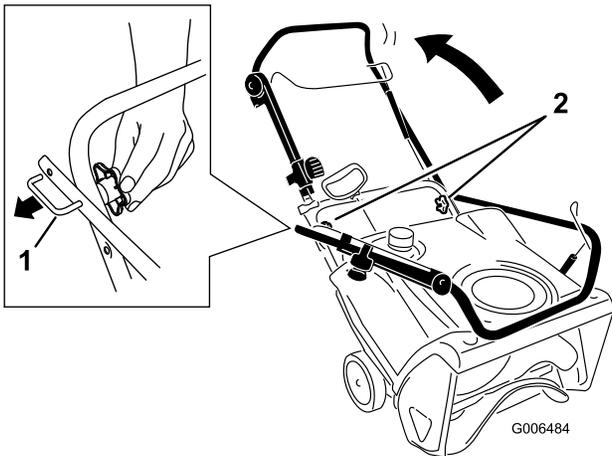


Figure 4

1. “U”-shaped handle lock (2) 2. Handle knobs

2. Insert the end of the “U”-shaped handle lock into the open hole in the handle and tighten the handle knobs until they are snug (Figure 5).

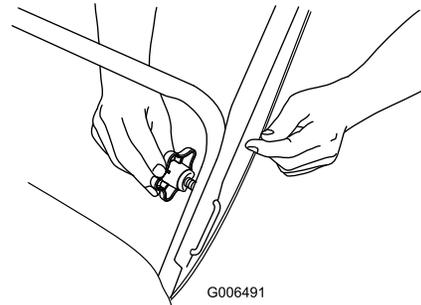


Figure 5

**Important:** Ensure that you do not pinch or kink the control cable or the Quick Shoot™ cables (Figure 6).

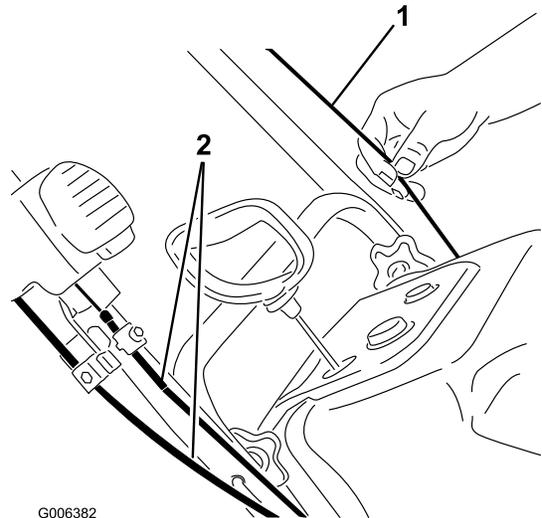


Figure 6

1. Control cable 2. Quick Shoot™ cables

# 2

## Installing the Discharge Chute

### Parts needed for this procedure:

|   |                |
|---|----------------|
| 3 | Screws         |
| 1 | Chute assembly |

### Procedure

Install the discharge chute as shown (Figure 7).

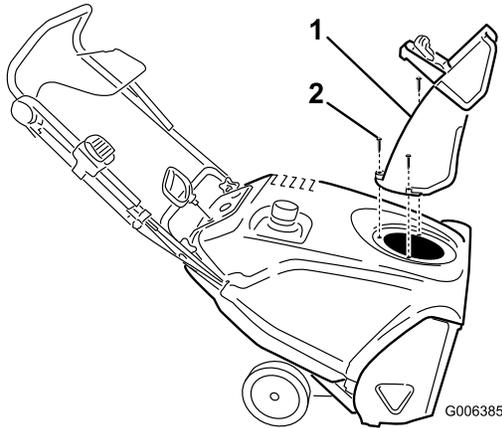


Figure 7

1. Discharge chute
2. Screw (3)

**Note:** For easier installation, use a small ratchet wrench to tighten the screws.

**Important:** Do not overtighten the screws; otherwise you may damage the discharge chute and prevent it from turning freely.

# 3

## Filling the Engine with Oil

### No Parts Required

### Procedure

Your machine does not come with oil in the engine, but it does come with a bottle of oil.

**Important:** Before starting the engine, fill the engine with oil.

**Note:** The bottle of oil may contain an ounce or two more than the engine requires. **Do not overfill or under fill the engine.**

Max fill: 20 oz. (0.6 l), type: automotive detergent oil with an API service classification of SJ, SL, or higher.

Use Figure 8 below to select the best oil viscosity for the outdoor temperature range expected:

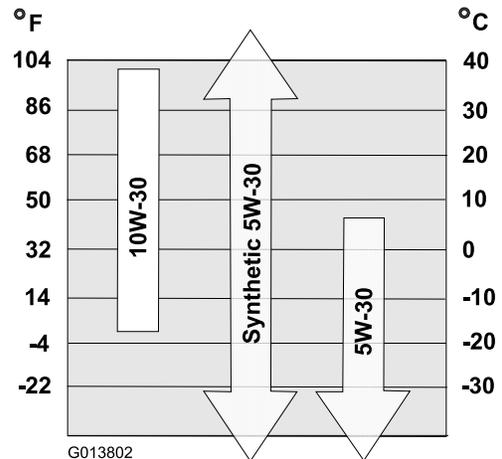


Figure 8

1. Move the machine to a level surface.
2. Clean around the oil fill cap (Figure 9).

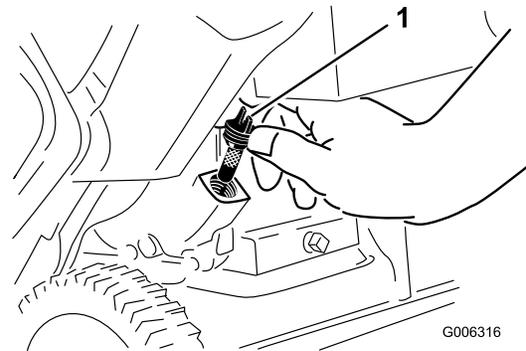


Figure 9

1. Oil fill cap
  3. Unscrew the oil fill cap and remove it.
  4. With the machine in the operating position, **carefully** pour oil into the crankcase. Wait 3 minutes for the oil to settle and add enough to bring it to the point of overflow. There should be very little, if any, oil left in the bottle.
- Note:** You may tip the machine forward (handle up) to make adding oil easier. Remember to return the machine to the operating position before checking the oil level.
- Important:** Do not tip the machine all the way forward onto its nose, or fuel may leak out of the machine.
5. Screw the oil fill cap into the oil fill hole and tighten it securely.

# 4

## Adjusting the Control Cable

No Parts Required

### Procedure

Refer to Adjusting the Control Cable in Maintenance.

