

TORO

MODEL NO. 20680 - 0000001

OPERATOR'S
MANUAL**21" (0.53 M) HP & SP REAR BAGGER
FINGERTIP START****SAFETY INSTRUCTIONS**

This mower "meets or exceeds CPSC blade safety requirements for walk behind rotary mowers" and the B71.1-1986 specifications of the American National Standards Institute. However, improper use or maintenance by the operator or owner can result in injury. To reduce the potential for injury, comply with these safety instructions and always pay attention to the safety alert symbol. Failure to comply with these instructions may result in personal injury.

BEFORE OPERATING

1. Read this manual carefully before operating the mower. Become familiar with the controls and proper use of the mower. Never allow children to operate the mower or adults to operate it without proper instructions.
2. Keep everyone, especially children and pets, away from area of operation. Thoroughly inspect area where mower will be used and remove sticks, stones, wire, and debris.
3. Wear long pants and substantial shoes. Do not operate mower while wearing open sandals or when barefoot.
4. Check fuel level before starting engine. Do not fill fuel tank indoors, when the engine is running, or until engine cools for several minutes after running. Wipe up spilled gasoline before starting engine.
5. Keep all guards, shields, and safety devices in place. Repair or replace defective or damaged parts.
6. Traction drive and blade are designed to stop when control bar is released. Assure control and brake function properly before each use of mower.

WHILE OPERATING

7. Do not run engine indoors.
8. Always maintain secure footing. Keep a firm grip on the handle and walk; never run. Never operate mower in wet grass. Mow only in daylight or in good artificial light.
9. Mow across the face of slopes; never up and down. Use extreme caution when changing direction on slopes. Do not mow excessively steep slopes.
10. Always wear safety glasses or eye shields during operation to protect eyes from foreign objects that may be thrown from the machine. Keep face, hands, and feet away from the mower housing and cutter blade when the engine is running. Stay behind the handle until the engine stops and keep clear of discharge opening at all times.
11. When mulching, assure discharge door is closed. When bagging grass, stop engine before the bag is removed and emptied.
12. Shut engine off and wait for all moving parts to stop before unclogging chute.
13. Since the blade rotates for a few seconds after the blade control is released, stay behind the handle until all moving parts stop.

SAFETY INSTRUCTIONS

14. After striking a foreign object or if mower vibrates abnormally, stop engine and remove wire from spark plug. Check mower for damage and make all repairs before using mower again.
15. Stop the engine before adjusting the height-of-cut.
16. Stop the blade when crossing a gravel driveway, road, or sidewalk.
17. Stop engine before leaving the operator's position—behind the handle. Disconnect wire from spark plug if mower will be unattended.
18. Do not touch engine while it is running or shortly after it is stopped because engine will be hot enough to cause a burn.
- MAINTENANCE**
19. Perform only those maintenance instructions described in this manual. If major repairs are ever needed or if assistance is desired, contact your local Authorized TORO Service Dealer.
20. Before mower is cleaned, inspected, serviced, or adjusted, stop engine and disconnect high tension wire from spark plug. Keep wire away from plug to prevent accidental starting.
21. To assure the mower is in safe operating condition, frequently check and keep all nuts, bolts, and screws tight. Assure blade nuts are tightened to 25-33 ft-lb.
22. To reduce fire hazard, keep engine free of excessive grease, grass, leaves, and accumulations of dirt.
23. Check grass catcher bag frequently for wear or deterioration. Replace with a new bag for your protection.
24. Allow engine to cool before storing mower in any enclosure. Do not store mower near any open flame or where gasoline fumes may be ignited by a spark.
25. Do not overspeed the engine by changing governor settings.
26. At the time of manufacture, the mower conformed to the safety standards in effect for rotary mowers. To assure optimum performance and continued safety certification of the mower, use genuine TORO replacement parts and accessories. Replacement parts and accessories made by other manufacturers may result in non-conformance with the safety standards, and that could be dangerous.

⚠ SAFETY DECALS

Safety decals and instructions are easily visible to the operator and are located near any area of potential danger. Replace any decal that is damaged.



ON MOWER HOUSING
(Part No. 43-8480)

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SET-UP INSTRUCTIONS

INSTALL HANDLE, STARTER ROPE, AND BAG

1. Align handles and tighten handle knobs (Fig. 1). Bend handle latches slightly toward each other.
2. Pivot handle backward until handle stud snaps into center hole of handle latch (Fig. 2). Assure control cables are to the rear and inside of handles.