## Product Overview

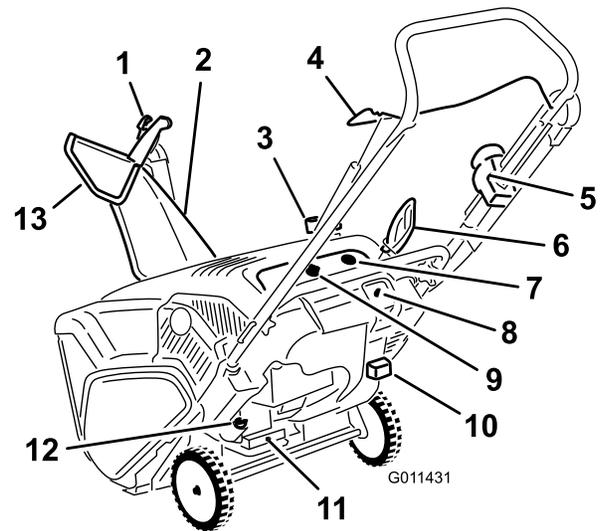


Figure 10

- |                            |                                                |
|----------------------------|------------------------------------------------|
| 1. Chute deflector trigger | 8. Electric-start button<br>(model 38459 only) |
| 2. Discharge chute         | 9. Ignition key                                |
| 3. Fuel tank cap           | 10. Choke lever                                |
| 4. Control bar             | 11. Oil drain plug                             |
| 5. Quick Shoot™ control    | 12. Oil fill cap                               |
| 6. Recoil start handle     | 13. Chute deflector                            |
| 7. Primer                  |                                                |

# Operation

**Note:** Determine the left and right sides of the machine from the normal operating position.

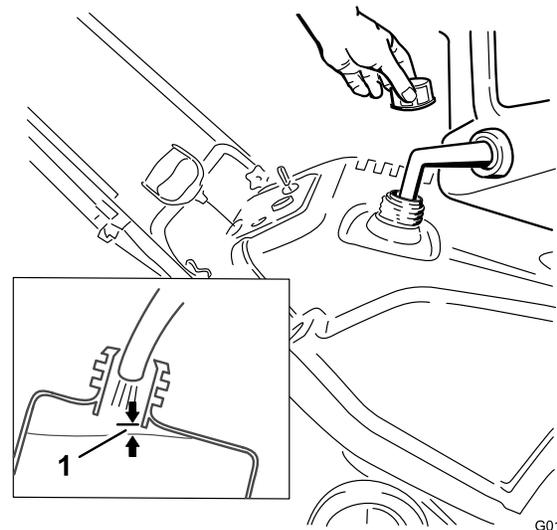
## **▲ DANGER**

Gasoline is extremely flammable and explosive. A fire or explosion from gasoline can burn you and others.

- To prevent a static charge from igniting the gasoline, place the container and/or machine on the ground before filling, not in a vehicle or on an object.
- Fill the tank outdoors when the engine is cold. Wipe up spills.
- Do not handle gasoline when smoking or around an open flame or sparks.
- Store gasoline in an approved fuel container, out of the reach of children.
- Do not tip the machine backward with fuel in the fuel tank; otherwise, fuel may leak out of the machine.

## Filling the Fuel Tank

- For best results, use only clean, fresh, unleaded gasoline with an octane rating of 87 or higher ((R+M)/2 rating method).
- Oxygenated fuel with up to 10% ethanol or 15% MTBE by volume is acceptable.
- **Do Not** use ethanol blends of gasoline (such as E15 or E85) with more than 10% ethanol by volume. Performance problems and/or engine damage may result which may not be covered under warranty.
- **Do Not** use gasoline containing methanol.
- **Do Not** store fuel either in the fuel tank or fuel containers over the winter unless a fuel stabilizer is used.
- **Do Not** add oil to gasoline.



**Figure 11**

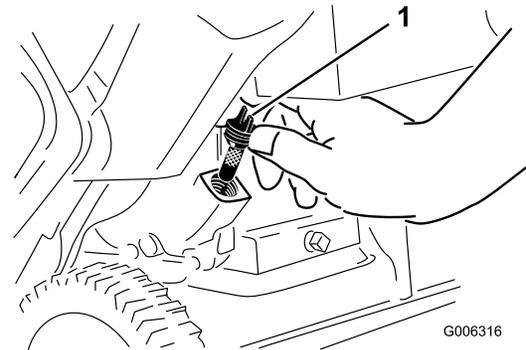
1. 1/4 inch (6 mm)

**Note:** For best results, purchase only the quantity of gasoline that you expect to use in 30 days. Otherwise, you may add fuel stabilizer to newly purchased gasoline to keep it fresh for up to 6 months.

## Checking the Engine Oil Level

**Service Interval:** Before each use or daily—Check the engine oil level and add oil if necessary.

1. Move the machine to a level surface.
2. Clean around the oil fill cap (Figure 12).



**Figure 12**

1. Oil fill cap

3. Unscrew the oil fill cap and remove it.
4. If the oil level is low, keep the machine in the operating position and **carefully** pour oil into the crankcase until the point of overflow. (Max. fill: 20 oz. (0.6 l), type: automotive detergent oil with an API service classification of SJ, SL, or higher.)

**Note:** You may tip the machine forward (handle up) to make adding oil easier. Remember to return the

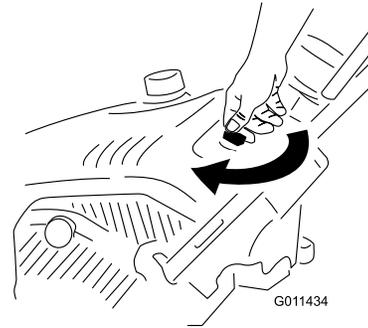
machine to the operating position before checking the oil level.

**Important:** Do not tip the machine all the way forward onto its nose, or fuel may leak out of the machine.

5. Wait 3 minutes for the oil to settle and add enough oil to bring it to the point of overflow.
6. Screw the oil fill cap into the oil fill hole and hand tighten it securely.

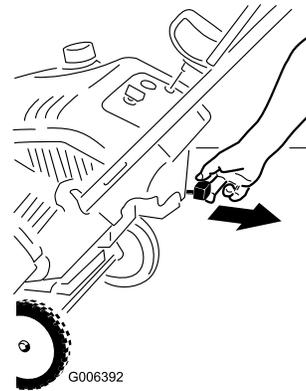
## Starting the Engine

1. Turn the ignition key clockwise to the On position (Figure 13).



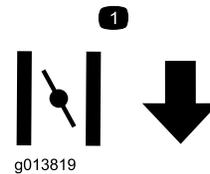
**Figure 13**

2. Pull out the choke lever (Figure 14 and Figure 15).



**Figure 14**

1. Choke lever



**Figure 15**

1. Symbols on the choke lever indicating to move the choke lever to the right to activate the choke.

3. Firmly push in the primer 3 times with your thumb, holding the primer in for a second before releasing it each time (Figure 16).

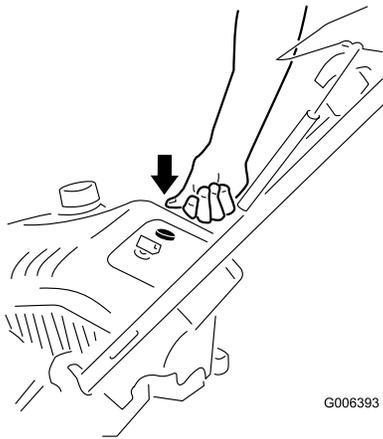


Figure 16

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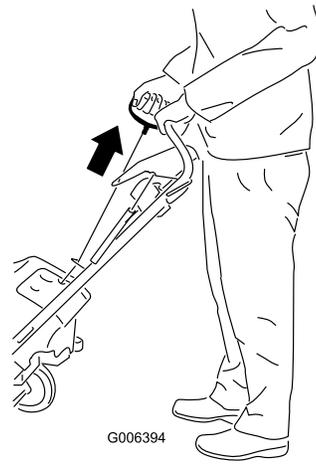


Figure 18

G006394

**Note:** Remove your glove when you push in the primer so that air cannot escape from the primer hole.

**Important:** Do not use the primer or the choke if the engine has been running and is hot. Excessive priming may flood the engine and prevent it from starting.

4. Connect an extension cord to a power source and the machine, and push the electric-start button (model 38459 only) (Figure 17), or pull the recoil start handle (Figure 18).

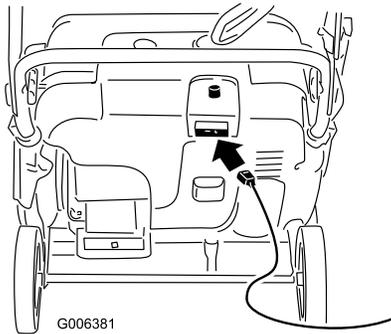


Figure 17

G006381

**Note:** Use only a UL-listed, 16-gauge extension cord recommended for outdoor use that is not longer than 50 feet (15 m).

### ⚠ WARNING

The electrical cord can become damaged, causing a shock or fire.

Thoroughly inspect the electrical cord before plugging it into a power source. If the cord is damaged, do not use it to start the machine. Replace or repair the damaged cord immediately. Contact an Authorized Service Dealer for assistance.

**Important:** Run the electric starter no more than 10 times at intervals of 5 seconds on, then 5 seconds off. Running the electric starter extensively can overheat and damage it. If the engine does not start after this series of attempts, wait at least 40 minutes to allow the starter to cool before attempting to start it again. If the engine does not start after the second series of attempts, take the machine to an Authorized Service Dealer for service (model 38459 only).

**Note:** If you pull the recoil handle and feel no resistance, the starter may be frozen. Thaw out the starter before attempting to start the machine.

5. While the engine is running, push in the choke lever slowly.
6. Unplug the extension cord from the power source and the machine (model 38459 only).

### ⚠ CAUTION

If you leave the machine plugged into a power source, someone can inadvertently start the machine and injure people or damage property (model 38459 only).

Unplug the power cord whenever you are not starting the machine.

## Engaging the Rotor Blades

To engage the rotor blades, hold the control bar against the handle (Figure 19).

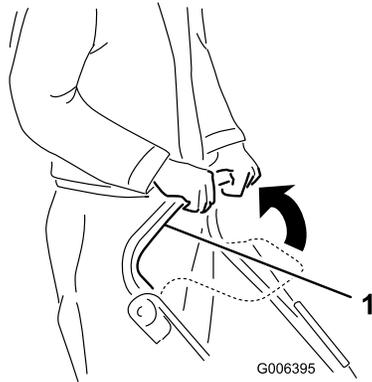


Figure 19

1. Control bar
- 

## Disengaging the Rotor Blades

To disengage the rotor blades, release the control bar (Figure 20).

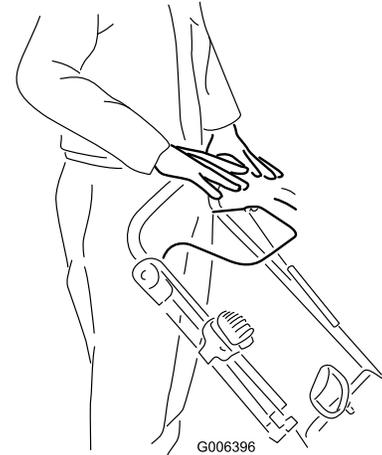


Figure 20

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## Stopping the Engine

To stop the engine, turn the ignition key counterclockwise to the Off position (Figure 21).

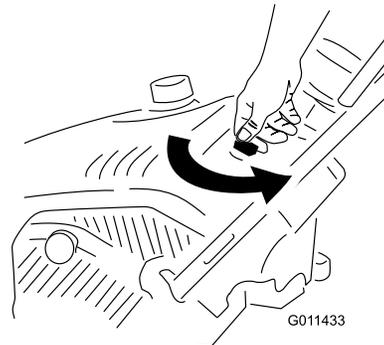


Figure 21

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## Adjusting the Discharge Chute and Chute Deflector

To adjust the discharge chute, press the trigger of the Quick Shoot™ control on the right hand side of the handle and move it up or down along the handle. Moving the control down the handle rotates the discharge chute to the left;

moving the control up the handle rotates the discharge chute to the right (Figure 22).

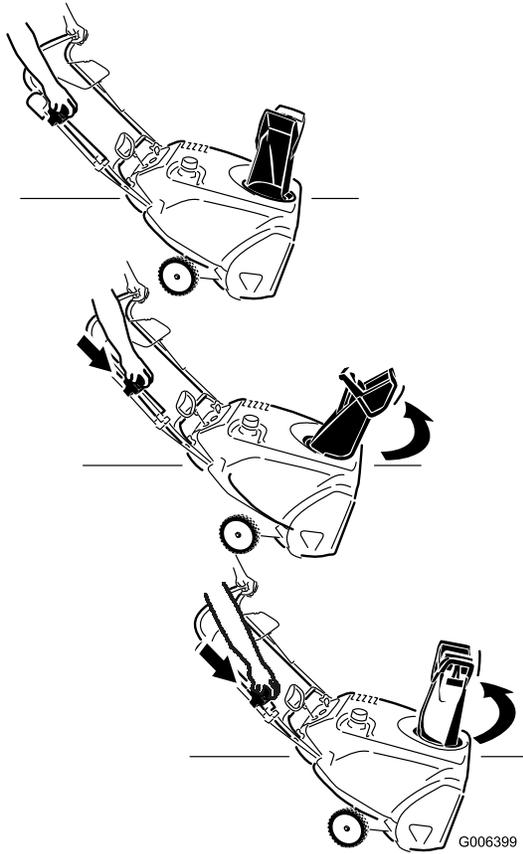


Figure 22

To raise or lower the angle of the chute deflector, press the trigger on the chute deflector and move the chute deflector up or down (Figure 23).

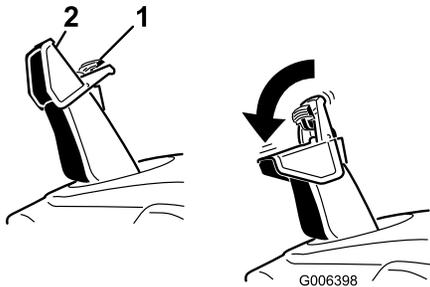


Figure 23

1. Chute deflector trigger
2. Chute deflector

## Clearing a Clogged Discharge Chute

**Important:** Hand contact with the rotating rotor blades inside the discharge chute is the most common cause of injury associated with snowthrowers. Never use your hand to clean out the discharge chute.

To clear the chute:

- **Shut the engine off!**
- Wait 10 seconds to be sure the rotor blades have stopped rotating.
- Always use a clean-out tool (not included), not your hands (Figure 24).



Figure 24

## Preventing Freeze-up after Use

- Let the engine run for a few minutes to prevent moving parts from freezing. Stop the engine, wait for all moving parts to stop, and remove ice and snow from the machine.
- Clean off any snow and ice from the base of the chute.
- Rotate the discharge chute left and right to free it from any ice buildup.
- With the ignition key in the Off position, pull the recoil starter handle several times or connect the electrical cord to a power source and the machine and push the electric start button once (model 38589 only) to prevent the recoil starter and/or the electric starter from freezing up.
- In snowy and cold conditions, some controls and moving parts may freeze. Do not use excessive force when trying to operate frozen controls. If you have difficulty operating any control or part, start the engine and let it run for a few minutes.