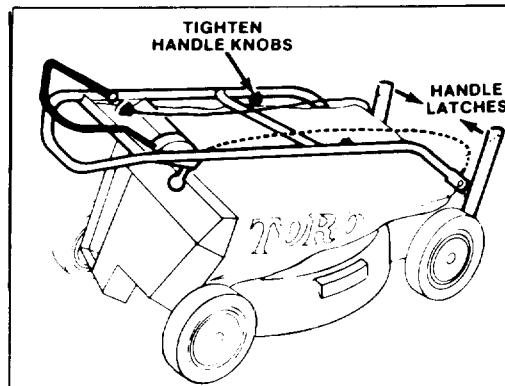


Figure 1

SET-UP INSTRUCTIONS

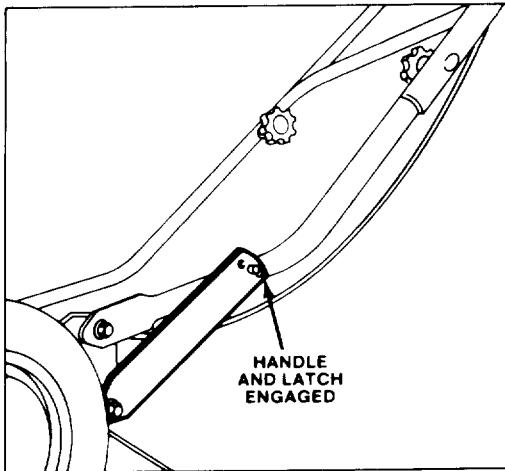


Figure 2

control bar on handle, blade brake will release and allow rope to be pulled up easily to loop.

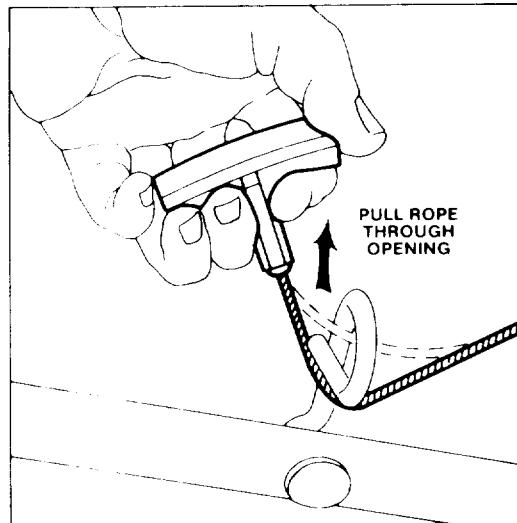


Figure 3

3. Install grass bag: refer to Using Grass Bag, page 7, steps 1-5.
4. Pull starter rope through loop opening on handle (Fig. 3). By squeezing

BEFORE OPERATING



WARNING

DANGER: Gasoline is extremely flammable and explosive under certain conditions. Do not smoke when handling fuel and keep fuel far away from open flames and sparks. Never buy more than a 30 day supply of gasoline. Store it in an approved container. Keep gasoline out of reach of children.

Refuel outdoors and only when engine is cold. Fill tank to within 1/4" to 1/2" (6 to 13 mm) from top of filler neck, not into filler neck. This space is for expansion of fuel. Use funnel or spout to prevent spilling. Wipe up any spilled gas.

MIX GASOLINE AND OIL (Fig. 4)

1. APPROVED MIXTURE—For simplicity and best engine performance, mix the contents of one bottle of Toro 50:1 Two-Cycle Oil with two gallons of fresh, unleaded regular gasoline. Leaded regular gasoline can be used if unleaded is not available.

Toro Two-Cycle Oil is specifically formulated to provide superior lubrication, make starting easy and prolong engine life. If Toro Two-Cycle Oil is not available, mix two gallons of gasoline and 5.2 ounces of another high grade two-cycle oil that has the NMMA or BIA-TCW certification printed on the label.

BEFORE OPERATING

IMPORTANT: YOU CAN ALSO USE TORO "EASY MIX" TWO-CYCLE OIL (3.2 OUNCE BOTTLE MIXED ONE PER GALLON OF GASOLINE) IN THIS TORO TWO-CYCLE ENGINE.

NEVER USE AUTOMOTIVE OIL (i.e. SAE 30, 10W30 etc.), TWO-CYCLE OIL THAT IS NOT CERTIFIED NMMA/BIA-TCW OR THE WRONG MIX RATIO BECAUSE THE ENGINE CAN BE DAMAGED, AND IT WOULD NOT BE COVERED BY WARRANTY.

2. Mixing Gasoline and Oil—Pour correct amount of two cycle oil into an approved gasoline container and add a half gallon of gasoline. Install cap on gasoline container and shake the container to mix oil and gas thoroughly. Remove cap and add remaining amount of gasoline.

IMPORTANT: NEVER USE METHANOL, GASOLINE CONTAINING METHANOL, GASOHOL CONTAINING MORE THAN 10% ETHANOL, PREMIUM GASOLINE, OR WHITE GAS BECAUSE ENGINE FUEL SYSTEM DAMAGE COULD RESULT.

DO NOT USE FUEL ADDITIVES OTHER THAN THOSE MANUFACTURED FOR FUEL STABILIZATION DURING STORAGE (SUCH AS TORO'S PRESERVIT OR A SIMILAR PRODUCT). ADDITIVES SHOULD NOT BE USED TO TRY TO ENHANCE THE POWER OR PERFORMANCE OF MACHINE.

NOTE: Do not mix gasoline and oil in the product fuel tank. Oil that is at room temperature mixes easier and more thoroughly than cold oil.

50:1 GAS/OIL Mixing Chart

U.S. GALLON	
Gasoline	Oil
1 gallon	2.6 oz.
2 gallon	5.2 oz.