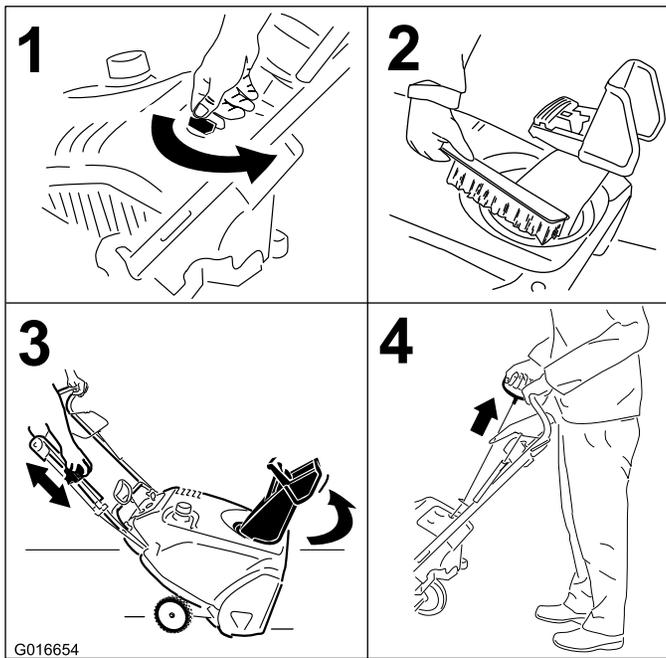


Figure 25

## Operating Tips

### **⚠ WARNING**

The rotor blades can throw stones, toys, and other foreign objects and cause serious personal injury to the operator or to bystanders.

- Keep the area to be cleared free of all objects that the rotor blades could pick up and throw.
- Keep all children and pets away from the area of operation.
- Remove the snow as soon as possible after it falls.
- If the machine does not propel itself forward on slippery surfaces or in heavy snow, push forward on the handle, but allow the machine to work at its own pace.
- Overlap each swath to ensure complete snow removal.
- Discharge the snow downwind whenever possible.

# Maintenance

**Note:** Determine the left and right sides of the machine from the normal operating position.

## Recommended Maintenance Schedule(s)

| Maintenance Service Interval | Maintenance Procedure                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| After the first hour         | <ul style="list-style-type: none"> <li>• Check the control cable and adjust it if necessary.</li> <li>• Check for loose fasteners and tighten them if necessary.</li> </ul>                                                                                                                                                                                                                                                                                                                              |
| After the first 2 hours      | <ul style="list-style-type: none"> <li>• Change the engine oil.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Before each use or daily     | <ul style="list-style-type: none"> <li>• Check the engine oil level and add oil if necessary.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                 |
| Yearly                       | <ul style="list-style-type: none"> <li>• Check the control cable and adjust it if necessary.</li> <li>• Inspect the rotor blades and have an Authorized Service Dealer replace the rotor blades and scraper if necessary.</li> <li>• Change the engine oil.</li> <li>• Check the spark plug and replace it if necessary.</li> <li>• Check for loose fasteners and tighten them if necessary.</li> <li>• Have an Authorized Service Dealer inspect the drive belt and replace it if necessary.</li> </ul> |
| Yearly or before storage     | <ul style="list-style-type: none"> <li>• Prepare the machine for storage.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                     |

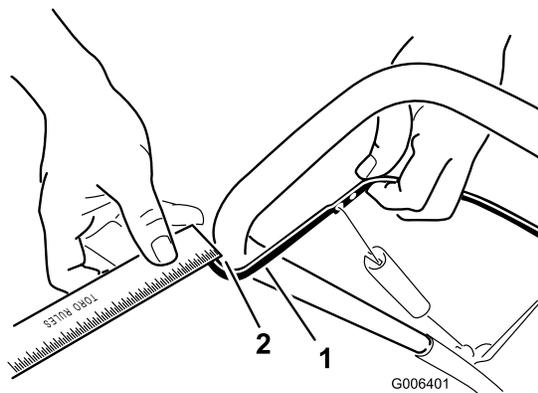
## Adjusting the Control Cable

### Checking the Control Cable

**Service Interval:** After the first hour—Check the control cable and adjust it if necessary.

Yearly—Check the control cable and adjust it if necessary.

Move the control bar back toward the handle to remove the slack in the control cable (Figure 26).



**Figure 26**

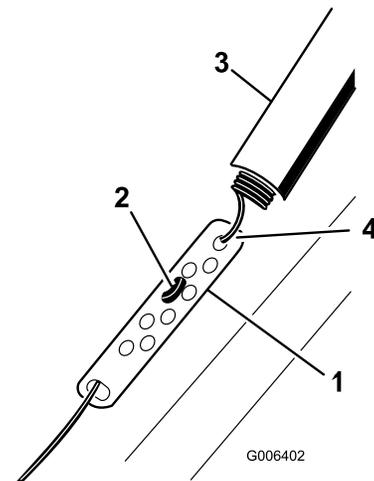
1. Control bar
2. 1/16-inch to 1/8-inch (2 mm to 3 mm) gap

**Note:** Ensure that a 1/16-inch to 1/8-inch (2 mm to 3 mm) gap exists between the control bar and the handle (Figure 26).

**Important:** The control cable must contain some slack when you disengage the control bar for the rotor blades to stop properly.

## Adjusting the Control Cable

1. Slide up the spring cover and unhook the spring from the adjuster link (Figure 27).



**Figure 27**

1. Adjuster link
2. Z-fitting
3. Spring cover
4. Unhook the spring here.

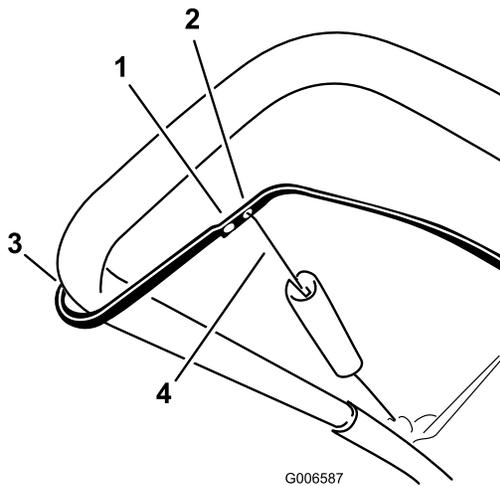
**Note:** You can pull up the adjuster link and cable to make unhooking the spring easier.

2. Move the Z-fitting to a higher or lower hole on the adjuster link as needed to obtain the 1/16-inch to 1/8-inch (2 mm to 3 mm) gap between the control bar and the handle (Figure 26).

**Note:** Moving the Z-fitting higher decreases the gap between the control bar and the handle; moving it lower increases the gap.

- Hook the spring to the adjuster link and slide the spring cover over the adjuster link.
- Check the adjustment; refer to Checking the Control Cable.

**Note:** After extended use, the drive belt may wear and lose its proper belt tension. If the drive belt slips (continuously squeals) under a heavy load, disconnect the spring from the adjuster link and move the upper end of the spring to the hole that is further from the pivot point in the control bar (Figure 28). Then connect the spring to the adjuster link and adjust the control cable.



**Figure 28**

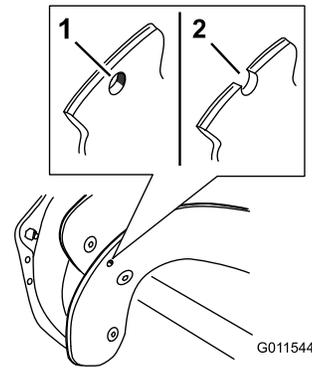
- Remove the upper end of spring from this hole
- Insert the upper end of spring into this hole
- Pivot point
- Upper end of spring

**Note:** The belt may slip (squeal) in wet conditions; to dry out the drive system, start the rotor and run it without a load for 30 seconds.