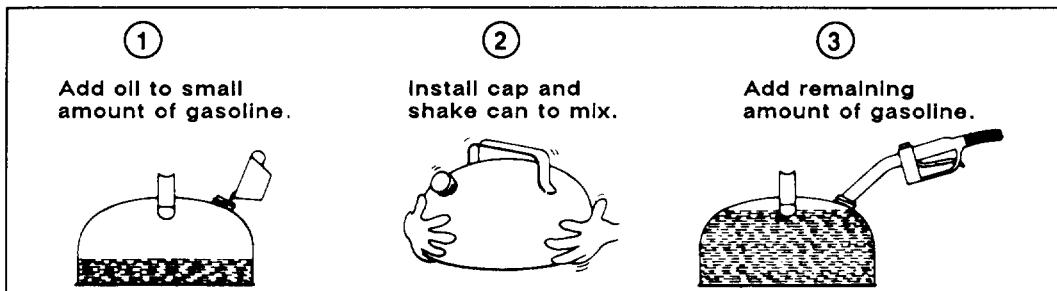


Figure 4

OPERATING INSTRUCTIONS

5-in-1 MOWING VERSATILITY

REAR BAG—Bag lush grass in the spring to help keep your lawn free of thatch forming clippings.

MULCH—In summer when grass grows slower and is drier, mulch by closing chute door (Fig. 5). For convenience and protection, keep grass bag on mower.

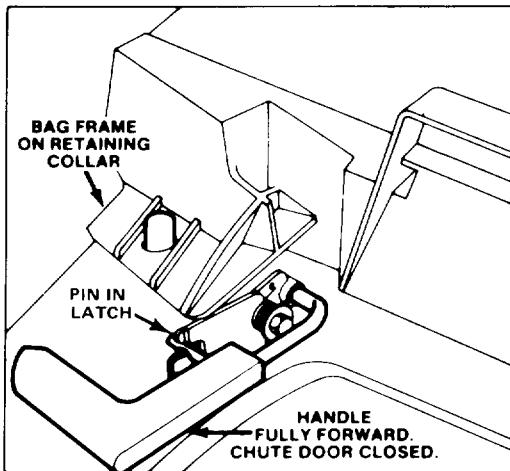


Figure 5

SIDE DISCHARGE—Disperse clippings with optional, rear-mounted side discharge chute which installs in seconds. Between the handle design lets you trim on both sides (Fig. 6).

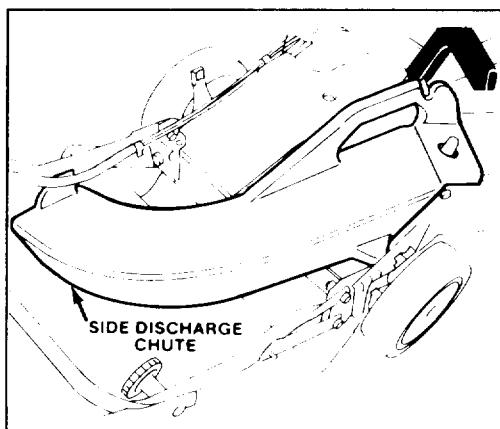


Figure 6

SHRED LEAVES—In fall, optional leaf shredder (Fig. 7) reduces leaves to a fraction of their original size while you bag. Minimizes emptying stops and number of trash bags used for disposal.

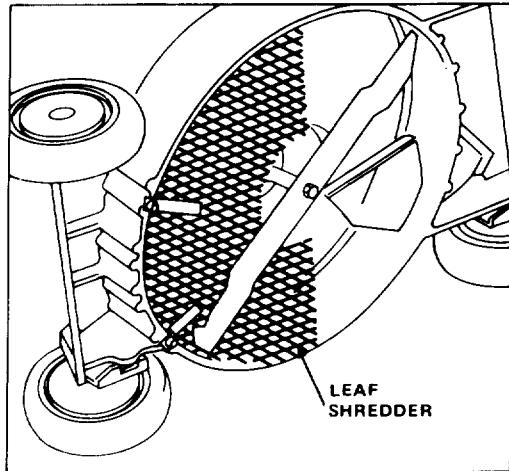


Figure 7

REMOVE THATCH—As spring tines on optional Toro Dethatcher scratch and vibrate through the grass, thatch is loosened and conveniently vacuumed into the bag (Fig. 8).

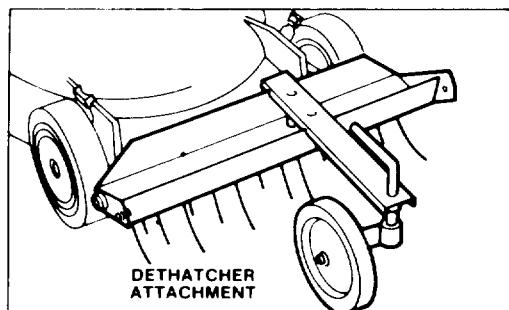


Figure 8

OPERATING TIPS

1. **BEFORE EACH MOWING**—Assure engine brake, self-propelled drive, and control bar function properly. When control bar is released, engine and self-propelled drive are designed to stop.

OPERATING INSTRUCTIONS

2. CUTTING AND BAGGING—Best results are achieved when engine is running at maximum speed and only about 1/3 of the grass blade is cut. If long grass must be cut, use highest height-of-cut setting for first mowing. Then recut the grass at a more normal setting. If too long of grass is cut, mower may plug and cause engine to stall.

When cutting in dry, dusty conditions move the throttle to a slower speed to reduce the amount of dust generated by mower.

3. SHARP BLADE—Begin each cutting season with a sharp blade. Periodically file down nicks.

STARTING, STOPPING, AND SELF-PROPELLING

1. CONTROLS—Ground speed control, throttle, control bar, and fingertip starter are on upper handle (Fig. 9).

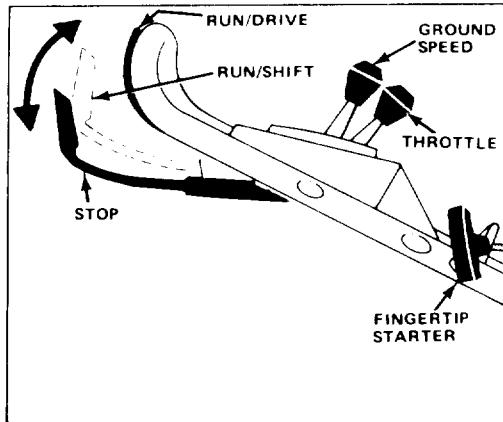


Figure 9

2. Push spark plug wire onto spark plug (Fig. 12).
3. **STARTING**—Move ground speed control to "N" and throttle to CHOKE (Fig. 9). Cover hole in center of primer with thumb and push once (Fig. 12). Lift control bar to RUN/DRIVE position and hold. Pull fingertip starter and regulate throttle as desired when engine starts (Fig. 9).

NOTE: When starting a warm engine, CHOKE and PRIMER may not be necessary.

4. TRACTION OPERATION—Allow control bar to move into the RUN/SHIFT position. Move ground speed control to desired setting and squeeze control bar against handle to drive. Ground speed varies, depending on space between control bar and handle (Fig. 9).

5. STOPPING—To stop engine, release control bar. Pull wire off spark plug if mower is unattended or not used.

USING GRASS BAG

Keep bag installed when bagging or mulching.

1. Stop engine and wait for all parts to stop.
2. Assure chute door handle is fully forward and pin is engaged in catch (Fig. 5).
3. **INSTALLING BAG**—Slide hole in bag frame onto retaining collar on housing (Fig. 10) and set rear of bag frame onto lower handle.

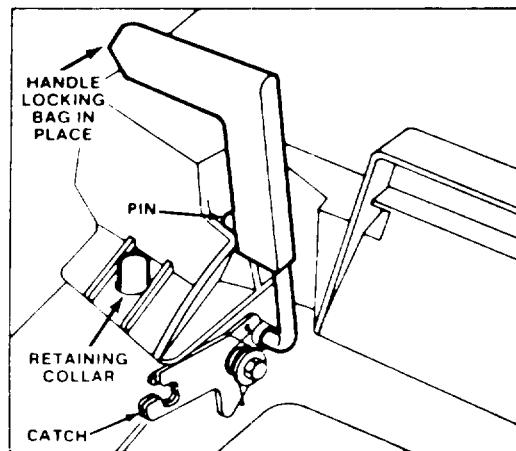


Figure 10

4. Pull chute door handle forward until pin clears catch and move handle rearward until pin locks in bag notch (Fig. 10). Chute door in mower housing is now open. It may be necessary to push down on top right of bag door to release handle locking pin from catch.

OPERATING INSTRUCTIONS



CAUTION

If chute door cannot be closed because grass clippings clog discharge area, gently move chute door handle back and forth until door can be closed completely. Do not force chute door closed because door or handle may be damaged. If door still cannot be closed, make sure engine is stopped and remove obstruction.

5. EMPTYING BAG—Release control bar and wait for blade to stop. Move chute door handle forward to engage the locking pin with catch (Fig. 5). Grasp handle at front and rear of bag and lift bag off mower. Gradually tip bag forward to empty clippings.
6. To reinstall bag, repeat steps 3 and 4.



CAUTION

Except when side discharge attachment is used, never open chute door on mower when engine is running unless grass bag is properly installed because grass clippings and other debris discharge with enough force to cause injury.

The grass bag material will catch and contain the majority of foreign objects such as small stones and other similar debris. The bag material, however, is subject to normal wear and deterioration. So check the bag frequently, and if it is worn, install a new genuine TORO replacement bag that has this or similar warning.

ADJUSTING HEIGHT-OF-CUT

Five letters cast into the housing represent the height-of-cut settings (Fig. 11).



DANGER

Do not adjust the height-of-cut settings when engine is running.

1. Stop the engine.
2. For easier adjustment, lift housing up so wheel is off ground. Squeeze adjusting lever toward wheel and move to desired setting (Fig. 11). Assure pin on adjusting lever engages notch in housing. Adjust all wheels to the same setting.