## Inspecting the Rotor Blades

**Service Interval:** Yearly—Inspect the rotor blades and have an Authorized Service Dealer replace the rotor blades and scraper if necessary.

Before each session, inspect the rotor blades for wear. When a rotor blade edge has worn down to the wear indicator hole, have an Authorized Service Dealer replace the rotor blades and the scraper (Figure 29).



**Figure 29**

- The wear indicator hole is intact; you do not need to replace the rotor blades.
- The wear indicator hole is exposed; replace the rotor blades.

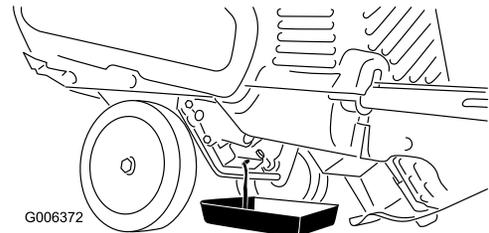
## Changing the Engine Oil

**Service Interval:** After the first 2 hours

Yearly

Run the engine a few minutes before changing the oil to warm it. Warm oil flows better and carries more contaminants.

- Siphon the fuel from the fuel tank into an approved fuel container, or run the engine until it stops.
- Move the machine to a level surface.
- Place an oil drain pan under the oil drain plug, remove the oil drain plug, and tip the machine backward and drain the used oil in the oil drain pan (Figure 30).



**Figure 30**

- After draining the used oil, return the machine to the operating position.
- Install the oil drain plug and tighten it securely.
- Clean around the oil fill cap (Figure 31).

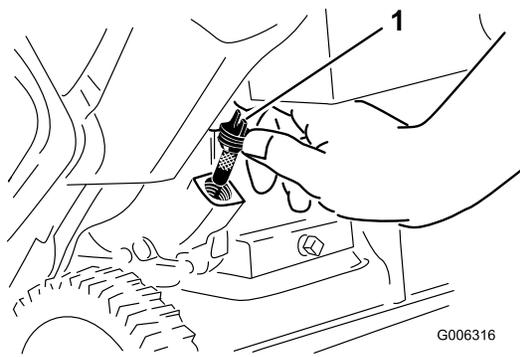


Figure 31

1. Oil fill cap

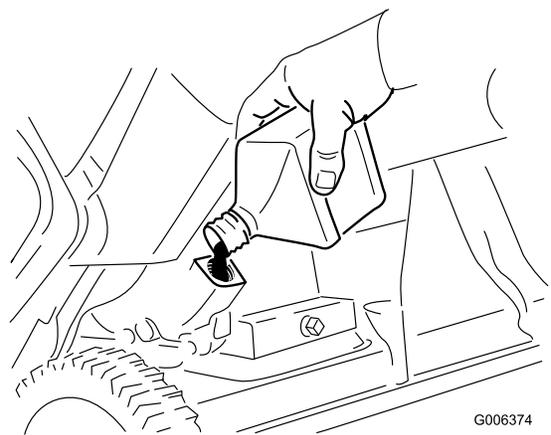


Figure 33

7. Unscrew the oil fill cap and remove it (Figure 31).
8. With the machine in the operating position, **carefully** pour oil into the oil fill hole. Wait 3 minutes for the oil to settle and add enough to bring it to the point of overflow. There should be very little, if any, oil left in the bottle (Figure 33).

**Note:** You may tip the machine forward (handle up) to make adding oil easier. Remember to return the machine to the operating position before checking the oil level.

**Important:** Do not tip the machine all the way forward onto its nose, or fuel may leak out of the machine.

Max fill: 20 oz. (0.6 l), type: automotive detergent oil with an API service classification of SJ, SL, or higher.

Use Figure 32 below to select the best oil viscosity for the outdoor temperature range expected:

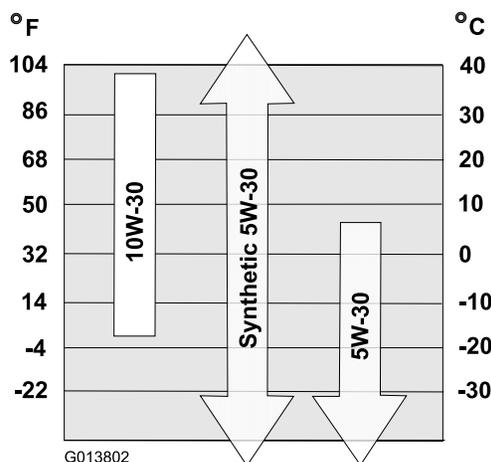


Figure 32

9. Screw the oil fill cap into the oil fill hole, and hand tighten it securely.
10. Wipe up any spilled oil.
11. Dispose of the used oil properly at a local recycling center.

## Servicing the Spark Plug

**Service Interval:** Yearly—Check the spark plug and replace it if necessary.

Use a **NGK BPR6ES** or **Champion RN9YC** spark plug or equivalent.

1. Stop the engine and wait for all moving parts to stop.
2. Rotate the discharge chute so that it faces forward.
3. Remove the discharge chute, the discharge chute handle, and the chute seal by removing the 3 large screws and one small screw (Figure 34).

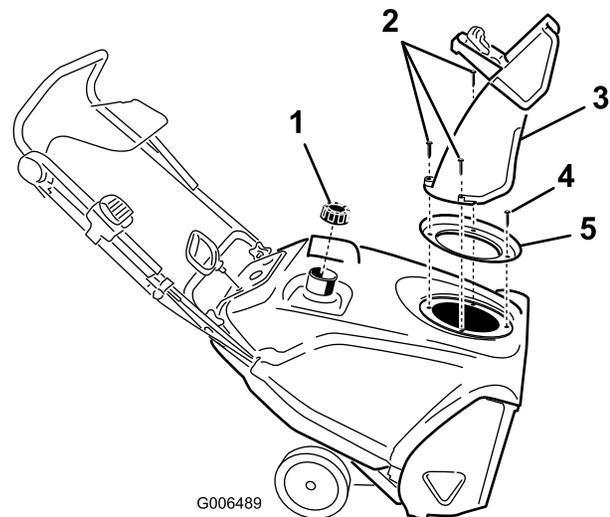
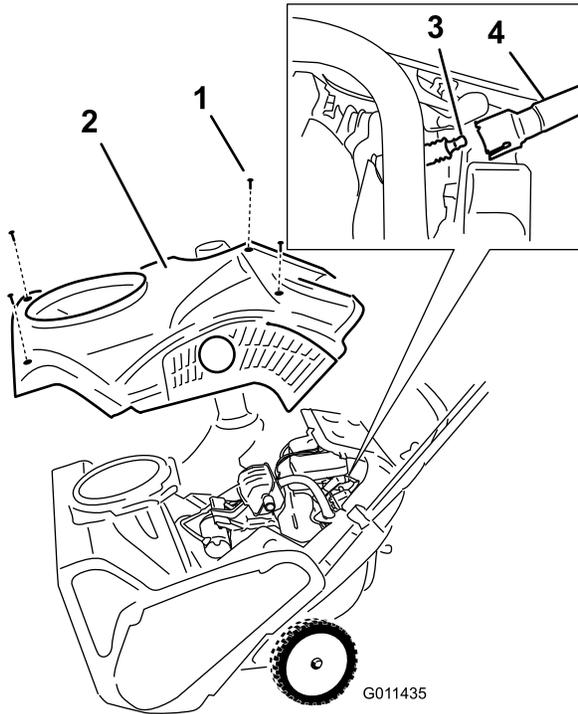


Figure 34

1. Fuel tank cap
2. Large screws (3)
3. Discharge chute
4. Small screw
5. Chute seal

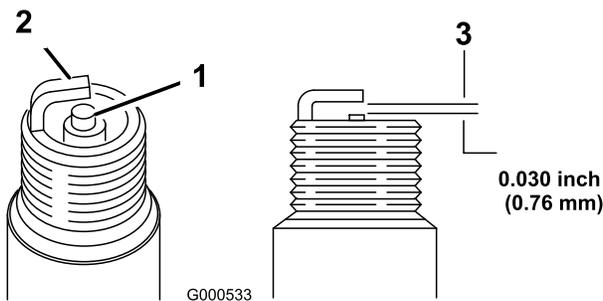
- Remove the 4 screws that secure the shroud (Figure 35).



**Figure 35**

- |              |                    |
|--------------|--------------------|
| 1. Screw (4) | 3. Spark plug      |
| 2. Shroud    | 4. Spark-plug wire |

- Remove the fuel tank cap.
  - Remove the shroud (Figure 35).
  - Install the fuel tank cap.
  - Disconnect the wire from the spark plug.
  - Clean around the spark plug.
  - Remove the spark plug from the cylinder head.
- Important:** Replace a cracked, fouled, or dirty spark plug. Do not clean the electrodes because grit entering the cylinder can damage the engine.
- Set the gap on the plug to 0.030 inch (0.76 mm) (Figure 36).

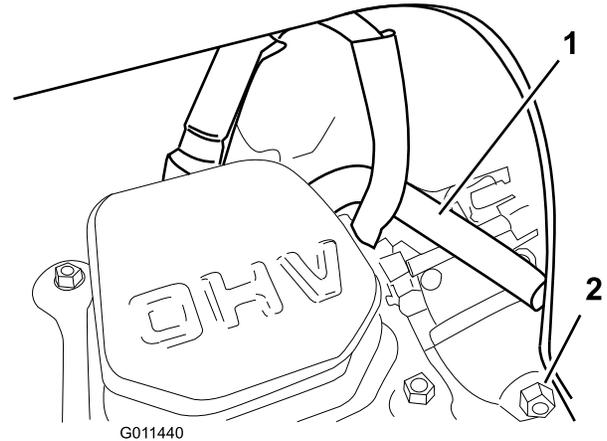


**Figure 36**

- |                               |                           |
|-------------------------------|---------------------------|
| 1. Center electrode insulator | 3. Air gap (not to scale) |
| 2. Side electrode             |                           |

- Install the spark plug and torque it to 20–22 ft-lb (27–30 N-m).
- Connect the wire to the spark plug.

**Note:** Ensure that the breather tube is routed above the spark plug wire as shown in Figure 37.



**Figure 37**

- |                  |                          |
|------------------|--------------------------|
| 1. Breather tube | 2. Carburetor drain bolt |
|------------------|--------------------------|

- Remove the fuel tank cap.
- Install the shroud with the screws you removed in step 4.

**Note:** Ensure that the upper and lower shrouds fit together in the side grooves.

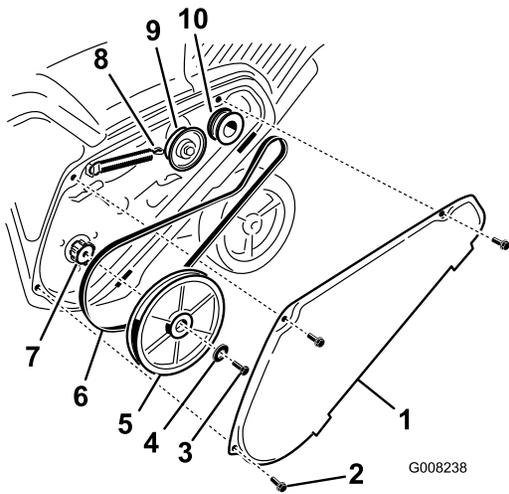
- Install the fuel tank cap.
- Install the chute seal, the discharge chute, and the discharge chute handle onto the machine using the hardware you removed in step 3.

**Note:** The small screw goes through the small hole in the chute seal at the front of the discharge chute opening.

## Replacing the Drive Belt

If drive belt becomes worn, oil-soaked, excessively cracked, frayed, or otherwise damaged, replace the belt.

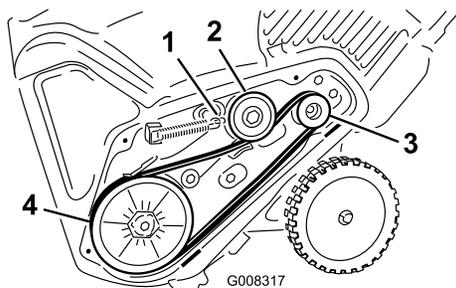
- Remove the drive belt cover by removing the 3 bolts as shown in Figure 38.



**Figure 38**

- |                      |                                              |
|----------------------|----------------------------------------------|
| 1. Drive belt cover  | 6. Drive belt                                |
| 2. Bolt (3)          | 7. Rotor shaft                               |
| 3. Rotor pulley bolt | 8. Brake spring (unhook from idler arm here) |
| 4. Curved washer     | 9. Idler pulley                              |
| 5. Rotor pulley      | 10. Engine pulley                            |

2. Unhook the brake spring from the idler arm to release the belt tension (Figure 38).
3. Remove the screw and curved washer that holds the rotor pulley (Figure 38).
4. Remove the rotor pulley and the drive belt (Figure 38).
5. Install the new drive belt, routing it as shown in (Figure 39).



**Figure 39**

- |                                             |                  |
|---------------------------------------------|------------------|
| 1. Brake spring (install on idler arm here) | 3. Engine pulley |
| 2. Idler pulley                             | 4. Rotor pulley  |

**Note:** Route the new drive belt first around the engine pulley, then the idler pulley, and finally around the loose rotor pulley positioned just above the rotor shaft (Figure 38).

6. Install the rotor pulley onto the rotor shaft (Figure 38).
7. Install the curved washer and the rotor pulley bolt and tighten them securely (Figure 38).

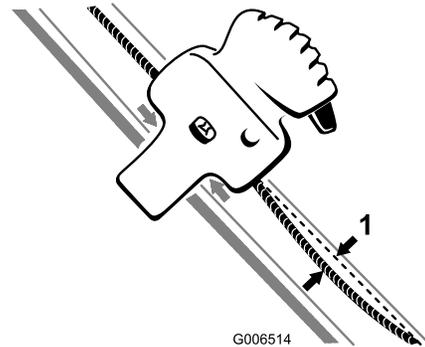
**Note:** The concave side of the curved washer goes against the outside of the pulley.

8. Install the brake spring onto the idler arm (Figure 39).
9. Install the drive belt cover with the bolts you removed in step 1.

**Note:** Ensure that the drive belt is properly adjusted and operating; refer to Checking the Control Cable and Adjusting the Control Cable.