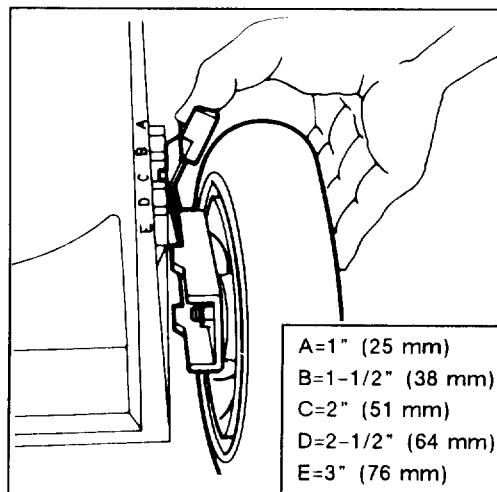


Figure 11

Note: Front wheels can be adjusted to 1/2". Move adjusting lever past "A" and release pin into hole in housing.



CAUTION

Pull wire off spark plug before performing adjustments or maintenance.

MAINTENANCE

SERVICING AIR CLEANER

Normally, clean air cleaner after every 25 operating hours. More frequent cleaning is required when mower is operated in dusty or dirty conditions.

1. Stop engine and pull wire off spark plug (Fig. 12).
2. Lift tabs at top of air cleaner cover and pivot cover down. Clean cover thoroughly (Fig. 12).

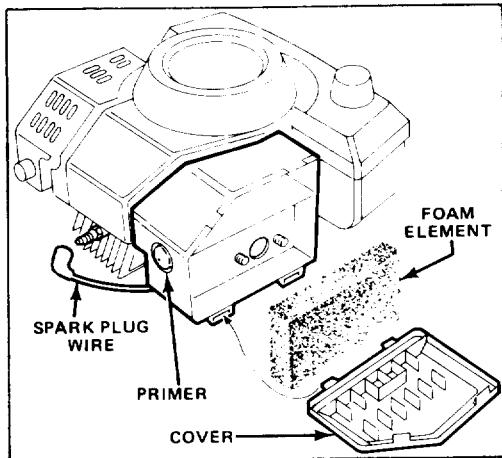


Figure 12

3. If outside of foam element is dirty, remove it from air cleaner body (Fig. 12). Clean thoroughly.
 - A. WASH foam element in a solution of liquid soap and warm water. Squeeze to remove dirt, but do not twist because foam may tear. Rinse thoroughly in clear water.
 - B. DRY by wrapping in a clean rag. Squeeze rag and foam element to dry.
 - C. SATURATE element with 5 teaspoons (25 ml) of SAE 10W30 engine oil. Squeeze element to remove excess oil and to distribute oil thoroughly. A damp element is desirable.
4. Reinstall foam element and air cleaner cover.

IMPORTANT: Do not operate engine without air cleaner element because extreme engine wear and damage will likely result.

REPLACING SPARK PLUG

Use an NGK BPMR4A spark plug or equivalent. Correct air gap is 0.032" (0.81 mm). Remove plug after every 25 operating hours and check its condition.

1. Stop engine and pull wire off spark plug (Fig. 12).

2. Clean around spark plug and remove plug from cylinder head.

IMPORTANT: Replace a cracked, fouled, or dirty spark plug. Do not sand blast, scrape, or clean electrodes because engine damage could result from grit entering cylinder.

3. Set air gap at 0.032" (0.81 mm) (Fig. 13). Install correctly gapped spark plug and gasket seal. Tighten plug firmly to 10 ft-lb (13.6 N·m).

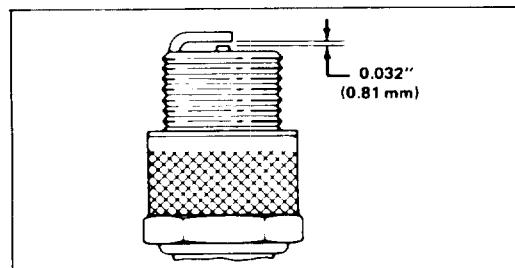


Figure 13

DRAINING GASOLINE

1. Stop engine and pull wire off spark plug (Fig. 12).
2. Remove cap from fuel tank and use pump-type syphon to drain fuel into clean gas can.

Note: This is the only procedure recommended for draining fuel.

MAINTENANCE

ADJUSTING WHEEL DRIVE

If mower does not self-propel or has a tendency to creep forward when drive is not engaged, adjust wheel drive control knob on rear of gear box.

1. Stop engine and pull wire off spark plug (Fig. 12).
2. Close door in mower housing and remove bag.
3. ADJUSTMENT (Fig. 14)—Rotate control knob clockwise 1/2 turn if mower does not self-propel. If mower creeps forward, rotate knob 1/2 turn counter-clockwise to loosen belt.