## Adjusting the Quick Shoot™ Control

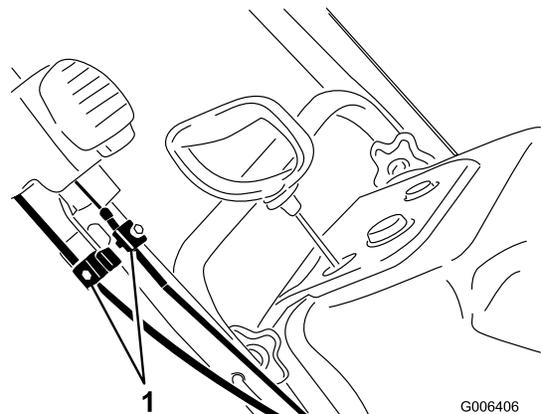
If there is more than 1/2 inch (13 mm) of slack in the Quick Shoot cable (Figure 40) or the discharge chute does not rotate left and right in equal angles, adjust the Quick Shoot control cables.



**Figure 40**

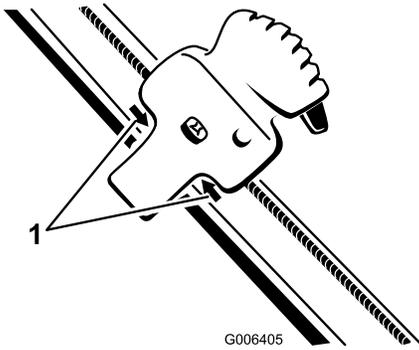
1. 1/2 inch (13 mm) maximum slack

1. Loosen the two Quick Shoot control cable clamps (Figure 41).



**Figure 41**

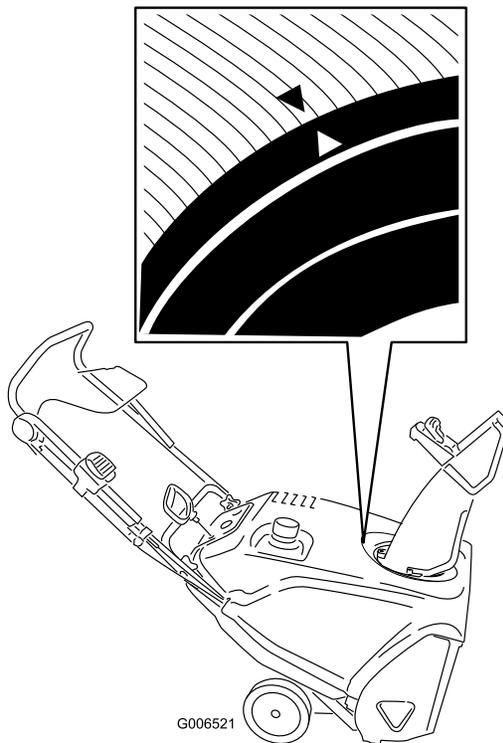
1. Cable clamps
2. Position the Quick Shoot control between the two arrows located on the right hand side of the upper handle (Figure 42).



**Figure 42**

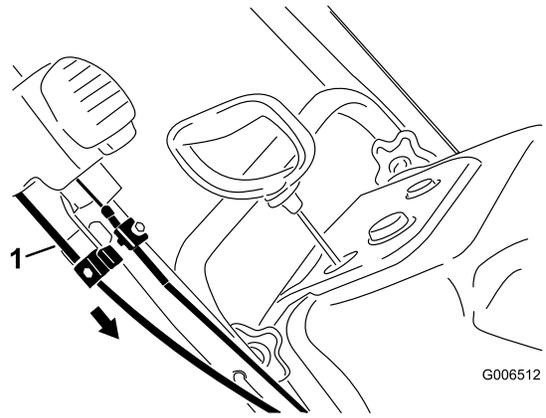
1. Arrows

3. Rotate the discharge chute so that it faces straight ahead and the arrow on the back of the discharge chute aligns with the arrow on the shroud (Figure 43).



**Figure 43**

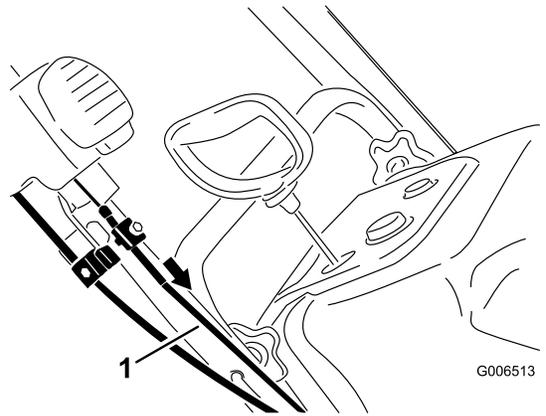
4. Hold the discharge chute in the straight-ahead position, pull the lower cable casing downward until you remove the slack in the cable, and tighten the screw on the lower cable clamp securely (Figure 44).



**Figure 44**

1. Lower cable casing

5. Pull the upper cable casing forward until you remove the slack in the cable, and tighten the screw on the upper cable clamp securely (Figure 45).



**Figure 45**

1. Upper cable casing

**Note:** Do not over-tension the cables. If the cables are over-tensioned, the Quick Shoot will be hard to operate.

# Storage

## Storing the Snowthrower

### **▲ WARNING**

- **Gasoline fumes are highly flammable, explosive, and dangerous if inhaled. If you store the machine in an area with an open flame, the gasoline fumes may ignite and cause an explosion.**
  - **Do not store the machine in a house (living area), basement, or any other area where ignition sources may be present, such as hot water and space heaters, clothes dryers, furnaces, and other like appliances.**
  - **Do not tip the machine backward with fuel in the fuel tank; otherwise, fuel may leak out of the machine.**
1. On the last refueling of the season, add fuel stabilizer to fresh fuel as directed by the engine manufacturer.
  2. Run the engine for 10 minutes to distribute the conditioned fuel through the fuel system.
  3. Stop the engine, allow it to cool, and siphon the fuel tank or run the engine until it stops.
  4. Start the engine and run it until it stops.
  5. Choke or prime the engine, start it a third time, and run the engine until it will not start.
  6. Drain the fuel in the carburetor through the carburetor drain bolt (Figure 37) into an approved gasoline container.
  7. Dispose of unused fuel properly. Recycle it according to local codes, or use it in your automobile.
  8. While the engine is still warm, change the engine oil. Refer to Changing the Engine Oil.
  9. Remove the spark plug.
  10. Squirt 2 teaspoons of oil into the spark plug hole.
  11. Install the spark plug by hand and then torque it to 20–22 ft-lb (27–30 N-m).
  12. With the ignition key in the Off position, pull the recoil starter slowly to distribute the oil on the inside of the cylinder.
  13. Clean the machine.
  14. Touch up chipped surfaces with paint available from an Authorized Service Dealer. Sand affected areas before painting, and use a rust preventative to prevent the metal parts from rusting.
  15. Tighten any loose fasteners. Repair or replace any damaged parts.
16. Cover the machine and store it in a clean, dry place out of the reach of children. Allow the engine to cool before storing it in any enclosure.

**Notes:**

# Emission Control Warranty Statement

For the United States, California, and Canada  
A Two-Year Limited Warranty

## Your Warranty Rights and Obligations

The California Air Resources Board (CARB), the U.S. Environmental Protection Agency (EPA), and The Toro Company, are pleased to explain the emission control system warranty on your 2012–2013 small off-road engine/equipment. In California and the United States, new small off-road engines/equipment must be designed, built, and certified to meet stringent anti-smog standards. The Toro Company warrants the emission control system on your small off-road engine/equipment for the period of time listed above, provided there has been no abuse, neglect, or improper maintenance of your small off-road engine/equipment.