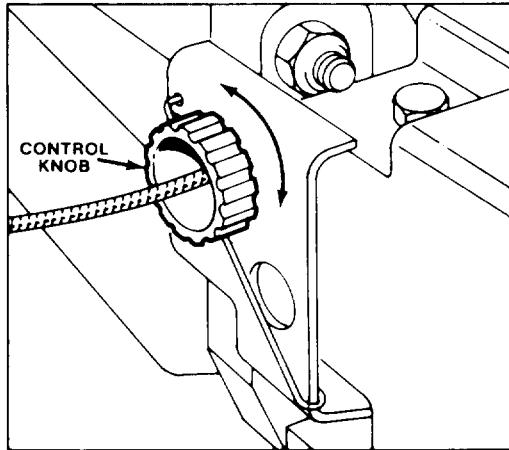


Figure 14

4. CHECK ADJUSTMENT—Slowly pull mower backward while control bar is gradually moved toward handle. Adjustment is correct when rear wheels stop turning and control bar is about 1 inch from handle (Fig. 15).

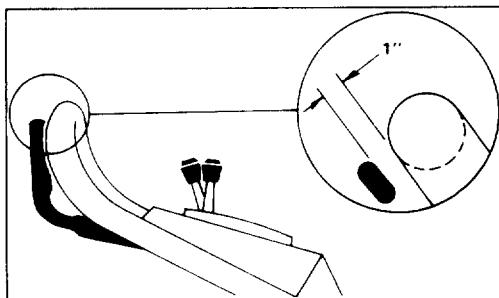


Figure 20

5. Repeat steps 3 and 4 until properly adjusted.

INSPECTING/REMOVING/SHARPENING BLADE

1. Stop engine and pull wire off spark plug (Fig. 12).
2. Drain gasoline from fuel tank; refer to Draining Gasoline, page 9.
3. Tip mower on its right side (Fig. 16). Avoid rotating blade as starting problems may result.

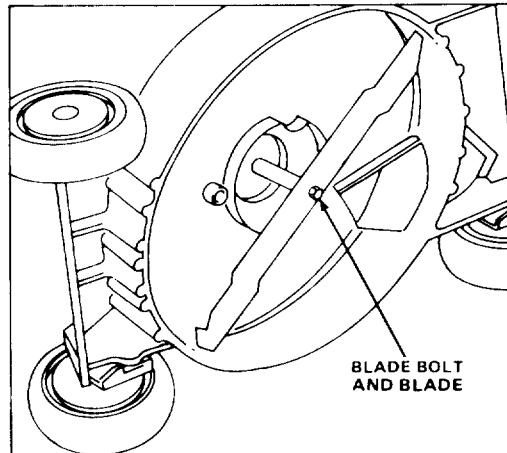
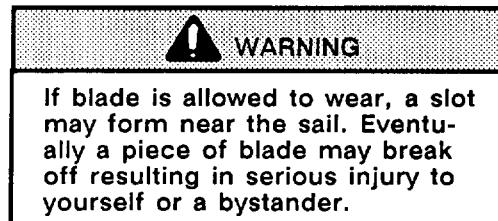


Figure 16

4. INSPECTING BLADE—Carefully examine blade for sharpness and wear, especially where flat and curved parts meet (Fig. 17A). Since sand and abrasive material can wear away the metal that connects the flat and curved parts of the blade, check blade before using the mower. If a slot or wear is noticed, (Fig. 17B & C), replace blade. Refer to step 5.



MAINTENANCE

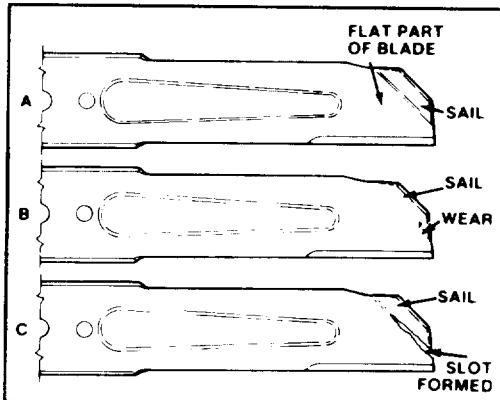


Figure 17

5. REMOVING BLADE—Grasp end of blade using a rag or thickly padded glove. Remove blade bolt and blade (Fig. 16).

NOTE: For optimum performance, install new blade before cutting season begins. During the year, file down small nicks to maintain the cutting edge.

6. SHARPENING BLADE—Using a file, sharpen top side of blade (side facing mower housing) and maintain original cutting angle (Fig. 18). The blade will remain balanced if the same amount of material is removed from both cutting edges.

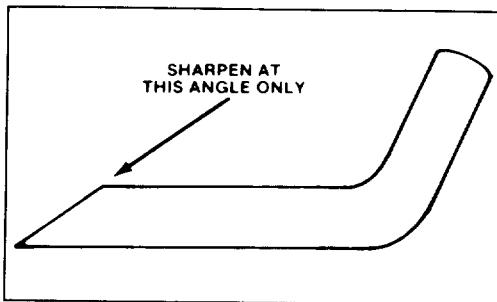


Figure 18

IMPORTANT: Check balance of blade by putting it on a blade balancer. An inexpensive balancer can be purchased at a hardware store. A bal-

anced blade will stay in a horizontal position and an unbalanced blade will settle to the heavy side. If the blade is not balanced, file more metal off cutting edge on heavy end of blade.

7. Install sharp, balanced blade with blade bolt. Sail part of blade must point toward top of mower housing to assure correct installation. Tighten the blade nuts to 50 ft-lb (68 N·m).

LUBRICATION

After every 25 operating hours or when season ends, front and rear wheels must be lubricated.

1. Apply 2 or 3 drops of light oil on inside and outside of all wheel bolts. Spin wheels to distribute oil into bushings. Wipe up excess oil.

2. Move rear wheel height-of-cut levers to "C" setting. Wipe grease fittings with clean rag (Fig. 19). Install grease gun onto fitting and gently apply two or three pumps of #2 Multi-Purpose Lithium Base Grease.

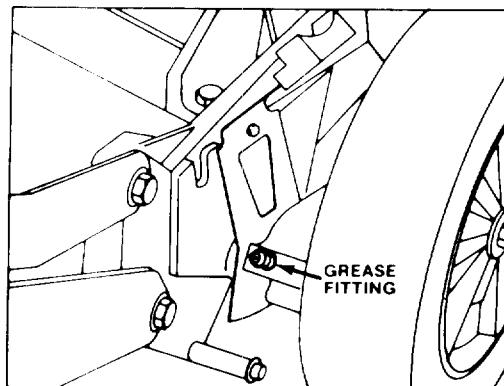


Figure 19

ADJUSTING BLADE BRAKE

Whenever a new blade brake cable assembly is installed, an adjustment is required.

1. Stop engine and pull wire off spark plug (Fig. 12).

MAINTENANCE

2. CHECK ADJUSTMENT

(Fig. 20)—Move control bar toward handle until slack in wire is removed. Gap between brake lever and handle must be $3/16" - 1/4"$. See step 3 for adjustment.

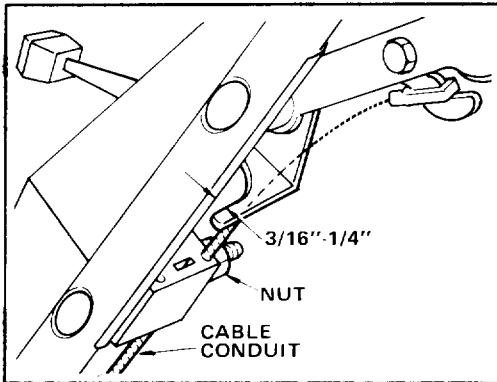


Figure 20

3. ADJUST CABLE CONDUIT—Loosen nut on cable bracket (Fig. 20). Insert $3/16" - 1/4"$ object between brake lever and handle. Pull down on cable conduit until slack is removed. Then tighten nut.

ADJUSTING GROUND SPEED CONTROL FOR NEUTRAL

Whenever a new ground speed control cable is installed or if mower drives when ground speed control is in "N", an adjustment is required.

1. Stop engine and remove grass bag.
2. Remove (2) capscrews and lift off transmission cover (Fig. 21).
3. ADJUSTMENT (Fig. 21)—Loosen cable clamp screw until cable conduit slides. Push transmission control lever toward cable clamp screw until control lever "snaps" into neutral detent. Pull cable to remove slack and tighten clamp screw.
4. CHECK ADJUSTMENT—Assure ground speed control is in "N" and pull mower backward. Pulley should not ro-

tate (Fig. 21). If pulley does rotate, readjust for neutral; refer to step 3.

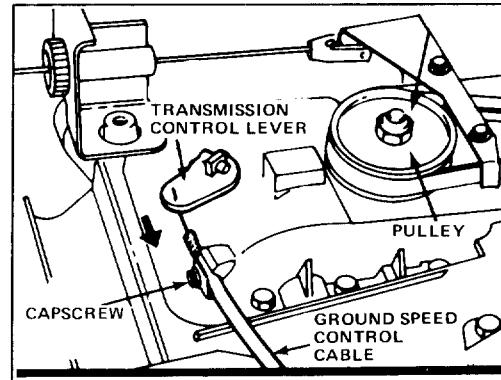


Figure 21

CLEANING MOWER HOUSING

To assure optimum performance, keep underside of mower housing and inside of discharge area clean.

1. Stop engine and pull wire off spark plug (Fig. 12).
2. Drain gasoline from fuel tank: refer to Draining Gasoline, page 11.
3. Tip mower on its right side (Fig. 22). Avoid rotating blade as starting problems may result.

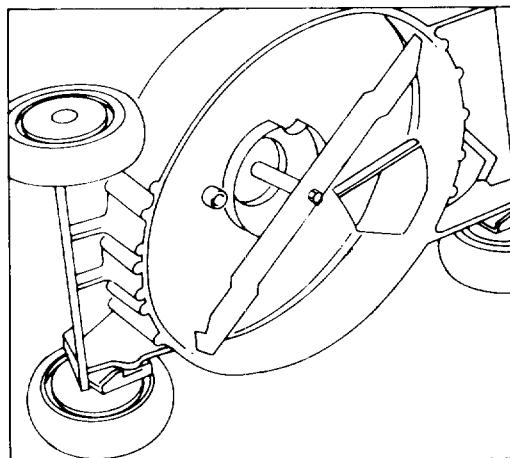


Figure 22

MAINTENANCE

4. Remove dirt and grass clippings that stick to housing by spraying it with a garden hose. Scrape out remaining debris with hardwood scraper. Avoid burrs and sharp edges.
5. Clean discharge door and hinges of grass or debris that may impair operation of door. Use caution when cleaning door so you do not damage foam seal.