Your emission control system may include parts such as the carburetor, fuel-injection system, the ignition system, catalytic converter, fuel tanks, fuel lines, fuel caps, valves, canisters, filters, vapor hoses, clamps, connectors, and other associated emission-related components.

Where a warrantable condition exists, The Toro Company will repair your small off-road engine/equipment at no cost to you including diagnosis, parts and labor.

## Manufacturer's Warranty Coverage

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly warrant the 2012–2013 small off-road engine/equipment for two years from the date of delivery. If any emission-related part on your engine/equipment is defective, the part will be repaired or replaced by The Toro Company.

## Owner Responsibilities

As the small off-road engine owner, you are responsible for the performance of the required maintenance listed in your *Operator's Manual*. We recommend that you retain all receipts covering maintenance on your small off-road engine/equipment, but we cannot deny warranty solely for the lack of receipts.

As the small off-road engine/equipment owner, you should however be aware that we may deny you warranty coverage if your small off-road engine/equipment or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

You are responsible for presenting your small off-road engine/equipment to an Authorized Service Dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed thirty (30) days.

If you have any questions regarding your warranty coverage, contact us at:

Customer Care Department, Consumer Division  
Toro Warranty Company  
8111 Lyndale Avenue South  
Bloomington, MN 55420-1196  
Toll free at 800–348–2424 (U.S. customers)  
Toll free at 800–544–5364 (Canadian customers)

## General Emissions Warranty Coverage

The Toro Company and its affiliate, Toro Warranty Company, jointly warrant to the initial owner and each subsequent purchaser that the small off-road engine/equipment is:

- Designed, built, and certified to conform with all applicable emissions regulations; and
- Free from defects in materials and workmanship that could cause the failure of a warranted part; and
- Identical in all material respects to the parts as described in the application for certification.

The warranty period begins on the date the small off-road engine/equipment is delivered to an ultimate purchaser. The warranted period is two years.

Subject to certain conditions and exclusions as stated below, the warranty on evaporative emissions-related parts is as follows:

1. Any warranted part that is not scheduled for replacement as required maintenance in the written instructions supplied, is warranted for the warranty period stated above. If the part fails during the period of warranty coverage, the part will be repaired or replaced by The Toro Company. Any such part repaired or replaced under warranty will be warranted for the remainder of the warranty period.
2. Any warranted part that is scheduled only for regular inspection in the written instructions supplied is warranted for the warranty period stated above. Any such part repaired or replaced under the warranty will be warranted for the remainder of the warranty period.
3. Any warranted part that is scheduled for replacement as required maintenance in the written instructions supplied is warranted for the period of time before the first scheduled replacement date for that part. If the part fails before the first scheduled replacement, the part will be repaired or replaced by The Toro Company. Any such part repaired or replaced under warranty will be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
4. Repair or replacement of any warranted part under the warranty provisions herein must be performed at an Authorized Service Dealer at no charge to the owner.
5. Notwithstanding the provisions herein, warranty services or repairs will be provided at all Service Dealers authorized to service the subject engines or equipment.
6. The small off-road engine/equipment owner will not be charged for diagnostic labor that is directly associated with diagnosis of a defective, emission-related warranted part, provided that such diagnostic work is performed at an Authorized Service Dealer.
7. The Toro Company is liable for damages to other engine/equipment components caused by a failure under warranty of any emissions part.
8. Throughout the small off-road engine/equipment warranty period stated above, The Toro Company will maintain a supply of warranted parts sufficient to meet the expected demand for such parts.
9. Manufacturer approved replacement parts may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of The Toro Company.
10. Add-on or modified parts that are not approved by The Toro Company may not be used. The use of a non-approved add-on or modified parts by the purchaser will be grounds for disallowing a warranty claim. The Toro Company will not be liable to warrant failures of warranted parts caused by the use of a non-approved add-on or modified parts.

## Warranted Parts

The following emission warranty parts are covered, to the extent these parts were present on the Toro engine/equipment and/or Toro supplied fuel system:

1. Fuel System Parts
  - Carburetor and internal parts
  - Cold starting enrichment (primer or choke)
  - Fuel pump
  - Fuel line, fittings, and clamps
  - Fuel tank, cap, and tether
  - Carbon canister
2. Air Induction System
  - Air cleaner
  - Intake manifold
  - Crankcase vent and line(s)
  - Purge line and fittings
3. Ignition System
  - Spark plug(s) and wire(s)
  - Magneto ignition system
4. Catalytic Exhaust System
  - Catalytic converter
  - Exhaust manifold
  - Air injector system and valve(s)
5. Miscellaneous Items Used in Emission Control System
  - Valves, switches, and linkages
  - Connectors, fittings, and brackets

# The Toro 2-Year GTS Starting Guarantee and The Toro Total Coverage Guarantee

A Two-Year Full Warranty (45 Day Limited Warranty for Commercial Use)

Power Clear  
Single-Stage Snowthrowers

## The Toro Starting Guarantee

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly guarantee that your Toro GTS (Guaranteed to Start) engine, when used for residential purposes\*, will start on the first or second pull for two (2) years from the date of purchase, if you provide the routine maintenance it requires, or we will fix it free of charge.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

## The Toro Total Coverage Guarantee

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below if used for residential purposes\*, if defective in materials or workmanship or if it stops functioning due to the failure of a component for the period listed below.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

The following time periods apply from the date of purchase:

| Products                                 | Warranty Period |
|------------------------------------------|-----------------|
| Power Clear Snowthrowers and Attachments | 2 years         |

## Limited Warranty for Commercial Use

Gas-powered Toro Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty.

## Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact any Authorized Toro Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, refer to the *Yellow Pages* of your telephone directory (look under "Lawn Mowers") or access our web site at [www.Toro.com](http://www.Toro.com). You may also call the numbers listed in item #3 to use the 24-hour Toro Dealer locator system.
2. Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
3. If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Customer Care Department, Consumer Division  
The Toro Company  
8111 Lyndale Avenue South  
Bloomington, MN 55420-1196  
Toll free at 866-336-5205 (U.S. customers)  
Toll free at 866-854-9033 (Canadian customers)

## Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

## Countries Other than the United States or Canada

Customers who have purchased Toro products exported from the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

**Australian Consumer Law:** Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.

\*Residential purposes means use of the product on the same lot as your home. Use at more than one location, or institutional or rental use, is considered commercial use, and the commercial use warranty would apply.

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## Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance or replacement of wear parts, such as rotor blades (paddles), scraper blades, belts, fuel, lubricants, oil changes, spark plugs, cable/linkage or brake adjustments
- Any product or part which has been altered or misused and requires replacement or repair due to accidents or lack of proper maintenance
- Repairs necessary due to failure to use fresh fuel (less than one month old), or failure to properly prepare the unit prior to any period of non-use over one month
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs or adjustments to correct starting difficulties due to the following:
  - failure to follow proper maintenance procedures
  - snowthrower auger/paddles striking an object
  - contaminants in the fuel system
  - improper fuel (consult your *Operator's Manual* if in doubt)
  - failure to drain the fuel system prior to any period of non-use over one month
- Special operational conditions where starting may require more than two pulls:
  - first time starts after extended period of non-use over three months or seasonal storage
  - improper starting procedures
  - starting in -10° F (-23° C) or below temperatures

If you are having difficulty starting your unit, please check the *Operator's Manual* to ensure that you are using the correct starting procedures. This can save an unnecessary visit to a Service Dealer.

## General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

**Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.**

Some states do not allow exclusions of incidental or consequential damages, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.