PREPARING MOWER FOR STORAGE

1. For long term storage, it is recommended that gasoline be drained from fuel tank: refer to Draining Gasoline, page 9. After fuel is drained, start engine and let it idle until all fuel is consumed and engine stops. If gasoline is not drained, gum-like varnish deposits will form and cause poor engine operation or even starting problems.

Fuel can be left in gas tank only if a fuel additive such as Toro's Preservit is added to gasoline before storing. Use fuel additive in recommended quantities as specified on container.

2. Remove spark plug and pour 2 tablespoons of SAE 30 oil into hole in

cylinder. Pull starter rope slowly to coat inside of cylinder. Install spark plug and tighten to 10 ft-lb (20.4 N·m). **DO NOT INSTALL WIRE ON SPARK PLUG.**

3. Clean underside of mower housing: refer to Cleaning Mower Housing, pages 12-13.
4. Check condition of blade: refer to Inspecting/Removing/Sharpening Blade, pages 10-11.
5. Tighten all nuts, bolts, and screws.
6. Clean dirt and chaff from cylinder, cylinder head fins, and blower housing. Also remove grass clippings, dirt, and grime from external parts of the engine, shrouding, and top of mower housing.
7. Clean air cleaner: refer to Servicing Air Cleaner, page 9.
8. Lubricate the wheels: refer to Lubrication, page 11.
9. Touch up all rusted or chipped paint surfaces. Toro Re-Kote paint is available from an Authorized TORO Service Dealer.
10. Store mower in a clean, dry place. Cover mower to keep it clean and protected.

PRODUCT IDENTIFICATION

A model and a serial number decal is located at rear of mower housing, near the discharge door. Always refer to specific numbers on this decal in correspondence or when replacement parts are needed.

OPTIONAL SPARK ARRESTOR— PART #81-0200

If a spark arrestor is required because of local, state, or federal regulations, it may be purchased at your local Authorized TORO Service Dealer. If mower is operated on any California forest, brush, or grass covered land without a properly operating spark arrestor, the operator is violating state law, Section 4442 Public Resources Code.

TORO SERVICE SUPPORT

If help - concerning safety, set-up, operation, maintenance, or troubleshooting - is ever needed, contact the local Authorized TORO Service Dealer or Distributor. Refer to the "Yellow Pages" for assistance. In addition to skilled service technicians, the dealer and distributor have factory approved accessories and replacement parts. Keep your Toro all TORO. Buy genuine TORO replacement parts and accessories.

MAINTENANCE RECORD

MAINTENANCE RECORD

The Toro Promise
A Two Year Limited Warranty
On All
Gasoline Powered Consumer Products

The Toro Company promises to repair these TORO Products if defective in materials or workmanship. The following time periods from the date of purchase apply:

Residential Product 2 Years
Residential Products Used Commercially 45 Days

The cost of parts and labor are included, but the customer pays the transportation costs. Just return any residential product to an Authorized TORO Service Dealer or TORO Distributor.

Should you feel your TORO Product is defective and wish to rely on The Toro Promise, you may return it to:

1. Contact any Authorized TORO Service Dealer, TORO Master Service Dealer, or TORO Distributor. (The Yellow Pages of your telephone directory is a good reference source).
2. He will either instruct you to return the product to him or recommend another Authorized TORO Service outlet which might be more convenient.
3. Bring the product along with your original sales slip, or other evidence of purchase date, to the service dealer.
4. The servicing dealer will inspect the unit, advise you whether the product is defective and, if so, make all repairs necessary to correct the defect without any extra charge to you.

If for any reason you are dissatisfied with the analysis of the defect or the service performed, you may contact us.

Write: TORO Customer Service Dept.
8111 Lyndale Avenue South
Minneapolis, MN 55420

The above remedy of product defects through repair by an Authorized TORO Service Dealer is the purchaser's sole remedy for any defect.

THERE IS NO OTHER EXPRESS WARRANTY.
ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY.

Some states do not allow limitations on how long implied warranty lasts, so the above limitation may not apply to you.

This warranty applies only to parts or components which are defective and does not cover repairs necessary due to normal wear, misuse, accidents, or lack of proper maintenance. Regular, routine maintenance of the unit to keep it in proper operating condition is the responsibility of the owner.

All warranty repairs reimbursable under The Toro Promise must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts

Repairs or attempted repairs by anyone other than an Authorized TORO Service Dealer are not reimbursable under the TORO Promise. In addition, these unauthorized repair attempts may result in additional malfunctions, the correction of which is not covered by warranty.

THE TORO COMPANY IS NOT LIABLE FOR INDIRECT OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE USE OF THE PRODUCT.

Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

COUNTRIES OTHER THAN THE UNITED STATES OR CANADA

Customers who have purchased TORO products exported from the United States or Canada should contact their TORO Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the TORO Importer. If all other remedies fail, you may contact us at The Toro Company.